

Introducing SHOUTBOMB



Shoutbomb is a text messaging service which allows you to use your cell phone to receive text notices about:



- 1) Available holds
- 2) Items coming due soon
- 3) Overdue items
- 4) Renewable items (Shoutbomb will also let you renew eligible items from your phone!)

What you need to know...

To get started you will need your cell phone, library barcode number and pin.

You don't need a smartphone to use Shoutbomb.

Your library will not charge you a fee to use Shoutbomb, however, your cell phone service provider's texting rates will apply.

If you don't know your PIN visit or contact the circulation *desk to have your pin reset.*

You can opt out anytime you wish.

You can add or remove library cards whenever you wish.

How to sign up

1. Send a text message to: magic@shoutbomb.com.
2. In the body of the text type **SIGNUP** and then send the message.
3. Shoutbomb will send you messages.
4. Reply to the messages sent from Shoutbomb. They will ask you for your library card's barcode #, pin and email address. *If you don't wish to provide your email address then type NONE.*

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Additional Shoutbomb Commands

All commands must be sent to magic@shoutbomb.com.



- **SIGNUP** - The initial startup command.
- **QUIT** - To opt out of Shoutbomb. (You will receive follow up messages asking for your barcode and pin).
- **ADDCARD** - To add an additional library card to your Shoutbomb registration.
- **DROPCARD** - To remove a library card from your Shoutbomb registration.
- **HELP** - Text the word help and the command you need help with to receive detailed instructions. For example, "**HELP DROPCARD**" or "**HELP NOTICES.**"
- **FEES, HOLDS, OVERDUE, RENEW or COURTESY** - These separate commands act as toggle switches. If set to *on* you will receive that particular notice. *By default, fee notices are not turned on.*
- **NOTICES** - Which types of notices you are receiving and those you aren't.
- **RESEND** - To have Shoutbomb resend the last message they have on file.
- **HL** - To receive a list of holds that are ready for pickup.
- **RA** - To renew all eligible items.
- **RI** - To receive a list of items that are coming due, but cannot be renewed.
- **RL** - To receive a list of items you can renew.
- **OA** - To renew all eligible overdue materials.
- **OI** - To receive a list of overdue items that cannot be renewed.
- **OL** - To receive a list of overdue items you can renew.