PUBLIC NOTICE

AGENDA FOR THE REGULAR MEETING OF THE BOARD OF LIBRARY TRUSTEES OF THE VILLAGE OF CAROL STREAM

Carol Stream, IL 60188

Carol Stream Public library 616 Hiawatha Drive

DATE: May 17, 2023 TIME: 7:00 p.m.

PLACE: Library Meeting Room

All matters on the agenda may be discussed, amended, and acted upon.

In accordance with requirements of the Illinois Open Meetings Act #5ILCS 120/2.06, portions of this meeting may be conducted in closed session.

1. WELCOME AND CALL TO ORDER - Board President

2. PLEDGE TO THE FLAG

Report, Re: Canvass of Returns of the April 4, 2023 Consolidated Election

Administration of Oath of Office to: Nancy Olson, Mary Hudspeath, Tim Rogers, Tara Leszczewicz, Justin Lynch and David Larimer

Election of President, Secretary and Treasurer of the Board of Library Trustees

- 3. ROLL CALL
- 4. PUBLIC PARTICIPATION
- 5. ADOPTION OF THE CONSENT AGENDA*
- 6. APPROVAL OF MINUTES
 - 6.1 Minutes of the Regular Board Meeting of April 19, 2023
- 7. MONTHLY REPORTS OF THE TREASURER
 - 7.1 Accept the Monthly Financial Statements of the Treasurer for the Period Ending April 30, 2023
- 8. NEW BUSINESS
 - 8.1 Recommendation, Recommendation, Re: Approval of the Annual Report to the Village for FY2023
 - 8.2 Recommendation, Re: Approval of Non-Resident Library Card Fee Effective May 1, 2023
- 9. DISBURSEMENTS
 - 9.1 Approval of Disbursements of April 1-30, 2023 plus the Addendum for the Meeting of May 17, 2023
- 10. REPORT OF THE LIBRARY DIRECTOR

	 Patel Secretary	
14. ADJOURN		
13. BOARD MEMBER REPORTS		
None		
12. UNFINISHED BUSINESS		
11. MONTHLY STAFF REPORTS		

Next Resolution: #299

Mansi Patel, Secretary Board of Library Trustees

^{*}A consent agenda allows Board members to vote on a group of items en bloc (as a group) not requiring discussion. This practice can save meeting time by allowing the Board to approve the group of items together in one motion. Items they wish to discuss are declared "off" by a Board member during the establishment of the consent agenda.

DuPage County	Registered Voters	Consolidated Election	Precincts Reporting	4/4/2023	04/25/2023
					04/25/2023
Canvass			The state of the s		Run Date

VILLAGE OF CAROL STREAM - FOR VILLAGE TRUSTEE - (Vote for not more than three)

Counted Total Percent Ballots Registered Percent 40 40 4.649 24,433 19.03% Early Voting Vote By Mail Polling Provisional Choice. 4.649 24,433 19.03% 4.7724 35.93% 12 33.33% Choin A. Zalak 3.248 31.24% 1,769 31.37% 13 36.11% Joe Anselmo Cast Votes: 1,206 100.00% 2,990 100.00% 4,798 100.00% 36 100.00%		Precincts	v.		Voters											
40 100.00% 4,649 24,433 19.03%	Counted	Total	Percent	Ballots		Percent										
Party Early Voting Vote By Mail Polling Provisional olone 423 35.07% 1,100 36.79% 1,724 35.93% 12 33.33% mo 401 33.25% 934 31.24% 1,569 32.70% 13 36.11% mo 382 31.67% 956 31.97% 1,505 31.37% 11 30.56% cast Votes: 1,206 100.00% 2,990 100.00% 4,798 100.00% 36 100.00%	40	40	100.00%	4,649		19.03%										
olone 423 35.07% 1,100 36.79% 1,724 35.93% 12 33.33% alak 401 33.25% 934 31.24% 1,569 32.70% 13 36.11% mo 382 31.67% 956 31.97% 1,505 31.37% 11 30.56% cast Votes: 1,206 100.00% 2,990 100.00% 4,798 100.00% 36 100.00%	Choice				_	Party	Early	y Voting	Vote	By Mail		Polling	Provisiona			Total
401 33.25% 934 31.24% 1,569 32.70% 13 36.11% 36.51% 382 31.67% 956 31.97% 1,505 31.37% 11 30.56% Cast Votes: 1,206 100.00% 2,990 100.00% 4,798 100.00% 36 100.00% 36 100.00%	Mary Fru	solone	CONTRACTOR OF THE PROPERTY OF	EXPENSE OF THE PROPERTY.	No. of the last of	And the second s	423	35.07%	1,100	36.79%	1,724	35.93%	12 33.339	3,259	-	36.09%
382 31.67% 956 31.97% 1,505 31.37% 11 30.56% Cast Votes: 1,206 100.00% 2,990 100.00% 4,798 100.00% 36 100.00%	lohn A. Z	zalak					401		934	31.24%	1,569	32.70%	13 36.119	2,917		32.30%
1,206 100.00% 2,990 100.00% 4,798 100.00%	loe Anse	oml					382		926	31.97%	1,505	31.37%	11 30.569			31.61%
	A		and high at speeding Science and		Ca	st Votes:	1,206	100.00%	2,990	100.00%	4,798	100.00%	36 100.009		9,030 10	100.00%

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	Precincts		Voters											
Counted Total	ol Percent	Ballots	Registered Percent	Percent										
40 40	100.00%	4,649	24,433	19.03%										
Choice				Party	Earl	y Voting	Vote	By Mail		Polling	Provisional	ional		Total
Mary Hudspeath	ath		To the state of th		387	387 34.71%	886	988 34.64%	1,468	1,468 33.86%	14 35.90%	2.90%	2,857	34.25%
Timothy Rogers	ırs				370	33.18%	928	32.54%	1,469	33.89%	12 30.77%	0.77%	2,779	
Tara Leszczewicz	ricz				358	32.11%	936	936 32.82%	1,398	32.25%	13 33.33%	3.33%	2,705	32.43%
***************************************	7900000		Cas	Cast Votes:	1,115	1,115 100.00%	2,852	2,852 100.00%	4,335	4,335 100.00%	39 100.00%	0.00%	8,341	

Precincts Reporting 930 of 930 = 100.00% Official Results Consolidated Election **DuPage County** 4/4/2023 Page 9

VILLAGE OF CAROL STREAM - FOR LIBRARY TRUSTEE TO SERVE AN UNEXPIRED 2 YEAR TERM - (Vote for not more than three)

ā	Precincts			Voters											
Counted Total	Total	Percent	Ballots	Registered Percent	Percent										
40	40	100.00%	4,649	24,433 19.03%	19.03%										
Choice					Party	Early \	Voting	Vote	By Mail		Polling	Pro	Provisional		Total
Nancy Olson	son	A	Abertaine at the section of the sect	OHI MANUEL CONTRACTOR OF THE C	MAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	413	413 38.35%	1,118	1,118 39.38%	1,632	38.55%	13	13 34.21%	3,176	38.79%
Justin Lynch	ç					344	31.94%	905	905 31.88%	1,337	31.59%	13	13 34.21%	2,599	
David S. Larimer	arimer					320	29.71%	816	816 28.74%	1,264	1,264 29.86%	12	12 31.58%	2,412	
Additional to a second of the College of Second Sec	The same same same same same same same sam	F	a seeded as a constant	Cast Votes:	Cast Votes:		100.00%	2,839	100.00%	4,233	100.00%	38	100.00%	8,187	

	All of the last of
ote for one)	
E PRESIDENT - (V	1 degrada manaria
VILLAGE PRI	April 1970 Section Sec
HILLS - FOR	
=	manufacture (comp)
VILLAGE OF CLARENDON	designation to the control of the co
>	discussion of

Precincts	icts		Voters							
nted Tota	Counted Total Percent		Ballots Registered Percent	Percent						
10 10	100.00%	100.00% 1,206	5,977	20.18%						
Choice				Party	Early Voting	Vote By Mail	Polling	Provisional		Total
Eric M. Tech	annia dravido.				161 100.00%	355 100.00%	457 100.00%	6 100.00%	97.	979 100.00%
			Cas	Cast Votes:	161 100.00%	355 100.00%	457 100.00%	6 100.00%	16	979 100.00%

VILLAGE OF CLARENDON HILLS - FOR VILLAGE CLERK - (Vote for one)

Pre	Precincts			Voters							
Counted Total Percent	Total	Percent	Ballots	Registered Percent	Percent						
10 10	10	100.00%	1,206	7.26,5	20.18%						
Choice				_	Party	Early	Early Voting	Vote By Mail	Polling	Provisional	Total
Lynn B. Dragisic	agisic			,	C. attended (No.	159	159 100.00%	343 100.00%	440 100.00%	6 100.00%	948 100.00%
2.2 July 8000-1000-1000-1000-1000-1000-1000-1000		************	- 1981 1982	Cas	Cast Votes:	159	159 100.00%	343 100.00%	440 100.00%	6 100.00%	948 100.00%

MINUTES FOR THE REGULAR MEETING OF THE BOARD OF LIBRARY TRUSTEES OF THE VILLAGE OF CAROL STREAM

Carol Stream Public Library 515 Hiawatha Drive Carol Stream, IL 50188

DATE: April 19, 2023 TIME: 7:00 p.m.

PLACE: Library Meeting Room

1. Welcome and Call to Order

President Lynch called the meeting to order at 7:00 p.m.

- 2. President Lynch led those in attendance in the Pledge of Allegiance to the Flag
- 3. Roll Call

Director Westgate called the Roll.

Present: Trustees Hudspeath, Leszczewicz, Rogers and Lynch.

Absent: Trustees Olson, Patel and Larimer

Also Present: Director Susan Westgate, Assistant Director Laura Hays, Youth Services Manager Amy Teske, Patron Services Manager Melanie Johnson and Human Resources Coordinator Lena Saltiel

- 4. PUBLIC PARTICIPATION None
- 5. COMMITTEE REPORTS None
- 6. CONSENT AGENDA

Trustee Hudspeath moved and Trustee Leszczewicz seconded the establishment of a Consent Agenda for the Regular Meeting of April 19, 2023. Motion approved.

Ayes 4 Trustees Hudspeath, Leszczewicz, Rogers and Lynch

Nays 0

Absent...... Trustees Olson, Patel and Larimer

Trustee Rogers moved and Trustee Hudspeath seconded that the following items be included on the consent agenda. Motion approved.

Ayes 4 Trustees Hudspeath, Leszczewicz, Rogers and Lynch

Nays 0

Absent...... Trustees Olson, Patel and Larimer

- 6.1 Minutes of the Regular Board Meeting of February 15, 2023
- 6.2 Accept the Monthly Financial Statements of the Treasurer for the Period Ending February 28, 2023 and March 31, 2023
- 6.3 Recommendation, Re: Approval of Annual Renewal of IGA for IT Services

- 6.4 Recommendation, Re: Approval of Funds Transfer of \$75,000 from the General Fund to the Capital Maintenance & Repair Fund
- 6.5 Recommendation, Re: Approval of Funds Transfer of \$200,000 from the General Fund to the Building Renovation Loan Fund
- 6.6 Approval of Additional Principal Payment of \$200,000 to the Village of Carol Stream for the Village/Library Intergovernmental Loan
- 6.7 Recommendation, Re: Approval of Addition to Policy No. 304, Floating Holidays
- 6.8 Recommendation, Re: Approval of Technical Services Associate Job Description
- 6.9 Approval of Disbursements of February 1-31, 2023, March 1-31, 2023 plus the Addendum for the Meeting of April 19, 2023

Trustee Hudspeath moved and **Trustee Leszczewicz seconded** that the items on the Consent Agenda be approved by Omnibus vote. Motion approved.

Ayes 4 Trustees Hudspeath, Leszczewicz, Rogers and Lynch

Nays 0

Absent...... Trustees Olson, Patel and Larimer

The following is a description of various items placed on the Consent Agenda:

Recommendation, Re: Approval of Addition to Policy No. 304, Floating Holidays

Background Information:

To acknowledge the diversity of our staff and their lifestyles, the members of the Library's DEI Committee recommended that the Library provide floating holidays to accommodate employees that do not celebrate the Federal Holidays that the Library currently is closed for. The updated policy provides two full-day floating holidays for full time employees and two four hour floating holidays for part time employees.

Approval of Disbursements:

The Library Board of Trustees approved the disbursements for the period of February 1-28, 2023, March 1-31, 2023 plus the Addendum for the Meeting of April 19, 2023 in the amount of \$245,903.02.

7. NEW BUSINESS

7.1 Recommendation, Re: Approval of ATA Group Accounting Services for FY24

Trustee Lynch moved and **Trustee Rogers seconded** that the Library Board of Trustees approve the letter of understanding for ATA Group Accounting Services for FY24. Motion approved.

Ayes 4 Trustees Hudspeath, Leszczewicz, Rogers and Lynch

Nays 0

Absent..... Trustees Olson, Patel and Larimer

7.2 Recommendation, Re: Review and Approval of FY2024 Working Budget

Trustee Lynch moved and **Trustee Rogers seconded** that the Library Board of Trustees approve the FY2024 Working Budget. Motion approved.

Ayes 4 Trustees Hudspeath, Leszczewicz, Rogers and Lynch

Nays 0

Absent...... Trustees Olson, Patel and Larimer

Background information:

The working budget for the upcoming fiscal year was prepared for Trustee review and approval.

7.3 Recommendation, Re: Approval of Addition to Policy No. 306, PTO

Trustee Lynch moved and **Trustee Hudspeath seconded** that the Library Board of Trustees approve the addition to Policy No. 306, PTO. Motion approved.

Ayes 4 Trustees Hudspeath, Leszczewicz, Rogers and Lynch

Nays 0

Absent...... Trustees Olson, Patel and Larimer

Background information:

Effective January 2024, Governor Pritzker has passed an act requiring employers to provide their part-time employees with an accrual of one hour of paid time off for every forty hours worked (PLFAW Paid Leave for All Workers). The Library has been researching and considering providing part-time employees with a paid time off benefit for the past year. The addition to the policy is for part-time employees to begin accruing PTO at the rate of two hours for every sixty hours worked, to go into effect in the new fiscal year, May 1, 2023. Details of the Governor's Act can be viewed here:

 $\frac{https://www.ilga.gov/legislation/fulltext.asp?DocName=10200SB0208ham004\&GA=102\&LegID=129513\&SessionId=110\&SpecSess=0\&DocTypeId=SB\&DocNum=0208\&GAID=16\&Session=.$

7.4 Discussion: After School Security and High Risk Mask Hours

Background information:

The Board discussed the current high risk hours mask requirement. They agreed with the staff recommendation to remove this requirement beginning on May 1. Masks will still be available for staff and patrons who would like one. Starting in April, the Library is hiring Carol Stream Police Officers to work a two-hour shift at the Library on Monday afternoons when Jay Stream School has early dismissal.

8. REPORT OF THE LIBRARY DIRECTOR

Background Information:

The Board was happy to see that the Library is resuming the annual Holiday Open House this December.

9. MONTHLY STAFF REPORTS

The Board was glad to see that the door counts are continuing to increase. They commended the Adult services department for resuming the AARP driving classes and the continued success of the COD ESL classes

held here at t he Library. They welcomed and congratulated Melanie Johnson for her promotion to Patron Services Manager.
10. ADJOURN There being no further business to come before the Board of Library Trustees, Trustee Rogers moved and Trustee Hudspeath seconded that the meeting be adjourned. Motion approved. Meeting adjourned at 7:42 p.m.
May 17, 2023

Date approved

Mansi Patel, Secretary for the Board of Library Trustees

Carol Stream Public Library Treasurer's Report Month Ending April 30, 2023

<u>FUND</u>	ı	BEGINNING BALANCE		<u>CHANGE</u>		ENDING BALANCE
General	\$	2,009,993.81	\$	135,719.74	\$	2,145,713.55
Working Cash		51,001.33		1,260.31		52,261.64
FICA		94,437.66		(11,921.47)		82,516.19
IMRF		96,867.26		(15,741.05)		81,126.21
Liability Insurance		12,750.82		(5,722.27)		7,028.55
Audit		6,827.41		(300.34)		6,527.07
Capital Maintenance & Repair		1,593,709.55		54,198.51		1,647,908.06
Building Renovation Loan	_	3,536.59	**	(761.59)	=	2,775.00
TOTAL ALL FUNDS	<u>\$</u>	3,869,124.43	\$	156,731.84	\$	4,025,856.27

See attached for a schedule of cash and investments.

	4/30/23
Justin Lynch, Board President	
	4/20/02
	4/30/23
Nancy Olson, Board Treasurer	
	4/30/23
Susan Westgate, Library Director	

Carol Stream Public Library Treasurer's Report Month Ending April 30, 2023

	TYPE		CURRENT BALANCE
OLD SECOND BANK	CHECKING	\$	513,034.07
OLD SECOND BANK	PAYROLL		76,259.70
OLD SECOND BANK-MONEY MARKET	INVESTMENT		323,001.54
ILLINOIS FUNDS-PRIME FUND	INVESTMENT		3,111,663.57
PROPAY	ELECTRONIC		915.70
ASPEN/PAYPAL	ELECTRONIC		211.69
CASH BANK	CASH DRAWER	_	770.00
	TOTAL	\$	4,025,856.27

CAROL STREAM PUBLIC LIBRARY FINANCIAL STATEMENTS AND SUPPLEMENTARY INFORMATION APRIL 30, 2023

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FINANCIAL STATEMENTS	
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SUPPLEMENTARY INFORMATION	
Revenues and Expenses – Modified Cash Basis - By Fund	EXHIBIT C



Accountant's Compilation Report

To the Board of Trustees Carol Stream Public Library Carol Stream, Illinois

Management is responsible for the accompanying financial statements of Carol Stream Public Library, which comprise the combined statements of assets, liabilities and fund balances - modified cash basis – all funds as of April 30, 2023 and March 31, 2023, and the related combined statements of revenues and expenses - modified cash basis – all funds for the month and year-to-date April 30, 2023, in accordance with the modified cash basis of accounting and for determining that the modified cash basis of accounting is an acceptable financial reporting framework. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

The financial statements are prepared in accordance with the modified cash basis of accounting, which is a basis of accounting other than accounting principles generally accepted in the United States of America. These modified cash basis of accounting financial statements do not include capital assets or loans payable. The effects of these departures from the modified cash basis of accounting have not been determined.

Management has elected to omit substantially all of the disclosures ordinarily included in financial statements prepared in accordance with the modified cash basis of accounting. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Library's assets, liabilities, fund balances, revenues, and expenses. Accordingly, the financial statements are not designed for those who are not informed about such matters.

The supplementary information contained in Exhibit C is presented for purposes of additional analysis and is not a required part of the basic financial statements. Such information is the responsibility of management. The supplementary information was subject to our compilation engagement. We have not audited or reviewed the supplementary information and do not express an opinion, a conclusion, nor provide any assurance on such information.

We are not independent with respect to Carol Stream Public Library.

ATA Group, LLP

May 4, 2023

Carol Stream Public Library

Combined Statements of Assets, Liabilities and Fund Balances - Modified Cash Basis - All Funds - Exhibit A See Compilation Report

		TOTAL	
	AS OF APR 30, 2023	AS OF MAR 31, 2023 (PP)	CHANGE
ASSETS			
Current Assets			
Bank Accounts			
10-1000 Library Fund Cash	0.00	0.00	0.00
10-1006 Old Second General Checking	513,034.07	834,543.38	-321,509.31
10-1008 Old Second Payroll Account	76,259.70	79,719.66	-3,459.96
10-1014 Illinois Funds-Prime	3,111,663.57	3,099,257.61	12,405.96
10-1024 Old Second Money Market Acct	323,001.54	462,898.89	-139,897.35
10-1025 ProPay	915.70	473.11	442.59
10-1026 Cash Bank	770.00	770.00	0.00
10-1027 Aspen/Paypal	211.69	49.82	161.87
10-1090 Allocated Cash-General Fund	-1,880,142.72	-1,839,326.54	-40,816.18
Total 10-1000 Library Fund Cash	2,145,713.55	2,638,385.93	-492,672.38
1190 Allocated Cash-Fund Balances			
20-1090 Allocated Cash-Working Cash Fd.	52,261.64	52,097.39	164.25
30-1190 Allocated Cash-FICA Fund	82,516.19	93,075.32	-10,559.13
40-1090 Allocated Cash-IMRF Fund	81,126.21	104,893.55	-23,767.34
50-1090 Allocated Cash-Liability Fund	7,028.55	8,267.70	-1,239.15
60-1090 Allocated Cash-Audit Fund	6,527.07	6,505.08	21.99
70-1090 Allocated Cash-Capital R&M Fund	1,647,908.06	1,571,723.89	76,184.17
80-1090 Allocated Cash-Debt Service	2,775.00	2,763.61	11.39
Total 1190 Allocated Cash-Fund Balances	1,880,142.72	1,839,326.54	40,816.18
Total Bank Accounts	\$4,025,856.27	\$4,477,712.47	\$ -451,856.20
Total Current Assets	\$4,025,856.27	\$4,477,712.47	\$ -451,856.20
TOTAL ASSETS	\$4,025,856.27	\$4,477,712.47	\$ -451,856.2 0
LIABILITIES AND EQUITY			
Liabilities			
Total Liabilities			\$0.00
Equity			
2900 Beginning Fund Balances			2.00
10-2900 Fund Balance-General Fund	2,009,993.81	2,009,993.81	0.00
20-2900 Fund Balance-Working Cash	51,001.33	51,001.33	0.00
30-2900 Fund Balance-FICA Fund	94,437.66	94,437.66	0.00
40-2900 Fund Balance-IMRF Fund	96,867.26	96,867.26	0.00
50-2900 Fund Balance-Liability	12,750.82	12,750.82	0.00
60-2900 Fund Balance-Audit	6,827.41	6,827.41	0.00
70-2900 Fund Balance-Capital R&M	1,593,709.55	1,593,709.55	0.00
80-2900 Fund Balance-Debt Service	3,536.59	3,536.59	0.00
		3,869,124.43	0.00

Carol Stream Public Library

Combined Statements of Assets, Liabilities and Fund Balances - Modified Cash Basis - All Funds - Exhibit A See Compilation Report

		TOTAL	
	AS OF APR 30, 2023	AS OF MAR 31, 2023 (PP)	CHANGE
32000 Unrestricted Net Assets	0.00	0.00	0.00
Net Income	156,731.84	608,588.04	-451,856.20
Total Equity	\$4,025,856.27	\$4,477,712.47	\$ -451,856.20
TOTAL LIABILITIES AND EQUITY	\$4,025,856.27	\$4,477,712.47	\$ -451,856.20

Carol Stream Public Library Combined Statements of Revenues and Expenses Modified Cash Basis - All Funds Exhibit B - See Accountant's Compilation Report

	23-Apr	May'22-Apr 23	Annual Budget	% of Budget
Income				
3000 Property Taxes		0.00	0.00	
3001 Property Tax Current		3,736,507.82	3,744,461.00	99.79%
3002 Property Taxes Non-Current		290.68	1,000.00	29.07%
Total 3000 Property Taxes	0.00	3,736,798.50	3,745,461.00	99.77%
3100 PPR Taxes	9,008.33	126,778.70	50,000.00	253.56%
3200 Interest Income		0.00	0.00	
3201 Interest Income Taxes		332.29	500.00	66.46%
3202 Interest Income Investments	12,460.79	95,610.29	8,100.00	1180.37%
Total 3200 Interest Income	12,460.79	95,942.58	8,600.00	1115.61%
3300 Patron Payments		1,559.98	0.00	
3301 Fines & Fees	306.68	4,295.79	6,000.00	71.60%
3302 Public Copy Payments	700.86	9,821.56	6,000.00	163.69%
3303 Non-Resident Card Fees	808.62	5,253.62	2,000.00	262.68%
3304 Sale Items		0.00	500.00	0.00%
Total 3300 Patron Payments	1,816.16	20,930.95	14,500.00	144.35%
3400 Donations		2,950.00	5,000.00	59.00%
3500 Developer Contributions		0.00	500.00	0.00%
3600 RBP/ILL Reimbursements		96.86	500.00	19.37%
3700 Grants		0.00	0.00	
3701 Per Capita Grants		58,784.65	58,800.00	99.97%
3702 Other Grants/Awards		0.00	1,000.00	0.00%
Total 3700 Grants	0.00	58,784.65	59,800.00	98.30%
3800 Other Income	101.25	1,571.27	2,500.00	62.85%
Total Income	23,386.53	4,043,853.51	3,886,861.00	104.04%
Gross Profit	23,386.53	4,043,853.51	3,886,861.00	104.04%
Expenses				
5100 Salaries		0.00	0.00	
5101 Exempt Staff Salaries	45,548.72	633,617.48	643,000.00	98.54%
5102 Non-Exempt Staff Salaries	95,274.12	1,179,317.33	1,320,000.00	89.34%
5103 Custodial Salaries	5,660.87	77,421.05	89,000.00	86.99%
5105 Professional Education		8,488.43	15,000.00	56.59%
5106 Membership	236.00	4,199.00	4,000.00	104.98%
5107 Life Insurance	84.42	1,581.93	2,000.00	79.10%
5108 Health Insurance	18,109.38	212,027.44	230,000.00	92.19%
5109 Benefits, other	152.60	2,748.54	3,000.00	91.62%
5110 Trustee Development		47.80	3,500.00	1.37%
Total 5100 Salaries	165,066.11	2,119,449.00	2,309,500.00	91.77%
5200 Plant Maint.		0.00	0.00	
5201 Supplies	1,379.99	13,689.38	15,000.00	91.26%
5202 Maintenance/Repair	1,530.19	7,522.12	10,000.00	75.22%
5203 Maintenance Contracts	4,184.00	51,542.63	52,400.00	98.36%
5204 Landscape Maintenance/Snow Remo	714.00	13,547.13	15,000.00	90.31%
5205 Furniture/Equipment		992.04	7,000.00	14.17%

Carol Stream Public Library Combined Statements of Revenues and Expenses Modified Cash Basis - All Funds Exhibit B - See Accountant's Compilation Report

	23-Apr	May'22-Apr 23	Annual Budget	% of Budget
5206 Electric-Comm Edison	4,332.05	45,744.21	47,000.00	97.33%
5207 Water/Sewer	155.47	5,275.23	8,000.00	65.94%
5208 Insurance (Property)		8,895.00	11,000.00	80.86%
Total 5200 Plant Maint.	12,295.70	147,207.74	165,400.00	89.00%
5300 Business Exp.		0.00	0.00	
5301 Postage		2,792.38	3,000.00	93.08%
5302 Office & Equipment Supplies	166.46	6,609.85	7,000.00	94.43%
5303 Printing		2,394.42	2,000.00	119.72%
5304 Equipment Leasing		15,293.79	18,000.00	84.97%
5305 Mileage Reimbursement	231.58	718.31	1,500.00	47.89%
5306 Legal Notices		555.45	600.00	92.58%
5308 Business Phone	418.66	4,977.91	6,000.00	82.97%
5309 Accounting Service	1,150.00	14,226.00	14,500.00	98.11%
5310 Material Recovery Fees	197.00	1,457.80	1,000.00	145.78%
5311 Payroll Service	974.53	7,916.97	7,000.00	113.10%
5312 Attorney Fees		1,777.50	6,000.00	29.63%
5315 Other Expenditures	77.40	1,379.63	6,000.00	22.99%
5317 Bank & Credit Card Fees	0.72	166.81	100.00	166.81%
5319 Security Service	776.00	1,892.72	20,000.00	9.46%
5320 Donation Recd Expense		1,232.48	5,000.00	24.65%
5321 Human Resources	1,020.75	18,056.42	14,000.00	128.97%
Total 5300 Business Exp.	5,013.10	81,448.44	111,700.00	72.92%
5400 Automat. & Dept. Oper.		0.00	0.00	
5401 Automation Hardware		5,240.72	10,000.00	52.41%
5402 ISP and Web page hosting	1,750.00	14,894.32	14,000.00	106.39%
5403 Computer Software		8,069.87	6,000.00	134.50%
5404 Tech Support & Repair	4,680.12	27,532.28	20,000.00	137.66%
5405 Technical Services Supplies	145.75	2,696.25	4,000.00	67.41%
5406 Circulation Supplies	61.24	3,713.09	4,000.00	92.83%
5408 Tech Serv Online Resources		14,477.24	15,000.00	96.51%
5409 RBP/ILL Expenses	371.65	947.34	500.00	189.47%
5410 SWAN Consortium	11,635.75	46,543.00	47,000.00	99.03%
5411 Village IT Services		89,937.43	102,000.00	88.17%
Total 5400 Automat. & Dept. Oper.	18,644.51	214,051.54	222,500.00	96.20%
5500 Services		35.93	0.00	
5501 Youth Services Programs	336.98	27,739.42	32,000.00	86.69%
5503 Adult/Teen Programs	930.28	24,058.25	25,000.00	96.23%
5505 Library Newsletter		35,435.85	38,400.00	92.28%
5506 Youth Services Publicity		-408.99	0.00	
5509 Library Publicity and Promotion		12,881.09	20,000.00	64.41%
Total 5500 Services	1267.26	99741.55	115400.00	86.43%
5600 Collection		0.00	0.00	
5601 Youth Services Books	10,263.13	47,970.84		
5606 Youth Services Media	4,280.41	15,633.75	20,000.00	78.17%

Carol Stream Public Library Combined Statements of Revenues and Expenses Modified Cash Basis - All Funds Exhibit B - See Accountant's Compilation Report

	23-Apr	May'22-Apr 23	Annual Budget	% of Budget
5630 Adult Books	10,936.70	68,304.52	72,000.00	94.87%
5634 Online Resources		11,606.32	30,000.00	38.69%
5635 Magazines & Newspapers		12,891.55	12,000.00	107.43%
5636 Newspapers		0.00	0.00	
5637 Adult Media	4,715.34	32,719.06	40,000.00	81.80%
5651 Digital Media	14,390.50	110,360.43	110,000.00	100.33%
5652 Grant/Award Expense		58,784.65	58,800.00	99.97%
Total 5600 Collection	44,586.08	358,271.12	397,800.00	90.06%
6600 Payroll Expenses		0.00	0.00	
6610 FICA Expense	10,863.27	139,560.84	160,000.00	87.23%
6620 Illinois Municipal Retirement F	12,278.01	193,009.35	230,000.00	83.92%
Total 6600 Payroll Expenses	23,141.28	332,570.19	390,000.00	85.27%
66900 Reconciliation Discrepancies		0.00	0.00	
6900 Operating Xfers In (Out)		0.00	0.00	
6920 Working Cash Fund		0.00	100.00	0.00%
Total 6900 Operating Xfers In (Out)	0.00	0.00	100.00	0.00%
7101 Liability Insurance		21,941.00	20,000.00	109.71%
7102 Risk Management expense	97.80	4,199.85	3,000.00	140.00%
7103 Unemployment Compensation Insur	1,182.41	2,111.41	5,000.00	42.23%
7201 Audit Expense		11,485.00	13,000.00	88.35%
7400 Capital Expenditures		0.00	0.00	
7401 Furniture	3,948.48	7,918.91	10,000.00	79.19%
7402 Parking Lot Repair		10,816.87	12,000.00	90.14%
7403 Building Repair		940.00	50,000.00	1.88%
7404 Landscape		4,230.00	50,000.00	8.46%
7405 Memorials		0.00	1,000.00	0.00%
7406 Other Capital Expenditures		14,234.19	50,000.00	28.47%
Total 7400 Capital Expenditures	3,948.48	38,139.97	173,000.00	22.05%
7500 Special Capital Projects		0.00	0.00	
7503 Front Entrance Outdoor Renovati		0.00	250,000.00	0.00%
7504 Capital Replacement Study		0.00	15,000.00	0.00%
7506 Office & Staff Room Door Wraps		0.00	10,000.00	0.00%
7507 Automation Equipment		22,043.85	30,000.00	73.48%
7509 Security Upgrades		0.00	4,000.00	0.00%
Total 7500 Special Capital Projects	0.00	22,043.85	309,000.00	7.13%
8000 Debt Repayment Expense	200,000.00	434,461.01	234,461.00	185.30%
Total Expenses	475,242.73	3,887,121.67	4,469,861.00	86.96%
Net Operating Income	-451,856.20	156,731.84	-583,000.00	-26.88%
Other Income				
8001 Interfund Transfers In	275,000.00	275,000.00	0.00	
8002 Interfund Transferrs Out	-275,000.00	-275,000.00	0.00	
Total Other Income	0.00	0.00	0.00	
Net Other Income	0.00	0.00	0.00	
Net Income	-451,856.20	156,731.84	-583,000.00	-26.88%

Supplementary Information Revenues and Expenses - Modified Cash Basis - By Fund Exhibit C - See Accountant's Compilation Report **Carol Stream Public Library**

	10-General Fund	l Fund	20-Working Cash Fund	Cash Fund	30-FICA Fund	\ Fund	40-IMRF Fund	F Fund
	Apr 2023	May 2022 - Apr 2023 (YTD)	Apr 2023	May 2022 - Apr 2023 (YTD)	Apr 2023	May 2022 - Apr 2023 (YTD)	Apr 2023	May 2022 - Apr 2023 (YTD)
Income								
3000 Property Taxes		3,171,385.55				125,294.59		174,859.05
3100 PPR Taxes	9,008.33	126,778.70						
3200 Interest Income	6,473.34	49,951.13	164.25	1,260,31	304.14	2,344.78	311.97	2,409.25
3300 Patron Payments	1,816.16	19,370.97						
3400 Donations		2,950.00						
3600 RBP/ILL Reimbursements		96.86						
3700 Grants		58,784.65						
3800 Other Income	101.25	1,571.27						
Total Income	17,399.08	3,430,889.13	164,25	1,260.31	304,14	127,639.37	311.97	
Gross Profit	17,399.08	3,430,889.13	164.25	1,260.31	304.14	127,639.37	311.97	177,268.30
Expenses								
5100 Salaries	165,066.11	2,119,449.00						
5200 Plant Maint.	12,295.70	147,207.74						
5300 Business Exp.	5,013.10	81,448.44		:8:				
5400 Automat. & Dept. Oper.	18,644.51	214,051.54						
5500 Services	1,267.26	99,741.55						
5600 Collection	44,586.08	358,271.12						
6600 Payroll Expenses	-11,801.30	00.00			10,863.27	139,560.84	24,079.31	193,009.35
7101 Liability Insurance								
7102 Risk Management expense								
7103 Unemployment Compensation Insur								
7201 Audit Expense								
7400 Capital Expenditures								
7500 Special Capital Projects								
8000 Debt Repayment Expense								
Total Expenses	235,071.46	3,020,169.39	0.00	0.00	10,863,27	139,560.84	24,079.31	193,009.35
Net Operating Income	-217,672.38	410,719.74	164.25	1,260.31	-10,559.13	-11,921.47	-23,767.34	-15,741.05
Other Income								
8001 Interfund Transfers In								
8002 Interfund Transferrs Out	-275,000.00	-275,000.00						
Total Other Income	-275,000.00	-275,000.00	0.00	00.0	0.00	00'0	0.00	0.00
Net Other Income	-275,000.00	-275,000.00	00.0	00'0	0.00	0.00	00.00	
Net Income	-492,672.38	135,719.74	164.25	1,260.31	-10,559.13	-11,921.47	-23,767.34	-15,741.05

Carol Stream Public Library Supplementary Information Revenues and Expenses - Modified Cash Basis - By Fund Exhibit C - See Accountant's Compilation Report

		one community		5111		nin i malan a i				
	Apr 2023	May 2022 - Apr 2023 (YTD)	Apr 2023	May 2022 - Apr 2023 (YTD)	Apr 2023	May 2022 - Apr 2023 (YTD)	Apr 2023	May 2022 - Apr 2023 (YTD)	Apr 2023	May 2022 - Apr 2023 (YTD)
Income										
3000 Property Taxes		20,653.09		11,014.97				233,591.25	00.00	3,736,798.50
3100 PPR Taxes									9,008.33	126,778.70
3200 Interest Income	41.06	316.92	21.99	169.69	5,132.65	39,382.33	11.39	108.17	12,460.79	95,942.58
3300 Patron Payments		1,559.98							1,816.16	20,930.95
3400 Donations									0.00	2,950.00
3600 RBP/ILL Reimbursements									0.00	96.86
3700 Grants									0.00	58,784.65
3800 Other Income									101.25	1,571.27
Total Income	41.06	22,529.99	21.99	11,184.66	5,132.65	39,382.33	11.39	233,699.42	23,386.53	4,043,853.51
Gross Profit	41.06	22,529.99	21.99	11,184.66	5,132.65	39,382.33	11.39	233,699.42	23,386.53	4,043,853.51
Expenses										
5100 Salaries									165,066.11	2,119,449.00
5200 Plant Maint.									12,295.70	147,207.74
5300 Business Exp.									5,013.10	81,448.44
5400 Automat. & Dept. Oper.									18,644.51	214,051.54
5500 Services									1,267.26	99,741.55
5600 Collection									44,586.08	358,271.12
6600 Payroll Expenses									23,141.28	332,570.19
7101 Liability Insurance		21,941.00							0.00	21,941.00
7102 Risk Management expense	97.80	4,199.85							97.80	4,199.85
7103 Unemployment Compensation Insur	1,182.41	2,111.41							1,182.41	2,111.41
7201 Audit Expense				11,485.00					00.00	11,485.00
7400 Capital Expenditures					3,948.48	38,139.97			3,948.48	38,139.97
7500 Special Capital Projects						22,043.85			00.00	22,043.85
8000 Debt Repayment Expense							200,000.00	434,461.01	200,000.00	434,461.01
Total Expenses	1,280.21	28,252.26	0.00	11,485.00	3,948.48	60,183.82	200,000.00	434,461.01	475,242.73	3,887,121.67
Net Operating Income	-1,239.15	-5,722.27	21.99	-300.34	1,184.17	-20,801.49	-199,988.61	-200,761.59	-451,856.20	156,731.84
Other Income										
8001 Interfund Transfers In					75,000.00	75,000.00	200,000.00	200,000.00	275,000.00	275,000.00
8002 Interfund Transferrs Out									-275,000.00	-275,000.00
Total Other Income	00.00	0.00	0.00	0.00	75,000.00	75,000.00	200,000.00	200,000.00	00.00	0.00
Net Other Income	0.00	00.0	0.00	0.00	75,000.00	75,000.00	200,000.00	200,000.00	00.00	00'0
Net Income	-1,239.15	-5,722.27	21.99	-300.34	76,184.17	54,198.51	11.39	-761.59	-451,856.20	156,731.84

616 Hiawatha Drive • Carol Stream, IL 60188 (630)-653-0755 www.cslibrary.org

May 17, 2023

To: The Honorable Mayor Frank Saverino and Members of the Board of Trustees of the Village of Carol Stream

Cc: Bob Mellor, Village Manager

Re: Board of Library Trustees of the Village of Carol Stream Annual Report 2022-2023

Pursuant to the Local Library Act (75 ILCS 5/4-10), the Board of Library Trustees of the Village of Carol Stream submits the following Annual Report for the Fiscal Year ending April 30, 2023 (FY23) on the condition of its trust.

- Part I Itemized Statement of the various funds received from the library fund and from other sources (subject to annual audit)-Exhibit 1
- Part II Itemized statement of the objects and purposes for which those sums of money have been expended (subject to annual audit)-Exhibit 2
- Part III a statement of the number of books and periodicals available for use, and the number and character thereof circulated
- Part IV A statement of the real and personal property acquired by legacy, purchase, gift or otherwise
- Part V A statement of the character of any extensions of library service which have been undertaken
- Part VI Blank (This amendment to 75 ILCS 5/4-10, passed August 22, 2017.)
- Part VII A statement as to the amount of accumulations and the reasons thereof (subject to annual audit)
- Part VIII A statement as to any outstanding liabilities including those for bonds still outstanding or amounts due for judgements, settlements, liability insurance, or for amounts due under a certificate of the board
- Part IX Any other statistics, information and suggestions that may be of interest

Part III

Total number of books (including audiobooks, eBooks and eAudiobooks) is 181,414 (13.6% increase). The Library subscribes to 25 newspapers, 125 print magazines and has 4,654 downloadable eMagazine subscriptions (15% increase). Paper copies of print back issues of six months to one year are available. The Library circulated 455,034 items during FY23 (2.3% increase).

Part IV

The Library did not acquire any property over the past year.

Part V

During FY23 the Library has ben able to return to our pre-pandemic full service model. Additional services to our pre-pandemic model are the retention of curbside services on a permanent basis as well as the continued inclusion of a variety of Adult Services virtual programs.

- The Youth Services Department offered 458 programs with 9,796 attendees. The Adult Services Department offered 198 programs with 2,690 attendees. 65 Teen programs were offered with 928 attendees. To provide additional options for patrons, the three departments provided a large variety of passive programming. Some popular examples are take-and-make crafts and individually customized Binge Boxes, comprised of books, activities, tchotchkes and a snack. These are available by request for patrons of all ages. Youth Services had 790 passive programs with 9,487 participants, Adult Services had 96 passive programs with 5,046 participants, and Teen Services had 33 passive programs with 803 participants.
- In FY23 the Library was fortunate to have the opportunity to host several cultural and educational events for the community. From April 16-June 22, 2022, we were fortunate to have a traveling exhibit from the Miami University Art Museum, Telling A People's Story: African American Children's Illustrated Literature. In July we hosted the Mobile Museum of Tolerance, a Simon Wiesenthal Center Museum. This spring we hosted an interactive agriculture display by the DuPage Farm Bureau.
- Two new circulating item types were added to the Library in FY23, Storytime Backpacks in Youth Services and a Teen non-fiction collection in Adult Services.
- Four new online databases were added that are easily accessed through the Library's website: Fold3-a historical military records database; Consumers' Checkbook-reviews of local businesses and services; CSPL Tutorials-a tutorial/learning platform, through Niche Academy; US Major Dailies-an enhancement to ProQuest, featuring access to *The New York Times, Los Angeles Times, Washington Post, Wall Street Journal* and *Chicago Tribune* from 1980-present.
- The Library provided monthly Homebound deliveries of Library materials to local senior centers and individual patrons.
- The Library provided curbside pick-up service for the public. Patrons reserve materials online, text the staff when they arrive, and their bag of materials is brought out to their vehicle. There were 1,108 curbside materials pick-ups in FY23.
- The Library often works with and partners with local organizations to provide additional information and services to the community. During FY23 the Library significantly expanded our partnerships: hosted ESL classes with the College of DuPage; Women Infant Child (WIC) clinic with the DuPage Health Department; Metropolitan Family Services programs; Literacy DuPage programs; People's Resource Center Citizenship program; Glenbard Transitions Group monthly programming; DuPage Organic Gardening Club programs; Versiti Blood Drives; Worknet DuPage programs; AARP Senior Driving classes; information tables for the League of Women Voters and Northern Illinois Food Bank; collection location for the Christmas Sharing Program, Rotary Food Drive, and a Foster Care organization; and worked with the Police Department Social Services unit for after school programming for teens. Adult Services staff participated in many Chamber of Commerce

events throughout the year and provided informational workshops on Library resources that can be utilized to enhance and support small businesses.

- The Library provides online virtual Library card registration so that patrons are able to immediately access our online collections and databases 24/7. The virtual card is valid for 90 days. Patrons' are required to come in and register in-person to extend their privileges.
- The Library's Website, www.cslibrary.org, offers patrons 24/7 service with the opportunity to download eAudiobooks, eBooks, eMagazines, streaming video and music, access to online subscription databases, as well as the ability to register for programs through their home computers and other electronic devices.
- The Library has a mobile application for patrons to access the Library with their smartphones and other devices. The application was accessed 49,779 times during FY23 (16.6% increase).
- Live online chat and texting with librarians is available during regular Library hours to immediately respond to patrons' informational needs. Wi-Fi Hotspots are available for check out for patrons with no internet service or will be in an area that does not provide internet service. Portable chargers are available for check out for patrons who need to charge their electronic devices. Bike locks are available for check out for riders to secure their bicycles.
- A quarterly print newsletter is delivered to Carol Stream residents, focusing on the Library programs and services available to the community.
- The Library offers patrons the opportunity to subscribe to a weekly e-newsletter as well as an additional weekly preschool e-newsletter for parents of young children.

Part VI No longer required.

Part VII

The Library Board continues to implement, within its financial plan, the accumulation of funds for the purpose of financing capital improvement projects, making major repairs, providing for catastrophic emergency, and special projects. This past fiscal year the Library had \$410,719 (subject to audit) remaining in the General Fund to add to the Library's Reserve. In anticipation of this surplus, \$275,000 of that amount was transferred in April to two of the Library's Special Funds (\$75,000 to CM&R Fund and \$200,000 to the Building Renovation Loan Fund). The surplus this year was a result of staff vacancies and reductions in some of our yearly expenses and in increase in the PPR taxes and interest income received.

Part VIII

In FY19 the Library Board entered into an Intergovernmental Loan Agreement (ILA) with the Village of Carol Stream for \$2,000,000 for ten years. The annual loan repayment is \$234,461.

Part IX

- Percentage of population (39,854) registered with Library cards is 44.8% (17,851 cardholders)
- Digital Services: There were 147,757 visits to the Library's Web page. Remote access to the Library's subscription databases via the Web page numbered 61,812 (28% increase). 68,063 eAudiobooks, eBooks, and e-music CDs were downloaded through the Library's subscription services via the Library web page and mobile application. 5408 videos were streamed from the Library's online streaming service hoopla. 10,775 eMagazines were downloaded with the Library's downloadable online magazine services RBdigital and Press Reader. Being able to provide

Signed:

- expanded patron access to our downloadable/virtual collections is a great benefit to the residents of the community.
- Social Media: The Library's Facebook page has 2,894 followers (6.3% increase) and received 56,820 Engagements (Likes/Reach). Instagram has 1,182 followers (13% increase) and had 4,406 Engagements (Likes/Reach) of posts. Twitter has 1,637 followers (11% increase) and had 74,541 Engagements (Likes/Views) of posts.
- The number of homebound patrons currently being served is 43. The Library made 350 deliveries and delivered 2,345 items to our homebound patrons during FY 23.
- Adult reference staff answered 16,605 questions, Youth reference staff answered 8,499 questions and Patron Services staff answered 4,421 questions for a total 29,525, including online chat (24.4% increase). There were 492 one-on-one tutorials.
- The Library's study rooms had 3,609 users. There were 11,722 public computer sessions and 22,313 wireless users. 291,500 patrons visited the Library in-person during the year.

CERTIFICATION

This Annual Report is filed by the Carol Stream Public Library pursuant to the Local Library Act (75 ILCS 5/4-10) for the fiscal year commencing May 1, 2022 and ending April 30, 2023.

Susan Westgate	
Library Director	
Attest:	
I, the undersigned President of the Board of I state that the foregoing entitled:	Library Trustees of the Village of Carol Stream, hereby
BOARD OF LIBRARY TRUSTEES OF REPORT 2022-2023	THE VILLAGE OF CAROL STREAM ANNUAL
is a true and accurate report of the activities	of the Carol Stream Public Library for the year stated.
President	
Board of Library Trustees	(Seal)

XHIB	IT 1 - FY 23 Income Received (subject to audit)
ACCT#	Account Name	
4007#		
	GENERAL FUND REVENUES	
	Property Taxes	2.474.200
	Property Tax Current	3,171,386
	Property Tax Non-Current	0
	PPR Taxes	126,779
	Interest Income	
	Interest Income Taxes	
	Interest Income Investments	49,951
	Patron Payments	
	Fines & Fees	4,296
	Public Copier Payments	9,822
	Non-Resident Card Fees	5,254
	Sale items	0
	Donations	2,950
	Developer Contributions	0
	RBP/ILL Reimbursements	97
	Grants	-
		58,785
	Per Capita Grant Other Grants/Awards	0
		1,571
	Other Income	3,430,891
	TOTAL GENERAL FUND REVENUE	3,430,691
	SPECIAL FUND REVENUES	
	IMRF Fund	
	Property Tax Current	174,859
	Property Tax Non-Current	
	Interest Income Taxes	0
	Interest Income Investments	2,409
	FICA Fund	
		125,295
	Property Tax Current	0
	Property Tax Non-Current	0
	Interest Income Taxes	2,345
	Interest Income Investments	2,010
	Liability Fund	
	Property Tax Current	20,653
	Property Tax Non-Current	0
	Interest Income Taxes	0
	Interest Income Investments	317
	LIMRIC UCGA Dividend	1560

EXHIB	IT 1 - FY 23 Income Received	(subject to audit)
ACCT#	Account Name	
	Audit Fund	
	Property Tax Current	11,015
•	Property Tax Non-Current	0
	Interest Income Taxes	0
	Interest Income Investments	170
	Capital Maint. & Repair	
	Interest Income Investments	39,382
	Working Cash Fund	
	Interest Income Investments	87
	Debt Service Fund	
	Property Tax Current	233,591
	Property Tax Non-Current	0
	Interet Incoome Taxes	0
	interest Income Investments	108
	TOTAL SPECIAL FUND REVENUES	611,791
	TOTAL INCOME FY 2023	\$4,042,682

FXHIR	IT 2 - FY 23 EXPENSES (subje	ct to audit)	
ACCT#	Account Name		
	GENERAL FUND EXPENDITURES		
5100	SALARIES		
510 ⁻	EXEMPT STAFF SALARIES	633,617	
5102	NON-EXEMPT STAFF SALARIES	1,179,317	
5103	CUSTODIAL SALARIES	77,421	
5104	BENEFITS-MED/LIFE/DENTAL		
510	Professional Education	8,488	
5106	Memberships	4,199	
510	Benefits Life insurance	1,582	
5108	Benefits Health Insurance	212,027	
5109	Benefits Other	2,749	
5110	Trustee Development	48	
	TOTAL	2,119,448	
5200	PLANT MAINTENANCE		
	SUPPLIES	13,689	
	MAINTENANCE/REPAIR	7,522	
	MAINTENANCE CONTRACTS	51,543	
	LANDSCAPE MAINTENANCE	13,547	
	FURNITURE/EQUIPMENT	992	
	ELECTRIC - COMM EDISON	45,744	
	WATER/SEWER	5,275	
	B INSURANCE (PROPERTY)	8,895	
5200	TOTAL	147,207	
	TOTAL	147,201	
5300	BUSINESS EXPENSE		
	POSTAGE	2,792	
	OFFICE&EQUIPMENT SUPPLIES	6,610	
	PRINTER SUPPLIES	2,394	
	4 EQUIPMENT LEASING	15,294	
	MILEAGE REIMBURSEMENT	718	
	LEGAL NOTICES	555	
	B BUSINESS PHONE	4,978	
	ACCOUNTING SERVICE	14,226	
	MATERIAL RECOVERY FEES	1,458	
	PAYROLL SERVICE	7,917	
	2 ATTORNEY FEES	1,778	
	4 OTHER CONSULTANTS	0	
	5 OTHER EXPENDITURES	1,380	
	7 BANK FEES	167	
	SECURITY SERVICE	1,893	

EXHIB	IT 2 - FY 23 EXPENSES (subject	to audit)	
		·	
ACCT#	Account Name		
532	DONATION RECEIVED EXPENSE	1,232	
	HUMAN RESOURCES	18,056	
	TOTAL	81,448	
5400	CIRCULATION & MATERIALS PROCESSING, INC.	LUDING AUTOMATED SERVI	CES
540	AUTOMATION HARDWARE	5,241	
540	ISP and WEB PAGE HOSTING	14,894	
540	COMPUTER SOFTWARE	8,070	
540	LAN and HARDWARE MAINTENANCE	27,532	
540	TECH SERVICES SUPPLIES	2,696	
540	CIRCULATION SUPPLIES	3,713	
540	TECH SERVICES ONLINE EXPENSES	14,477	
540	RBP/ILL EXPENSES	947	
541	SWAN CONSORTIUM	46,543	
541	VILLAGE IT SERVICES	89,937	
	TOTAL	214,050	
5500	SERVICES		
550	YOUTH SERVICES PROGRAMS	27,739	
550	ADULT/TEEN SERVICES PROGRAMS	24,058	
550	LIBRARY NEWSLETTER	35,436	
550	LIBRARY PUBLICITY & PROMOTION	12,881	
	TOTAL	100,114	
5600	COLLECTION DEVELOPMENT		
560	YOUTH SERVICES BOOKS	47,971	
560	YOUTH SERVICES MEDIA	15,634	
563	ADULT/TEEN BOOKS	68,305	
563	ONLINE RESOURCES	11,606	
563	MAGAZINES & NEWSPAPERS	12,892	
563	ADULT MEDIA	32,719	
	DIGITAL MEDIA	110,360	
565	GRANT AWARD EXPENSE (databases)	58,785	
	TOTAL	358,272	
	GENERAL FUND EXPENDITURES		
510	SALARIES	2,119,448	
520	PLANT MAINTENANCE	147,207	
	BUSINESS EXPENSE	81,448	
540	CIRCULATION & MATERIAL Proc	214,050	
550	SERVICES	100,114	

EXHIBI	T 2 - FY 23 EXPENSES (subje	ect to audit)	
ACCT#	Account Name		
5600	COLLECTION DEVELOPMENT	358,272	
	TOTAL	3,020,539	
	SPECIAL FUND EXPENDITURES		
	Account Name		
_	LIABILITY INSURANCE FUND	28,252	
	FICA FUND	139,561	
	IMRF FUND	193,009	
	AUDIT FUND	11,485	
	Capital Maintenance & Repair Fund	38,140	
	Special Capital Projects in CM&R Fund	22,044	To make for
	Debt Service Fund	434,461	
2-71	TOTAL	866,952	
	General Fund Expenditures	3,020,539	
	Special Fund Expenditures	866,952	
	Total Expenditures	\$ 3,887,491	

Carol Stream Public Library Expenses by Vendor April 2023

	Num	Date	Vendor	Amount
10-1000 Library Fund Cash	1			
10-1006 Old Second Gen	eral Check	ing		
1	1882	04/13/2023	AARP	-515.00
1	1910	04/13/2023	Accurate Office Supply Co.	-3,948.48
1	1883	04/13/2023	American Library Association	-236.00
1	1884	04/13/2023	Assa Abloy Entrance Systems US Inc.	-1,530.19
1	1885	04/13/2023	ATA Group, LLP (Assoc McClure Inserra CPA	-1,150.00
1	1886	04/13/2023	Case Lots, Inc.	-437.10
1	1887	04/13/2023	Center Point for Large Print Books	-145.02
1	1888	04/13/2023	Comcast (Fiber & Internet)	-1,750.00
1	1889	04/13/2023	Complete Cleaning Co., Inc.	-2,865.00
1	1890	04/13/2023	D & Z House of Books	-799.63
1	1891	04/13/2023	Gale/Cengage Learning Inc.	-227.17
1	1892	04/13/2023	Garvey's Office Products	-642.39
1	1893	04/13/2023	HR Source	-285.00
1	1894	04/13/2023	OverDrive, Inc.	-490.88
1	1895	04/13/2023	Paylocity	-932.94
1	1896	04/13/2023	Playaway Products, LLC (Formerly Findaway	-2,537.10
1	1897	04/13/2023	Precision Control Systems of Chicago, Inc	-1,319.00
1	1898	04/13/2023	Sebert Landscaping, Inc.	-714.00
1	1899	04/13/2023	Service Express, LLC	-4,680.12
1	1900	04/13/2023	Staples	-762.72
1	1901	04/13/2023	Unique Management Services, Inc.	-197.00
1	1902	04/13/2023	Village of Carol Stream - Benefits	-22,725.59
1	1903	04/13/2023	Wheaton Public Library	-17.99
1	1904	04/13/2023	Wenstrup, Gary	-250.00
1	1905	04/13/2023	LIMRICC - UCGA	-1,182.41
1	1906	04/13/2023	Midwest Tape LLC	-11,432.00
1	1907	04/13/2023	Swan (System Wide Automated Network)	-11,635.75
1	1908	04/13/2023	Village of Carol Stream - Water Dept.	-155.47
1	1909	04/13/2023	Baker & Taylor	-11,989.45
1	1911	04/18/2023	Village of Carol Stream - IMRF	0.00
1	1912	04/18/2023	Comcast (Biz phone)	-418.66
1	1913	04/19/2023	Village of Carol Stream - IMRF	-12,278.01
1	1914	04/25/2023	Baker & Taylor	-4,433.50
1	1915	04/25/2023	ComEd	-4,332.05
1	1916	04/25/2023	Fox Valley Fire & Safety Company, Inc.	-97.80
	1917	04/25/2023	Gale/Cengage Learning Inc.	-175.44
1	1918	04/25/2023	ID Label, Inc.	-145.75
1	1919	04/25/2023	Midwest Tape LLC	-1,164.15
1	1920	04/25/2023	OverDrive, Inc.	-7,003.12

	11921	04/25/2023	Paylocity	-757.36
	11922	04/25/2023	Playaway Products, LLC (Formerly Findaway	-65.72
	11923	04/25/2023	Staples	-101.60
	11924	04/25/2023	Swan (System Wide Automated Network)	-371.65
	11925	04/25/2023	Village of Carol Stream	-200,000.00
	11926	04/27/2023	MNI	-171.90
	11927	04/28/2023	Baker & Taylor	0.00
	11928	04/28/2023	Midwest Tape LLC	-237.97
	11929	04/28/2023	Playaway Products, LLC (Formerly Findaway	-455.31
	11930	04/28/2023	Baker & Taylor	-3,160.31
	11931	04/28/2023	Baker & Taylor	-97.41
Second General				-\$ 321,021.11
Fund Cash				-\$ 321,021.11

Tuesday, May 09, 2023 12:03:48 PM GMT-7

President	Date	
Secretary	Date	

Carol Stream Public Library

Reimbursements April 2023

DATE	TRANSACTION TYPE	NUM	CLASS	MEMO/DESCRIPTION	SPLIT	AMOUNT	BALANCE
2400 Payroll L	iabilities						
04/30/2023	Journal Entry	ATA0404	10-General Fund	Allocate Employee Reimbursements	-Split-	495.10	495.10
Total for 2400	Payroll Liabilities					\$495.10	
5300 Business	Exp.						
5305 Mileage	Reimbursement						
04/30/2023	Journal Entry	ATA0404	10-General Fund	Allocate Employee Reimbursements	-Split-	231.58	231.58
Total for 530	5 Mileage Reimbursement					\$231.58	
5321 Human	Resources						10.00
04/30/2023	Journal Entry	ATA0404	10-General Fund	Allocate Employee Reimbursements	-Split-	19.98	19.98
Total for 532	Human Resources					\$19.98	
Total for 5300	Business Exp.		AM AND AND DESCRIPTION AND A STATE OF THE ST	100000000000000000000000000000000000000		\$251.56	
5400 Automat.	& Dept. Oper.						
5406 Circulat	ion Supplies						
04/30/2023	Journal Entry	ATA0404	10-General Fund	Allocate Employee Reimbursements	-Split-	61.24	61.24
Total for 5406	6 Circulation Supplies					\$61.24	
Total for 5400	Automat. & Dept. Oper.			paston screen sub-		\$61.24	
5500 Services							
5501 Youth S	Services Programs						
04/30/2023	Journal Entry	ATA0404	10-General Fund	Allocate Employee Reimbursements	-Split-	17.02	17.02
Total for 550	Youth Services Programs					\$17.02	
5503 Adult/To	een Programs						100
04/30/2023	Journal Entry	ATA0404	10-General Fund	Allocate Employee Reimbursements	-Split-	165.28	165.28
Total for 5503	3 Adult/Teen Programs					\$165.28	
Total for 5500	Services		_	MANUE 1 1 MILLION		\$182.30	

Deduction Listing

Carol Stream Public Library (9366)

Check Dates: 04/07/2023 to 04/21/2023

Processes: 2023040701 - 2023042101

Pay Periods: 03/19/2023 to 04/15/2023

Page 1 of 1

-495.10

REIMB - REIMBURSEMENT

Company:	(9366)
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Employee	ID	SSN	Location	Amount
Carlson, Linda K.	1204		11	-20.17
Elder, Jessica	1176		11	-18.11
Farrell, Joyce C.	1103		10	-91.86
Garcia, Crystal	1191		11	-23.93
Moreno, Athens M.	1216		02	-52.80
Raygoza, Leticia	1233		12	-17.02
Wagner, Nate	1173		11	-74.20
Wilson, Leigh Anne	1188		12	-197.01

Totals for REIMB -- REIMBURSEMENT

8 Employees

Report Totals

Code	Description	Туре	Employees	Amount
REIMB	REIMBURSEMENT	Add	8	-495.10
Totals			8	-495.10



LIBRARY DIRECTOR REPORT-CAROL STREAM PUBLIC LIBRARY May 17, 2023

Annual Report to the Village

I prepared the Annual Report (FY22/23) for the Village as required by state law. It includes an overview of our past years' finances and services. The financial figures in the report are subject to audit.

Non-Resident Card Fee

Public Law 92-0166 requires annual Board action and notification to the Library's regional library system, RAILS for how the Library will be calculating non-resident card fees. Our Library uses the tax method. The fee for non-resident privileges is calculated on the basis of the tax rate being applied to the equalized assessed valuation of the applicant's property – the same as the calculation for a resident for their 2022 property taxes. This rate tends to change each year and requires annual Board approval. The fee for renters is equal to 15% of the average monthly rent.

Andy Warhol POP ART Debut, May 25th

Invites have gone out for the Thursday, May 25th Pop Art Debut for the Carol Stream honorees. Maintenance staff will be installing the images at the start of the week. Marketing is creating individual bookmarks for each honoree with their art image and a brief bio. A representative for each honoree will speak briefly on their behalf. Representatives from COD will also be on hand to promote the exhibit at the College. Light refreshments will be served.

Evaluations

I wrote up and conducted one-on-one in-person employee evaluations with my nine direct report staff members (Managers, Maintenance, Human Resources and Marketing) in April. HR Coordinator Lena Saltiel and myself review all of the department staff members evaluations that are prepared by their Managers as well as the staff self-evaluations prior to the awarding of merit increases. Annual merit raises were awarded beginning on the first paycheck in May.

Facility Update

Work on the Klein Creek Stabilization Project along the west side of the Library has begun. Tree removal is in progress as well as the relocation/replacement of utility poles.

Bedrock Landscape has done their spring maintenance of the north lot. They are eradicating non-native plants to encourage the growth of native plants. This is our third year of service and significant progress has been made in our restoration efforts.

Six additional sit-stand computer stands were purchased and installed for staff work stations. Staff have been very appreciative of having this option.

Library Blood Drive April 27

Here are the results of the April Blood Drive at the Library, the official numbers received on the lab report:

Goal: 27

Scheduled Donors: 14
Registered Donors: 15
Whole Blood: 13
Double Red Cells: 0

Deferrals – 2

First Time Versiti Donors - 6

Total Units: 13

Potential number of patients helped through Carol Stream Library's efforts: 39! The next mobile Blood Drive is scheduled for Tuesday July 25.

Rotary Event

The Library collected sixteen large boxes of food and other items for the Carol Stream Rotary Food Drive in April. I also put together two book donation baskets for their May golf outing event for their silent auction.

REMINDER-Village Geek Fest!

The Library is partnering with the Village, Chamber and Park District to host a community Geek Fest! at the Town Center on June 17 from 11a.m.-3 p.m. The event will encompass gaming, comics, cosplay, food vendors and a variety of related activities. Think everything Geek. Trustees are welcome to attend and volunteer at the event.

REMINDER-July 1, Carol Stream Independence Day Parade

Trustees, staff and their family members are welcome to participate. We will have a float and be handing out bookmarks and candy to the parade watchers.

FOIA Requests

Received March 16, 2023: Dear FOIA Officer, Under the Freedom of Information Act, I am requesting the following documents to be delivered to me electronically at this email address. Copies of summary of benefits for all insurance plans. Premium costs paid by the employer for each plan and for each level of coverage (i.e.: employee only, employee + spouse, employee + children and family. I affirm that this request is not for commercial purposes.

Response: Provided the requested information.

Received April 18, 2023: Dear FOIA Officer:

Please produce to me in electronic format the following information for the time period of 2018 to the present.

- 1. All contracts involving Library Furniture International, Inc. ("LFI"), including but not limited to any contracts for projects involving the installation of shelving and the installation of furniture at the library.
- 2. All contracts involving any subcontractors of LFI, including but not limited to Wall Tech.
- 3. All certified payrolls involving Library Furniture International, Inc.
- 4. All pay requests involving work done by Library Furniture International, Inc. and/or any subcontractors of LFI.
- 5. Correspondence regarding bids, contracts, payment for services, and/or work done at the library between Library Furniture International, Inc., any architect working for or with the library (including any of their representatives), and/or the library and any consultants used by the library.
- 6. All bid proposals involving Library Furniture International, Inc., including any revise bids.
- 7. All Requests for Proposals or other information describing the nature of any work performed by Library Furniture International, Inc. and/or any subcontractors of LFI.
- 8. Any information or correspondence between the library and anyone regarding whether LFI's work for the library should have been paid prevailing wage, whether prevailing rates were paid, and/or whether the nature of the work fell under the Illinois Prevailing Wage Act.

Response: Provided all available documents that were applicable to the request. Referred requestor to the architect on the project for information not in our possession.

May Employee Anniversaries

Sarah Grippando 5-08-18, Youth Services/Circulation

Susan Westgate, Library Director

1	Carol Stream Public Library	- Monthly Librarian	s Report FY 2022-2023
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		April	
	FY 21-22	FY 22-23	Current YTD
Circulation Activity			
Physical material use by audience			
Total Adult	14,780	15,085	177,295
Total Teen	646	650	9,204
Total Youth	15,006	15,109	194,850
Physical material use by format			
Books	21,354	20,873	269,303
Videos	5,776	5,758	71,168
Audiobooks and Music CDs	1,976	1,961	21,628
Periodicals and Magazines	296	219	2,962
Other	1,030	2,033	16,288
Total Physical Item Circulation	30,432	30,844	381,349
nterlibrary loans and Reciprocal borrowers (included above)			-0
ILL - Borrowed from SWAN	3,189	3,163	35,529
ILL - Borrowed from Non-SWAN	41	29	431
ILL - Loaned to SWAN	658	746	7,586
ILL - Loaned to Non-SWAN	89	66	863
RBP Loans - SWAN (incl. above)	340	384	5,543
RBP Loans (non-SWAN) - (incl. above)	586	494	6,561
Digital media use			
Bingepasses (hoopla)	9	7	101
E-books	3,082	3,002	37,463
E-Audio	1,971	2,795	30,499
E-Video	490	471	5,408
Museum Adventure Pass / Explore More Illinois	12/1	10/0	199 / 15
Total use of Electronic Materials	5,565	6,285	73,685
Total Circulation (physical materials and digital media)	35,997	37,129	455,034
Total official (physical materials and alguar metry)			
Digital magazine retrievals	739	780	10,775
Total Electronic Retrievals (e-mags and databases)	5,195	5,184	72,669
Total Electronic Notificials (5 mags and datasets)	-,	· · · · · · · · · · · · · · · · · · ·	
Other circulation activities			
	14,185	13,733	183,412
Items checked out in the Library		8,398	112,216
Self Check - # of Items Checked out	7,515 52.98%	61.15%	61.18%
Self Check - % of items checked out in the Library	52.96%	01.15%	01.15%
N. C. D. Land C. Albard de contrib			
Programs - # of Programs/Attendance**	43 / 381	39 / 1,028	294 / 7,736
Adult - Number/Attendance		3/9	98 / 1,731
Teen Number/Attendance	7 / 27	112 / 2,001	1,248 / 19,283
Youth - Number/Attendance	138 / 1493	0/0	8 / 622
General Interest - Number/Attendance	na		
Total - Number/Attendance	188 / 1901	154 / 3,038	1,640 / 28,750
Library Events - Number / Attendance	0/0	1/15	4/322
Outreach - Number / Attendance	2/57	30 / 1,144	164 / 5,926
Facility Usage	0.701	74.040	004 500
Library Visits (Door Count)	9,564	74,010	291,500
Curbside Pickup Transactions	143	64	1,108
Meeting Rooms - # of Public Bookings*	na	3	21
Study Rooms - # of Users*	284	340	3,609

Electronic Usage			
# of Internet Sessions/Total Time	709 / 469	963 / 699	11,583 / 7,591
#iMac Sessions/Total Time	2/1	8/9	139 / 86
# of Library Website Visits	9,301	9,949	147,757
# Mobile App Views	3,514	4,140	49,779
# of Wireless Users	1,646	1,718	22,313
Aspen catalog usage # engaged sessions	na	5,986	69,195

Reference Transactions			
Adult	1,197	1,369	16,128
Youth	421	577	8,499
Circulation	333	292	4,421
Chat	72	20	477
Total Reference Transactions	2,023	2,258	29,525

Total One-on-One Tutorials			
Adult	2	50	492
Youth	0	0	0

Patron Statistics			
# of Resident C	Cards 17,681	17,789	
# of Non-Resident Cards	s***	62	
Total Registered Users	17,695	17,851	

Books	64,771	66,308	
Newspapers (Print only)	24	25	
Periodicals (Print only)	125	117	
Total Print Materials	64,920	66,450	
Current Subscriptions (Print Only)	149	142	
Current E-Subscriptions	4,046	4,654	
E-Books: Downloadable	66,001	79,614	
Audio Recordings	6,914	6,626	
Audio Recordings (Downloadable)	26,019	32,931	
Videos	11,441	10,051	
Other: Video Games, Puzzles, Devices	888	834	
Databases	66	61	
otal Resources Owned/Licensed	180,295	201,221	

Professional Development Hours	33.75	51.00	561.20

^{*}The meeting rooms are not available for public reservations.

^{*} Seating resumed in Library 5/17/21.

^{*}Resumed Sunday hours 6/6/21.

^{*}Study rooms & express computer stations available effective 6/14/21.

^{**}Program statistics updated for FY22 per changes in IPLAR reporting: Homebound deliveries now counted as One-on-One Tutorials; program recordings are only counted during the first two months; Family and multi-age group programs are now reported as General Interest.

^{***}Non-residents cards were counted as families in FY2021, now individuals are counted.

Assistant Director's Report April 2023

Administration and Business Office

- Payroll processing week of 4/3 and 4/17
- Onboarding and updating staff Paylocity records and proxy cards as needed
- Coordination of monthly financial and Librarian statistic reports
- Performance reviews finalized and compensation plan closed
- Completed End of FY23 checks and deposits Joyce
- AEC machine options reviewed with Director Westgate and order placed Joyce
- Survey of Public Employment and Payroll report filed with U.S. Census

Tech Services

- Items ordered 285 and Items put into Circulation 1043
- Items catalogued imported bib records & original cataloging 189
- Item record edits/database clean-up 764 and Bib record merge requests submitted to SWAN 8
- Repair items (includes disc cleaning) 24
- Serial record edits 1 and Claimed Issues 7
- Pending orders in Workflows, not received items as of April 28th (Youth, 144; Adult, 72)
- Sustainable Shelves 435 titles submitted; 147 approved for submission resale for a credit of \$68.54.
- Spotlight Displays Processed Spotlight Displays back to original Home Location: KNF Easter, Women's History Month (WHM) and Have You Seen These (HYST) and Asian American Pacific Islander (AAPI) displays
- Reconciled invoices and orders for FY23 in preparation for the rollover to FY24.
- Conversion Projects Total items processed 16
- SWAN scheduled automatic EDI invoice report to run daily.

Meeting Attendance

- Weekly Director and bi-weekly Management Team meetings Laura
- Monthly IT and Board meetings Laura
- Performance review meetings held with reports to discuss FY23 performance review, merit increases, goals for FY 24, and updated job descriptions.
- April 14 CSD Book X12 Invoice Reports discussion with SWAN Laura and Susan Grude
- April 25 Allstaff meeting

Information technology

- There were 36 support tickets in April.
- Webforms submittals are not being received by Library staff. Our web consultant and IT moved the email service from SendGrid to a SMTP server
- Website statistics are switching to Google Analytics 4 next month with the May data.
- Wifi renamed from hotlibrary to CSPL guest
- Circ manager office printer Impact technician pulled final meter report and IT removed to storage.
- MyPC IT is investigating intermittent problem of Adult public computers not allowing logins.

Adult Services Department Monthly Report

April 2023

Department News:

- Usage went down a bit within database and study rooms, as did overall desk traffic and interactions
- Annual Reviews meetings for staff were held and end of the year compensation letters were distributed
- Exploring ways to make better use of our catalog and internal procedures for staff and patrons
- Finalized ESL offerings through the end of the year including adding a Saturday class for the summer and fall
- Will be partnering with People's Resource Center to host computer classes here at the library starting in the fall

Outreach Activities:

- Homebound delivery 41 registered, delivered to 26 patrons, Items delivered 169
- Social Media promotion continued including weekly posts on Facebook & Instagram from those on the Social Media team (images below)
- Continued partnership programming with DuPage Garden Club, hosting a monthly program
- Partnered with Literacy DuPage for upcoming fall One Book one community type of program with events being held here at the library and around DuPage
- Come May, we'll host a Pop-Up DMV Secretary of State offering open to the public on a Friday
- Working internally on ways to enhance our Teen Volunteer program, offering more partnerships and internship type of opportunities
- Circulation has shared that Small/Local businesses in the area are signing up for cards which is a testament of the work Omar is doing as we beef up our outreach for SMB and Workforce
- Crystal will be presenting at Windsor Park Community highlighting library cards/homebound and digital resources

EDI Activities (EDI Committee & Dept):

- Held a Binge Box theme optional theme "Life on the Spectrum" Autism Awareness Month
- ESL classes continued to be offered and Summer plans are set for a class on Saturday's
- Ongoing partnership with Literacy DuPage of study room space for tutor groups
- Launched several DEI related training videos through our CSPL Staff Academy Page

Programs & Displays:

- Binge Box packages for both adults and teens
- Teen Take n Make project featured Dragon Paper Airplanes
- Held a week-long trivia contest online about Carol Stream/Library for National Library Week
- Held a "Guess the Poet" drop in contest program

- Part of Grow with Google Series "Grow Your Brand" program
- Adult Take n Make Festival Wall Lanterns
- Donuts and Dice Board Game drop in continued (monthly rotation)
- Line Dancing Program
- Last Wednesday Film Club Movie program
- Monthly Program partnership with DuPage Garden Club
- Continued partnership with C.O.D in offering 3 ESL classes (semester ends May 16)
- Held sessions of Teen Recharge twice a week up until Spring Break
- Offered 2 craft programs for teens featuring Canvas Paper Art
- Yoga class/program for teens adults
- Spice Club continued its popular monthly offering of different spices "Ancho Chile"
- Held a teen volunteer meeting
- Online program Uncovering Ancient Egypt
- Anime Club for teens
- Around the World Book Club featuring Egypt now with Hybrid format (in person & zoom)
- Partnered with Illinois Attorney General offered Identity Theft and Scams program

Meetings:

- Bi Weekly Management Meetings
- Industrial & Chamber Networking Meeting
- SWAN Fireside Meetings
- 1on1 meetings within dept FT staff monthly x 6

Resources and Collection News:

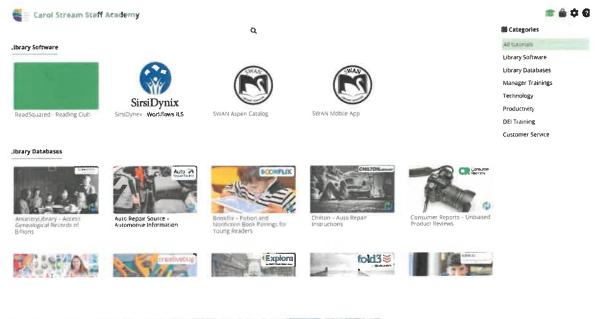
- Created new DVD and book displays both in library and online through catalog
- Continued adding material to both Staff and Patron Academy websites
- Exploring new patron catalog offerings including a new Patron Purchase Suggestion procedure
- Renewed Pressreader resource
- Budgets for new Fiscal Year finalized and implemented
- MessageBee and SWAN messaging changes starting to roll out

Continued Education & Training:

- Genealogy Training for Librarians course
- Project Management for Librarians 4-week course
- Preparing training for Summer reading club platform and procedures
- Training for newer staff on organizing programs and working with presenters
- CHQ training for staff continues

Pictures:

Working on library wife staff accessible CSPL Academy page for training, onboarding, awareness





Teen Craft program



Various social media posts led by Rabecca on IG



upcoming May teen take n make kit, time capsule



Promotion on catalog for Earth Day



CREATE YOUR OWN QUIZ > Powered by Riddle

Library Trivial held during National Library Week

Donuts and Dice promotion



Drop in Guess the Poet contest



Promotional methods for our May make up session

Patron Services Monthly Report May 2023

Circulation Statistics:

Total Checkouts and Renewals: 30,844
 Staff-initiated material renewals: 234

Curbside deliveries: 64
 New resident accounts: 143
 New Special accounts: 3
 New Digital Accounts: 15

Check-ins: 15,062Items Shelved: 15,300

Patron Purge Update:

- SWAN provides a monthly report of all accounts with a last activity date of 8+ years. Accounts on the monthly report are manually reviewed by staff to verify addresses.
- In April, 173 accounts were reviewed. Of those accounts, 48 will remain in the database and the rest will be removed.

Self-Check-out Activity:

Checkouts at Lobby machines: 5,348

Checkouts at Youth Services machine: 3,050

Melanie participated/completed the following:

- Management team meetings (4/13, 4/27)
- Check-in meeting with Susan (4/4)
- Board meeting (4/19)
- Carol Stream Elementary school visit (4/20)
- All-staff meeting (4/25)
- Department meeting (4/28)

Other:

- We welcomed two new employees to the department this month: Devaki Namboodiri and Kels Norris. Patron Services Clerk, Anthony Paustian, resigned this month to pursue his internship.
- Staff evaluation meetings were completed.
- Michael Southwell and Melanie joined Youth Services at 3 school visits. These visits, along with another that Sam (YS) attended, led to a total of 36 library card registrations!
- Our department meeting was held on April 28 and it was a success with all staff members in attendance. We reviewed department FAQs, updated expectations, and worked in small groups to brainstorm strategies for dealing with common scenarios we encounter. The plan is to hold department meetings quarterly moving forward.

Melanie Johnson 5/11/23

Youth Services Report April 2023

Program Highlights

- Youth Services hosted 41 in person programs during April with 925 in attendance. In addition, Youth Services had 940 participants serviced through 14 self-directed programs.
- Homeschool Hangout had 47 participants on 4/7 while they explored many forms of art.
- April has Unicorn day, so we had unicorn parties for all ages. The younger kids had their party on 4/7 with 37 in attendance. The school age crowd gathered on 4/22 with 37 in attendance on that day as well. It was all so fun!
- The following CSPL Kits were distributed during April: Torn Paper Nests, Rainbow Raindrops, Hand Crank Winch, Cherry Blossom Collage.

Outreach Events

- Leigh Anne Wilson provided 10 Outreach Storytimes during April reaching 428 children.
- Samantha Wright, Julie Mohedano, and Leticia Raygoza all visited D93 Open Houses or Literacy Nights.

Patron Service and Reference

- 80 Youth Binge Box requests were filled during April.
- Youth Staff had 577 interactions with the public during April.
- Molly Emerson helped a customer with English practice. She spent time conversing with him as he was talking
 about how he had no friends to practice his English. She showed him various resources that he can access. He was
 very thankful and a bit teary with appreciation for the library.

Meeting Attendance

- 4/10 Sam Wright met with the D94 school librarians regarding Summer Reading
- 4/11 Meeting with Susan Amy Teske
- 4/13, 27– Management Team Meeting Amy Teske
- 4/25 All Staff
- 4/26 Amy Teske, Julie Mohedano and Leticia Raygoza met with Mireya Sanchez from D93 regarding services to ELL families and how we can work together. Planning for next school year and excited for what is to come.

Personnel

• We had two new part-time Youth Librarians start in April. Rhea McVey started on 4/10 and Jake Bonner-Baker started on 4/17. They each have experience in school libraries that will be valuable for school age programming.



Human Resources

Monthly Report

April 2023

Administration

- Conducted check in meeting with new hires
- Final draft and proposal to Board for floating holiday and PLFAW policies
- Submitted changes to Paylocity to implement accruals/holidays into our system
- Obtained signed job descriptions for each existing employee to add to their files
- Attended Board meeting for policy / PTO changes
- Coordinated AllStaff meeting with food and snacks for employees

Benefits

- Benefit reconciliation
- Prepared for open enrollment period of 5/1 to 5/25

Staffing & Onboarding

- Hired 1 Patron Services Clerk (Kelsey Norris 4/5)
- Hired 2 Youth Services Librarians (Rhea McVey 4/10; Jacob Bonner-Baker 4/17)
- Hired 1 Patron Services Coordinator (Devaki Namboodiri 4/11)
- Contacted references for all candidates that were hired
- Onboarded and conducted HR orientations for all
- Anthony Paustian, Patron Services Clerk, voluntarily resigned to participate in a school internship. Conducted exit interview.
- Kaitlyn Frye, FT Adult Services Librarian, voluntarily resigned to pursue position at another Library. Conducted exit interview
- Posted position to recruit for internal full-time Adult Services Librarian (backfill Kaitlyn Frye; last day of 5/3)
- Posted position to fill part-time Adult Services Librarian (will backfill employee who goes to FT)
- Posted Technical Services Associate role (backfill for Barb Boucher's retirement)

Training

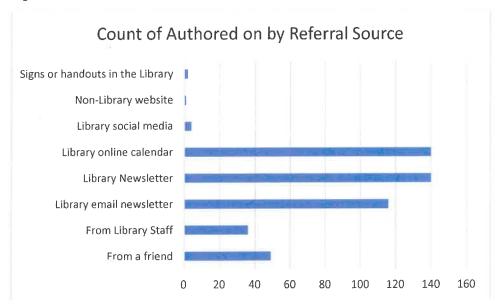
- HR Source: It's All in the Documentation webinar (1 hour)
- SHRM preparation classes (2 hours x 4 = 8 hours)

Compensation

Smooth performance reviews with management that were effective the pay period of 4/16 to
 4/29

Marketing Report: Mikayla Frigo

April 2023



Promotions resulted in 488 event registrations

- The Bookmark Art Contest had a total of 60 participants. Reproduced three winning bookmarks selected by management staff. Distributed the winning bookmarks at the Library reference desks in celebration of National Library week.
- Created a CSPL website page for Andy Warhol honoree bios.
- Collected staff shirt sizes and ordered summer reading shirts.
- Produced Teen, Adult & Kids Summer Reading Logs, Teen summer reading bookmark, and kids summer reading promotional handout.
- Coordinated with Carol Stream Park District for a survey insert to be added to the summer newsletter.
- Produced June-August Summer Newsletter, which will be distributed to Carol Stream homes around May 19th.
- Coordinated Andy Warhol Pop Art Debut with Director and contact at the College of DuPage.
- Completed 4 weeks of the Modern Marketing 360 course through ALA.
- Produced graphics for TV displays to promote the Library's resources, upcoming events, and reading challenges.
- Updated CSPL Website with new slides for resources and upcoming events
- Produced 6 weekly e-newsletter blasts.
- Produced 4 weekly Examiner columns.
- Marketing Request Forms/ Marketing Materials Created
 - Youth Services May Programs pamphlet
 - Edited Adult and Teen monthly program calendars
 - Created 11 x 17 and 8.5 x 11 signs to promote April Blood Drive. Promoted Blood Drive on platforms including: TV displays, outdoor sign, e-newsletter and social media.
 - Created 8.5 x 11 sign for Jurassic Park Book Discussion

- Created signs for proper garbage disposal for public bathrooms
- Created Wi-Fi update 8.5 x 11 signs
- Updated printing pamphlets with new Wi-Fi
- Created signs and social media template for make-up tutorial program. Provided little chotskies (make-up wipes) and created labels promoting event.
- 2 -Youth Services Storytime 8.5 x 11 signs

Statistics:

Reach: The number of people who saw any content from your Page or about your Page, including posts, stories, ads, social information from people who interact with your Page.

Engagement: the number of times each post was clicked on, liked, and/or commented on

Facebook: April

Followers: 2,894 (12 new followers)

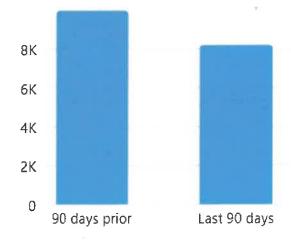
Reach: 8.2 K

Reach

Post reach (1)

8.2K \$ 17.8%

Total from last 90 days vs 90 days prior



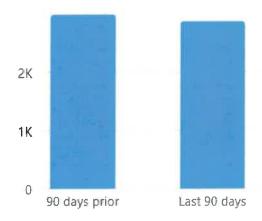
Engagement: 2.9 K

Engagement

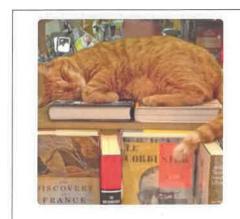
Post reactions, comments and shares (i)

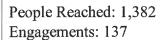
2.9K ↓ 3.9%

Total from last 90 days vs 90 days prior



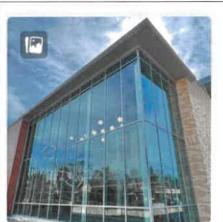
Top Three Reach Posts from April





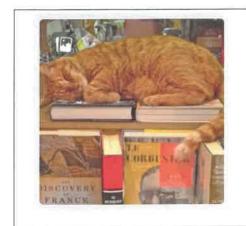


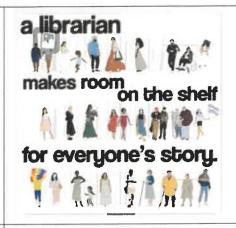
People Reached: 910 Engagements: 70



People Reached: 864 Engagements: 81

Top Three Engagement Posts from April







People Reached: 1,382 Engagements: 137 People Reached: 813 Engagements: 77 People Reached: 910 Engagements: 70

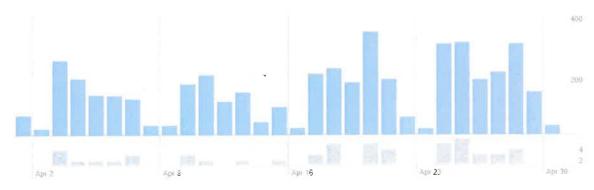
Twitter

Followers: 1,638 (14 new followers)

Total Impressions: 4.4 k

Impressions from April

Your Tweets earned 4.4K impressions over this 30 day period

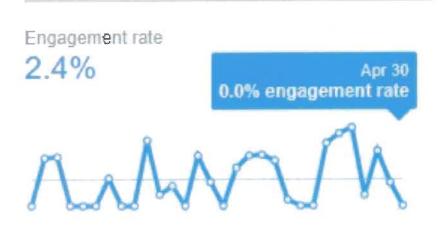


Total Engagements: 94

Engagements for April

Engagements

Showing 30 days with daily frequency



Top 3 tweets from April

Tweet	s Top Tweets Tweets and replies Promoted	Impressions	Engagements	Engagement rate
Later 1900 Albert 1900	Carol Stream Public Library @CarolStreamPL Apr 3	371	13	3.5%
	Taylor Swift or Jonathan Swift? Drake or William Blake? See if you can guess the poets and enter for a prize basket in this interactive display celebrating National Poetry Month! #Poet #NationalPoetryMonth pic twitter.com/VQzn2kbMQp			
and a series of the series of	Carol Stream Public Library @CarolSteamFI. Apr 17 Taxes are due tomorrow, whether submitted electronically or postmarked. At the library we still have select forms and instructions available. We can print forms for free, but instructions are 10 cents/page. #taxes #taxforms #taxday #Carol Stream pic twitter com/y6Kzt6amzg	264	7	2.7%
	Carol Stream Public Library @CarolStreamPt. Apr 18 Fun to see local literacy events promoted in the community like at Western Trails Elementary School. #CarolStream twitter com/WildcatReader9	246	11	4.5%

Promotional Emails April

April 6	Save a Life this April!	Open Rate: 34.7%	Click Rate: 1.4%
April 13	Library Fun at Home	Open Rate: 37%	Click Rate: 2.1%
April 20	Celebrate National Library Week!	Open Rate: 36.5%	Click Rate: 1.5%
April 27	Save your Seats for May Events!	Open Rate: 38.7%	Click Rate: 3.6%



Monthly Report of IT Service

Support Tickets

36

Report Range

4/1/2023 4/30/2023

Count	m	12	-	10	4	5	-	36
CategoryName	Computer Hardware	Computer Software	Email Management	Employee Accounts and Access	Network Infrastructure	Printer	Telephone	Total

Request Type Count Change - Standard 2 Incident 17 Problem 2 Request 15 Total 36			-	Telephone
Incident			-	Email Management
Problem				Computer Hardware
Probi	Request		7	Network Infrastructure Computer Hardware
tegory b help identify If there are to a Change.			ın	Printer
Information Technology Closed Support Tickets by Category Helpdesk tickets are broken down by type and categorized to help identify trends. The most common tickets are Requests and Incidents. If there are multiple related Incidents, this indicates a problem and leads to a Change.		10		Computer Software Employee Accounts and Access
n Technology Closecickets are broken down e most common tickets slated Incidents, this indi	12			Computer Software
Information Helpdesk t trends. The multiple rel		10	ις	0

Tickets Types Definitions:

Requests - A request is a request for a service. This may include a printer setup, a new user setup, assistance with an application.

Incident - This is when an existing service is not working as it should and we work quickly to find a resolution. Consider you can't login to email, or a printer stopped working. All of these tickets can generally be resolved quickly.

Problem - Known - This is something that has been identified as a problem, but we have chosen not to fix it. This can be a result of budget, capabilities or other influences. Problem – A problem is when we have an incident or multiple related incidents that cannot be fixed quickly and requires research to figure out why the problem occurs.