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PUBLIC NOTICE

AGENDA FOR THE REGULAR MEETING OF THE BOARD OF LIBRARY TRUSTEES OF THE VILLAGE OF CAROL STREAM

Carol Stream Public library 616 Hiawatha Drive Carol Stream, IL 60188

DATE: May 19, 2021 TIME: 7:00 p.m.

PLACE: ATTENTION

This meeting will be conducted by audio or video conference without a physically present quorum of the Carol Stream Library Board of Trustees because of a disaster declaration related to COVID-19 public health concerns affecting the state of Illinois. The Board of Trustees determined that an in-person meeting at the Library building with all participants is not practical or prudent because of the disaster. Physical public attendance at the Library to view the meeting is not feasible, so alternative arrangements for public access to hear the meeting are available. If you are interested in listening to the meeting live through the internet, please register online at:

https://carolstream.librarycalendar.com/events/library-board-meeting-online-6. For individuals interested in Public Participation please email your full name and questions or comments to cstream@cslibrary.org. They will be read aloud during the Public Participation portion of the meeting. The recording of the meeting will be posted on the Library's website.

All matters on the agenda may be discussed, amended, and acted upon.

In accordance with requirements of the Illinois Open Meetings Act #5ILCS 120/2.06, portions of this meeting may be conducted in closed session.

- 1. WELCOME AND CALL TO ORDER Nadia Sheikh, President
- 2. PLEDGE TO THE FLAG
- 3. ROLL CALL -Secretary

Report, Re: Canvass of Returns of the April 6, 2021 Consolidated Election

Election of President, Secretary and Treasurer of the Board of Library Trustees and Appointment of Vice-President for two-year terms

- 4. RECOGNITION OF GUESTS AND ANNOUNCEMENTS President
 - 4.1 May is Asian American and Pacific Islander Heritage Month
 - 4.2 Eid al-Fitr (Celebration Marking the End of Ramadan) was celebrated on May 13, 2021
- 5. PUBLIC PARTICIPATION President
- 6. ADOPTION OF THE CONSENT AGENDA President
- 7. APPROVAL OF MINUTES
 - 7.1 Minutes of the Regular Board Meeting of April 21, 2021
 - 7.2 Minutes of the Special Board Meeting of April 28, 2021
- 8. MONTHLY REPORTS OF THE TREASURER Treasurer
 - 8.1 Accept the Monthly Financial Statements of the Treasurer for the Period Ending April 30, 2021
- 9. BOARD AND COMMITTEE REPORTS
 - 9.1 Report from the President
 - 9.2 Report from the Vice President



- 9.3 Board Committee Reports-Committee Chairs
 - 9.3.1 Human Resources Committee Dr. Bonita Berryman-Gilliam
 - 9.3.2 Facilities Committee David Larimer
 - 9.3.3 Finance Committee Justin Lynch
 - 9.3.4 EDI Committee Dr. Bonita Berryman-Gilliam

10. NEW BUSINESS

- 10.1 Recommendation, Re: Approval of Additional Principal Payment of \$100,000 to the Village of Carol Stream for the Village/Library Intergovernmental Loan
- 10.2 Recommendation, Re: Approval of the Annual Report to the Village for FY2021
- 10.3 Recommendation, Re: Approval of Non-Resident Library Card Fee Effective May 1, 2021
- 10.4 Recommendation, Re: Approval of Landscape Plan and Installation on East Library Property by Sebert Landscaping, Not to Exceed \$20,000
- 10.5 Recommendation, Re: Approval of HVAC Bi-Polar Ionization Purifiers Installation by Precision Control Systems
- 10.6 Discussion: Library Re-Opening Plan
- 10.7 Recommendation, Re: Approval of Revision to Addendum to Library Policy Governing Patron Behavior-Face Covering/Face Mask Requirement

11. DISBURSEMENTS

- 11.1 Approval of Disbursements of April 1-30, 2021 plus the Addendum for the Meeting of May 19, 2021
- 12. REPORT OF THE LIBRARY DIRECTOR, Susan Westgate
- 13. MONTHLY STAFF REPORTS
 - 13.1 Assistant Director's Report, Mary Clemens
 - 13.2 Adult Services Report, Laura Hays
 - 13.3 Youth Services Report, Amy Teske
 - 13.4 Circulation Department Report, Jeri Cain
 - 13.5 Human Resources Report, Mary Pellico
 - 13.6 Marketing Report, Allison Porch
 - 13.7 Information Technology Report
- 14. UNFINISHED BUSINESS

None

- 15. BOARD DEVELOPMENT
- 16. BOARD MEMBER REPORTS
- 17. AGENDA BUILDING FOR THE NEXT LIBRARY BOARD MEETING

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18. ADJOURN

Next Resolution: #293

Mansi Patel, Secretary Board of Library Trustees



Canvass of Votes for the Consolidated General Election

April 6, 2021

Village of Carol Stream Village	Clerk - Unexpired	d 2 Year Term				
Vote for ONE	Prec Cntd 40	Rg Voters 25,167	Ballots Cntd 2,570	10.21 %	Votes	
Julia Schwarze					2,081	100.00 %
Village of Carol Stream Village	e Trustee					
Vote for not more than THREE	Prec Cntd 40	Rg Voters 25,167	Ballots Cntd 2,570	10.21 %	Votes	
Matt McCarthy					1,635	27.76 %
Rick Gieser					1,740	29.54 %
Jeff Berger					1,311	22.26 %
Erik Crawford					1,204	20.44 %
Village of Carol Stream Librar	y Trustee					
Vote for not more than FOUR	Prec Cntd 40	Rg Voters 25,167	Ballots Cntd 2,570	10.21 %	Votes	
Nadia Sheikh					1,650	45.62 %
Bonita B. Gilliam					1,779	49.18 %
wn Mansi Patel					74	2.05 %
"" di canada la canada a					23	0.64 %
w// Edward Jourdan						
VILLAGE OF CLARENDON						
VILLAGE OF CLARENDON		Rg Voters 6,236	Ballots Cntd 1,160	18.60 %	Votes	
VILLAGE OF CLARENDON	ige Trustee	Rg Voters 6,236	Ballots Cntd 1,160	18.60 %	Votes 745	
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE	ige Trustee	Rg Voters 6,236	Ballots Cntd 1,160	18.60 %		6.33 %
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE Megan Lazar	ige Trustee	Rg Voters 6,236	Ballots Cntd 1,160	18.60 %	745 89 176	6.33 9 12.53 9
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE Megan Lazar will John Jaeger	ige Trustee	Rg Voters 6,236	Bailots Cntd 1,160	18.60 %	745 89	6.33 % 12.53 % 4.06 %
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE Megan Lazar W// John Jaeger W// Taps Gallagher	ige Trustee	Rg Voters 6,236	Ballots Cntd 1,160	18.60 %	745 89 176 57 180	6.33 % 12.53 % 4.06 % 12.81 %
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE Megan Lazar Will John Jaeger Will Taps Gallagher Will Michael White	ige Trustee	Rg Voters 6,236	Ballots Cntd 1,160	18.60 %	745 89 176 57	6.33 % 12.53 % 4.06 % 12.81 %
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE Megan Lazar Will John Jaeger Will Taps Gallagher Will Michael White Will Meredith Lannert Will Allyson Russo	age Trustee Prec Cntd 10	Rg Voters 6,236	Ballots Cntd 1,160	18.60 %	745 89 176 57 180	53.02 % 6.33 % 12.53 % 4.06 % 12.81 % 6.90 %
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE Megan Lazar Will John Jaeger Will Taps Gallagher Will Michael White Will Meredith Lannert Will Allyson Russo	age Trustee Prec Cntd 10	Rg Voters 6,236	Ballots Cntd 1,160 Ballots Cntd 1,160	18.60 % 18.60 %	745 89 176 57 180	6.33 % 12.53 % 4.06 % 12.81 % 6.90 %
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE Megan Lazar Wi John Jaeger Wi Taps Gallagher Wi Michael White Wi Meredith Lannert Wi Allyson Russo Village of Clarendon Hills Libr	Prec Cntd 10				745 89 176 57 180 97	6.33 % 12.53 % 4.06 % 12.81 % 6.90 %
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE Megan Lazar Will John Jaeger Will Taps Gallagher Will Michael White Will Meredith Lannert Will Allyson Russo Village of Clarendon Hills Libr Vote for not more than FOUR	Prec Cntd 10				745 89 176 57 180 97	6.33 % 12.53 % 4.06 % 12.81 % 6.90 %
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE Megan Lazar Will John Jaeger Will Taps Gallagher Will Meredith Lannert Will Allyson Russo Village of Clarendon Hills Libr Vote for not more than FOUR Anupam Goel	Prec Cntd 10				745 89 176 57 180 97 Votes 732 811 727	6.33 9 12.53 9 4.06 9 12.81 9 6.90 9
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE Megan Lazar Wi John Jaeger Wi Taps Gallagher Wi Michael White Wi Meredith Lannert Wi Allyson Russo Village of Clarendon Hills Libr Vote for not more than FOUR Anupam Goel Margo A. Jablonski	Prec Cntd 10				745 89 176 57 180 97 Votes 732 811	6.33 % 12.53 % 4.06 % 12.81 % 6.90 %
VILLAGE OF CLARENDON Village of Clarendon Hills Villa Vote for not more than THREE Megan Lazar Will John Jaeger Will Taps Gallagher Will Michael White Will Meredith Lannert Will Allyson Russo Village of Clarendon Hills Libr Vote for not more than FOUR Anupam Goel Margo A. Jablonski Kateri S. Quinonez	Prec Cntd 10 Pary Trustee Prec Cntd 10	Rg Voters 6,236			745 89 176 57 180 97 Votes 732 811 727	6.33 % 12.53 % 4.06 % 12.81 % 6.90 %

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MINUTES FOR THE REGULAR MEETING OF THE BOARD OF LIBRARY TRUSTEES OF THE VILLAGE OF CAROL STREAM Carol Stream Public Library 616 Hiawatha Drive Carol Stream, IL 60188

DATE: April 21, 2021 TIME: 7:00 p.m.

PLACE: Due to the COVID-19 pandemic, the Library conducted an online audio Board Meeting through Zoom to conduct essential business. The audio recording of the meeting is available online on the Library's website www.cslibrary.org.

1. Welcome and Call to Order

President Sheikh called the meeting to order at 7:02 p.m.

- 2. President Sheikh led those in attendance in the Pledge of Allegiance to the Flag.
- 3. Roll Call

Secretary Patel called the Roll.

Trustees Jourdan, Lynch, Olson, Patel, Berryman-Gilliam and Sheikh. Trustee Larimer

arrived at 7:10 p.m.

Absent:

Present:

None

Also Present: Director Susan Westgate, Assistant Director Mary Clemens, Adult Services Manager Laura Hays, Circulation Manager Jeri Cain, Youth Services Manager Amy Teske, Human Resources Manager Mary Pellico

- 4. RECOGNITION OF GUESTS AND ANNOUNCEMENTS-Nadia Sheikh
 - 4.1 April is National Poetry Month
 - 4.2 National Library Week April 4-10, 2021
 - 4.3 National Library Workers Day, April 6, 2021
 - 4.4 Ramadan Began on April 13 and Will End on May 12
 - 4.5 More Than a Month Library Program: "The Lie that Invented Racism" Online Discussion-Tuesday, April 20
- 5. PUBLIC PARTICIPATION None

6. CONSENT AGENDA

Trustee Lynch moved and **Trustee Olson seconded** the establishment of a Consent Agenda for the Regular Meeting of April 21, 2021. Motion approved.

Ayes 6 Trustees Jourdan, Lynch, Olson, Patel, Berryman-Gilliam and Sheikh

Nays 0

Absent...... Trustee Larimer

Trustee Berryman-Gilliam moved and **Trustee Olson seconded** that the following items be included on the consent agenda. Motion approved.

6

Ayes	7 Trustees Jourdan, Larimer, Lynch, Olson, Patel, Berryman-Gilliam and Sheikh
Nays	0
Absent	None

- 6.1 Minutes of the Regular Meeting of March 17, 2021
- 6.2 Accept the Monthly Financial Statements of the Treasurer for the Period Ending March 31, 2021
- 6.3 Report from the President, Nadia Sheikh-None
- 6.4 Report from the Vice President, Dr. Bonita Berryman-Gilliam-None
- 6.5 Human Resources Committee Report-Bonita Berryman Gilliam-None
- 6.6 Facilities Committee Report David Larimer-None
- 6.7 Recommendation, Re: Approval of Funds Transfer of \$150,000 from the General Fund to the Capital Maintenance & Repair Fund
- 6.8 Recommendation, Re: Approval of Additional Budget Line to Building Renovation Loan Fund, "Transfer-In of Surplus Funds"
- 6.9 Recommendation, Re: Approval of Funds Transfer of \$100,000 from the General Fund to the Building Renovation Loan Fund
- 6.10 Recommendation, Re: Approval of Revision of Collections Development Policy-addition of Carol Stream Authors Collection
- 6.11 Recommendation, Re: Approval of Revision to Policy 2.J Gifts and Donations
- 6.12 Approval of Disbursements of March 1-31, 2021 plus the Addendum for the Meeting of April 21, 2021
- 6.13 Assistant Director's Report, Mary Clemens
- 6.14 Adult Services Report, Laura Hays
- 6.15 Youth Services Report, Amy Teske
- 6.16 Circulation Department Report, Jeri Cain
- 6.17 Information Technology Report
- 6.18 ATLAS (Area Training for Librarians & Staff) Trustee Day 2021-May 22
- 6.19 ALA News Article-ALA Releases State of America's Libraries Special Report: COVID-19

Trustee Olson moved and **Trustee Larimer seconded** that the items on the Consent Agenda be approved by omnibus vote. Motion approved.

The following is a description of various items placed on the Consent Agenda:

Recommendation, Re: Approval of Funds Transfer of \$150,000 from the General Fund to the Capital Maintenance & Repair Fund

Recommendation, Re: Approval of Additional Budget Line to Building Renovation Loan Fund, "Transfer-In of Surplus Funds"

Recommendation, Re: Approval of Funds Transfer of \$100,000 from the General Fund to the Building Renovation Loan Fund

Background information:

Absent..... None

The Library is anticipating surplus funds at the end of the fiscal year in April. \$150,000 of surplus funds will be transferred into the Library's Capital Maintenance & Repair Fund. The Library is transferring \$100,000 of the surplus funds to the Building Renovation Laon Fund. At the start of the new fiscal year, the Library is planning to pay down an additional \$100,000 of the principal on the loan from the Village for the Library's renovation project that was completed in 2020.

Recommendation, Re: Approval of Revision of Collections Development Policy-addition of Carol Stream Authors Collection

Recommendation, Re: Approval of Revision to Policy 2.J Gifts and Donations

Background information:

The Collection Development Policy has been revised to include information on the newly created Carol Stream Authors Collection. The Gifts and Donation Policy has been revised to be more succinct and better align with the Library's Collection Development Policy.

Approval of Disbursements

The Library Board of Trustees approved the disbursements for the period March 1-31, 2021 plus the Addendum for the meeting of April 21, 2021 in the amount of \$135,840.44.

7. BOARD AND COMMITTEE REPORTS

7.1 Finance Committee Report – Justin Lynch

Trustee Lynch shared that the Baker & Taylor payment covered numerous invoices and that the invoices are detailed listing all of the titles purchased for the Library's various collections.

7.2 EDI Committee Report – Dr. Bonita Berryman-Gilliam

Trustee Gilliam shared a report listing the DEI programs and readings that she had done from December 2020-April 2021. They covered a wide range of programs on topics related to diversity, equity and inclusion. She especially noted the research paper done by David Williams, Ph.D. Yale University, Everyday Discrimination Scale, as well as the Library's program on Fake News that was presented by Jason Ertz, a Librarian from the College of DuPage.

8. NEW BUSINESS

Recommendation, Re: Approval of Light Fixture Replacement on Library Entrance Awning-Crescent Electric **Trustee Larimer moved** and **Trustee Jourdan** seconded that the Library Board of Trustees approve the light fixture replacement on the Library's entrance awning by Crescent Electric. Motion approved.

Ayes 7 Trustees Jourdan, Larimer, Lynch, Olson, Patel, Berryman-Gilliam and Sheikh

Nays 0 Absent...... None

Background information:

The LED lights on the awning located at the front entrance are no longer functioning properly. They were installed about eleven years ago and the bulbs are at end of life. Unfortunately, the fixture for the bulbs is no longer made and replacement bulbs are not available. The fixture needs to be replaced. Crescent Electric is the company the Library uses for their electrical needs and they have provided a quote for a white light LED



fixture and bulbs for a total price of parts and labor of \$14,234.19. Purchases over \$10,000 require Board approval.

8.2 Discussion: Library Re-Opening Plan

Background information:

The Management Team has been closely monitoring positivity rates as well as vaccination statistics for DuPage County in order to determine a strategic re-opening plan for the facility that ensures staff and patron safety. The seven-day rolling average positivity rate for the county has been steadily increasing since March 13 and, as of April 11, is 6.9%. As a first step in re-opening the building, the Library will open the outdoor patio to socially distanced seating on Monday, May 3. Patrons must wear a mask at all times and maintain social distancing whenever possible while on the patio. The second step to re-opening the building will be to provide limited inside seating starting on Monday, May 17, only if the positivity rate in DuPage County is 5% or less. Step three would be to provide a limited number of public computers sometime in June. It is anticipated that by June, 75-80% of Library staff will be fully vaccinated, enabling staff to assist computer users with a substantially decreased risk of infection/exposure. The Study Rooms and Quiet Reading rooms will remain closed to patrons as they are still needed to ensure social distancing for staff in shared work spaces and for employee breaks. In-person programming would resume once the state has reached Phase 5. These steps could change based upon recommendations from the CDC or other state and local health agencies. We look forward to further opening of the building and services to our patrons.

8.3 Report of the Library Director, Susan Westgate

The Library has hired Perspectives (the Library's EAP provider) as their consultant to conduct a DEI Assessment of the Library as an organization. They have been provided with the Library's complete Employee Handbook and copies of their public policies to review and critique with a DEI focus. SFGSs, Survey Focus Groups (there are six of them, two hours each) will take place starting April 28 and be completed by the end of May: two staff; two comprised of community members; one of the Board of Trustees; and one of the Management Team. Data from the public policies and Employee Handbook review and SFGs will be compiled and presented to the Management Team in mid-June. The assessment is done with an asset approach with the view point of what can be improved upon and is in alignment with the Library's values, Mission and Vision. Clear deliverables will be identified and recommended following the assessment.

8.4 Human Resources Report, Mary Pellico

Mary coordinated staff and community volunteers in the development of a Tornado preparedness Video for staff to give them a visual resource for how to respond to tornado emergencies. FFCRA has been extended to staff if they are unable to work their full hours in order to receive a COVID-19 vaccine and also if they are unable to work due to side effects from the vaccine.

8.5 Marketing Report, Allison Porch

Trustee Lynch thanked the Library for providing email notifications to their patrons over the age of 60 to inform them about the Village's vaccination event.

8.6 Board Development

DEI Trustee Survey Focus Group, April 28, 2021

Background information:

The Survey Focus Group for the Board of Trustees is subject to the Open Meetings Act. There will be an agenda, the session will be recorded and posted, and minutes will be prepared. Trustee Larimer is unable to attend.

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9. ADJOURN	
There being no further business to come before t	he Board of Library Trustees, Trustee Larimer moved
and Trustee Lynch seconded that the meeting be	
Ayes 7 Trustees Jourdan, Larimer, Lynch	n, Olson, Patel, Berryman-Gilliam and Sheikh
Nays 0	
Absent None	
Meeting adjourned at 8:05 p.m.	
May 19, 2021	
Date approved	Mansi Patel, Secretary for the Board of Library Trustees



MINUTES FOR THE SPECIAL MEETING OF THE BOARD OF LIBRARY TRUSTEES OF THE VILLAGE OF CAROL STREAM

Carol Stream Public Library 616 Hiawatha Drive Carol Stream, IL 60188

DATE: April 28, 2021

TIME: 6:30 p.m.

PLACE: Due to the closure of the Carol Stream Public Library to the public during the COVID-19 pandemic, the Library conducted an online audio Special Board Meeting through Zoom to conduct essential business only. The audio recording of the meeting is available online on the Library's website www.cslibrary.org.

I. CALL TO ORDER

President Sheikh called the Special Meeting of the Board of Library Trustees to order at 6:32 p.m.

President Sheikh led those in attendance in the Pledge of Allegiance to the Flag.

II. ROLL CALL

Secretary Patel called the roll.

Present: Trustees Jourdan, Lynch, Olson, Patel, Berryman-Gilliam and Sheikh. Trustee

Berryman-Gilliam left the meeting at 7:47 p.m.

Absent: Trustee Larimer

Also Present: Liz Jansen and Gina Hinrichs-Organizational Consultants with Perspectives Ltd.

III. PUBLIC PARTICIPATION

None

IV. DISCUSSION

A. Library Trustee Survey Focus Group

Liz Jansen and Gina Hinrichs facilitated a survey focus group comprised of online survey questions followed by open discussion in response to the Library's current services, materials, programs, and policies in regards to diversity, equity and inclusion. Data from this focus group will be included in a report comprised of six focus group findings to provide Library Administration with an assessment of what they are doing successfully and what areas can be improved upon.

V. ADJOURNMENT

There being no further business to come before the Board of Library Trustees, **Trustee Olson moved and Trustee Lynch seconded** that the meeting be adjourned. Motion approved. Meeting adjourned at 8:07 p.m.

May 19, 2021	
Date approved	Mansi Patel, Secretary for the Board of Library Trustees

Carol Stream Public Library Treasurer's Report Month Ending April 30, 2021

<u>FUND</u>		BEGINNING BALANCE		CHANGE		ENDING BALANCE
General	\$	2,489,606.41	\$	(499,421.13)	\$	1,990,185.28
Working Cash		50,843.87		2.54		50,846.41
FICA		116,365.53		(9,963.21)		106,402.32
IMRF		100,408.42		(15,560.88)		84,847.54
Liability Insurance		13,328.80		(2,288.47)		11,040.33
Audit		7,839.91		0.33		7,840.24
Capital Maintenance & Repair		1,485,852.11		147,900.66		1,633,752.77
Building Renovation Loan	_	3,541.32	_	100,000.10	5	103,541.42
TOTAL ALL FUNDS	\$	4,267,786.37	\$	(279,330.06)	\$	3,988,456.31

See attached for a schedule of cash and investments.

	4/30/21
Nadia Sheikh, Board President	
	4/20/04
	4/30/21
Nancy Olson, Board Treasurer	
	4/30/21
Susan Westgate, Library Director	



Carol Stream Public Library Treasurer's Report Month Ending April 30, 2021

	TYPE	CURRENT BALANCE
WEST SUBURBAN BANK	CHECKING	\$ 175,790.49
WEST SUBURBAN BANK	PAYROLL	107,082.47
WEST SUBURBAN BANK-MONEY MARI	KET INVESTMENT	689,843.61
ILLINOIS FUNDS-PRIME FUND	INVESTMENT	3,014,562.86
PROPAY	ELECTRONIC	406.88
CASH BANK	CASH DRAWER	 770.00
	TOTAL	\$ 3,988,456.31

CAROL STREAM PUBLIC LIBRARY FINANCIAL STATEMENTS AND SUPPLEMENTARY INFORMATION APRIL 30, 2021

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ACCOUNTANT'S COMPILATION REPORT

FINANCIAL STATEMENTS

Combined Statements of Assets, Liabilities and Fund Balances Modified Cash Basis - All Funds

EXHIBIT A

Combined Statements of Revenues and Expenses Modified Cash Basis - All Funds

EXHIBIT B

SUPPLEMENTARY INFORMATION

EXHIBIT C

Revenues and Expenses – Modified Cash Basis - By Fund



Accountant's Compilation Report

To the Board of Trustees Carol Stream Public Library Carol Stream, Illinois

Management is responsible for the accompanying financial statements of Carol Stream Public Library, which comprise the combined statements of assets, liabilities and fund balances - modified cash basis – all funds as of April 30, 2021 and March 31, 2021, and the related combined statements of revenues and expenses - modified cash basis – all funds for the month and year-to-date April 30, 2021, in accordance with the modified cash basis of accounting and for determining that the modified cash basis of accounting is an acceptable financial reporting framework. We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

The financial statements are prepared in accordance with the modified cash basis of accounting, which is a basis of accounting other than accounting principles generally accepted in the United States of America. These modified cash basis of accounting financial statements do not include capital assets or loans payable. The effects of these departures from the modified cash basis of accounting have not been determined.

Management has elected to omit substantially all of the disclosures ordinarily included in financial statements prepared in accordance with the modified cash basis of accounting. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Library's assets, liabilities, fund balances, revenues, and expenses. Accordingly, the financial statements are not designed for those who are not informed about such matters.

The supplementary information contained in Exhibit C is presented for purposes of additional analysis and is not a required part of the basic financial statements. Such information is the responsibility of management. The supplementary information was subject to our compilation engagement. We have not audited or reviewed the supplementary information and do not express an opinion, a conclusion, nor provide any assurance on such information.

We are not independent with respect to Carol Stream Public Library.

McClure, Inserra & Company, Chartered

May 6, 2021

Carol Stream Public Library Combined Statements of Assets, Liabilities and Fund Balances Modified Cash Basis - All Funds

	Apr 30, 21	Mar 31, 21	\$ Change
ASSETS			
Current Assets			
Checking/Savings			
10-1000 ⋅ Library Fund Cash			
10-1006 · WSB General Checking	175,790.49	188,239.08	-12,448.59
10-1008 · WSB Payroll Account	107,082.47	108,135.27	-1,052.80
10-1014 · Illinois Funds-Prime	3,014,562.86	3,314,457.64	-299,894.78
10-1024 · WSB Money Market Acct	689,843.61	655,710.58	34,133.03
10-1025 · ProPay	406.88	473.80	-66.92
10-1026 · Cash Bank	770.00	770.00	0.00
10-1090 · Allocated Cash-General Fund	-1,998,271.03	-1,778,179.96	-220,091.07
Total 10-1000 · Library Fund Cash	1,990,185.28	2,489,606.41	-499,421.13
1190 · Allocated Cash-Fund Balances	50.040.44	50.040.07	0.54
20-1090 · Allocated Cash-Working Cash Fd.	50,846.41	50,843.87	2.54
30-1190 · Allocated Cash-FICA Fund	106,402.32	116,365.53	-9,963.21
40-1090 · Allocated Cash-IMRF Fund	84,847.54	100,408.42	-15,560.88
50-1090 · Allocated Cash-Liability Fund	11,040.33 7,840.24	13,328.80 7,839,91	-2,288.47 0.33
60-1090 · Allocated Cash-Audit Fund	1,633,752.77	1,485,852.11	147,900.66
70-1090 · Allocated Cash-Capital R&M Fund 80-1090 · Allocated Cash-Debt Service	103,541.42	3,541.32	100,000.10
Total 1190 · Allocated Cash-Fund Balances	1,998,271.03	1,778,179.96	220,091.07
Total Checking/Savings	3,988,456.31	4,267,786.37	-279,330.06
Total Current Assets	3,988,456.31	4,267,786.37	-279,330.06
TOTAL ASSETS	3,988,456.31	4,267,786.37	-279,330.06
LIABILITIES & EQUITY			
Equity			
2900 · Beginning Fund Balances	1,839,539,10	1,839,539.10	0.00
10-2900 · Fund Balance-General Fund 20-2900 · Fund Balance-Working Cash	50,793.75	50,793.75	0.00
30-2900 · Fund Balance-FICA Fund	92,814.05	92.814.05	0.00
40-2900 · Fund Balance-IMRF Fund	111,844.94	111,844.94	0.00
50-2900 · Fund Balance-Liability	33,279.24	33,279.24	0.00
60-2900 · Fund Balance-Audit	6,618.51	6,618,51	0.00
70-2900 · Fund Balance-Capital R&M	2,108,519.03	2,108,519.03	0.00
80-2900 · Fund Balance-Debt Service	2,005.71	2,005.71	0.00
Total 2900 · Beginning Fund Balances	4,245,414.33	4,245,414.33	0.00
Net Income	-256,958.02	22,372.04	-279,330.06
Total Equity	3,988,456.31	4,267,786.37	-279,330.06
TOTAL LIABILITIES & EQUITY	3,988,456.31	4,267,786.37	-279,330.06

Carol Stream Public Library Combined Statements of Revenues and Expenses Modified Cash Basis - All Funds

	Apr 21	May '20 - Apr 21	Annual Budget	% of Budget
Ordinary Income/Expense				
Income				
3000 · Property Taxes				
3001 · Property Tax Current	0.00	3,701,119.66	3,674,461.00	100.73%
3002 · Property Taxes Non-Current	0.00	0.00	5,000.00	0.0%
Total 3000 · Property Taxes	0.00	3,701,119.66	3,679,461.00	100.59%
3100 · PPR Taxes	2,249.36	38,732.60	40,000.00	96.83%
3200 · Interest Income				
3201 · Interest Income Taxes	0.00	0.00	1,500.00	0.0%
3202 · Interest Income Investments	212.63	10,557.16	34,100.00	30.96%
Total 3200 · Interest Income	212.63	10,557.16	35,600.00	29.66%
3300 · Patron Payments				
3301 - Fines & Fees	417.88	3,188.50	16,000.00	19.93%
3302 · Public Copy Payments	128.15	1,363.65	15,000.00	9.09%
3303 · Non-Resident Card Fees	220.72	399.58	3,000.00	13.32%
3304 ⋅ Sale Items	0.00	0.00	1,000.00	0.0%
Total 3300 - Patron Payments	766.75	4,951.73	35,000.00	14.15%
3400 · Donations	0.00	760.00	5,000.00	15.2%
3500 · Developer Contributions	0.00	0.00	2,000.00	0.0%
3600 · RBP/ILL Reimbursements	0.00	78.77	1,000.00	7.88%
3700 · Grants				
3701 · Per Capita Grants	0.00	49,638.75	49,600.00	100.08%
Total 3700 · Grants	0.00	49,638.75	49,600.00	100.08%
3800 · Other Income	0.00	313.76	9,000.00	3.49%
3900 · Reapprop of FY2019 due to COVID	0.00	0.00	150,000.00	0.0%
Total Income	3,228.74	3,806,152.43	4,006,661.00	95.0%
Gross Profit	3,228.74	3,806,152.43	4,006,661.00	95.0%
Expense	•	,		
5100 · Salaries				
5101 · Exempt Staff Salaries	44,775.20	584,758.12	689,000.00	84.87%
5102 · Non-Exempt Staff Salaries	85,144.18	1,106,199.80	1,317,000.00	83.99%
5103 · Custodial Salaries	5,487.97	72,145.27	83,000.00	86.92%
5105 · Professional Education	115.61	5,684.55	18,000.00	31.58%
5106 · Membership	0.00	3,646.50	4,000.00	91.16%
5107 · Life Insurance	149.28	1,778.15	2,000.00	88.91%
5108 · Health Insurance	17,788.01	208,505.52	250,000.00	83.4%
5109 · Benefits, other	20.00	1,426.60	2,500.00	57.06%
5110 · Trustee Development	37.73	2,146.22	3,000.00	71.54%
Total 5100 · Salaries	153,517.98	1,986,290.73	2,368,500.00	83.86%
5200 · Plant Maint.	100,011.00	1,000,200.10	_,010,010,01	22.2272
5200 · Flant Maint.	1,073.32	17,888.34	21,000.00	85.18%
5201 · Supplies 5202 · Maintenance/Repair	207.63	6,226.54	10,000.00	62.27%
5203 · Maintenance Contracts	3,129.00	39,784.94	43,000.00	92.52%
5203 · Maintenance Contracts 5204 · Landscape Maintenance/Snow Remo	1,833.00	11,227.00	17,000.00	66.04%
-		10,496.10	10,000.00	104.96%
5205 · Furniture/Equipment	0.00	10,450.10	10,000.00	104.3070

Carol Stream Public Library Combined Statements of Revenues and Expenses Modified Cash Basis - All Funds

	Apr 21	May '20 - Apr 21	Annual Budget	% of Budget
5206 · Electric-Comm Edison	3,753.47	44,299.67	38,000.00	116.58%
5207 · Water/Sewer	135.23	3,923.80	8,000.00	49.05%
5208 · Insurance (Property)	0.00	9,929.00	12,000.00	82.74%
Total 5200 · Plant Maint.	10,131.65	143,775.39	159,000.00	90.43%
5300 · Business Exp.				
5301 · Postage	0.00	1,599.10	8,000.00	19.99%
5302 · Office & Equipment Supplies	210.14	3,122.71	7,500.00	41.64%
5303 - Printing	0.00	218.66	5,000.00	4.37%
5304 · Equipment Leasing	2,123.38	19,106.02	22,000.00	86.85%
5305 · Mileage Reimbursement	10.44	170.81	3,000.00	5.69%
5306 · Legal Notices	0.00	503.70	700.00	71.96%
5308 · Business Phone	906.08	10,822.29	17,500.00	61.84%
5309 - Accounting Service	1,075.00	13,426.00	15,000.00	89.51%
5310 · Material Recovery Fees	0.00	0.00	1,000.00	0.0%
5311 · Payroll Service	854.80	6,962.52	7,500.00	92.83%
5312 · Attorney Fees	275.00	2,640.00	10,000.00	26.4%
5315 · Other Expenditures	655.66	17,911.98	23,000.00	77.88%
5317 · Bank & Credit Card Fees	0.00	39.95	100.00	39.95%
5319 · Security Service	0.00	337.54	25,000.00	1.35%
5320 · Donation Recd Expense	0.00	450.01		
5321 · Human Resources	899.00	6,659.90	10,500.00	63.43%
Total 5300 · Business Exp.	7,009.50	83,971.19	155,800.00	53.9%
5400 · Automat. & Dept. Oper.				
5401 · Automation Hardware	0.00	15,577.93	25,000.00	62.31%
5402 · ISP and Web page hosting	157.85	5,534.18	15,000.00	36.9%
5403 · Computer Software	1,186.85	8,138.63	35,000.00	23.25%
5404 · Tech Support & Repair	1,377.68	14,526.05	13,000.00	111.74%
5405 · Technical Services Supplies	407.34	2,722.06	5,000.00	54.44%
5406 · Circulation Supplies	100.08	5,133.06	3,000.00	171.1%
5408 · Tech Serv Online Resources	0.00	14,824.00	16,500.00	89.84%
5409 · RBP/ILL Expenses	169.05	470.76	700.00	67.25%
5410 · SWAN Consortium	11,715.00	46,860.50	47,000.00	99.7%
5411 · Village IT Services	7,800.00	93,248.40	96,000.00	97.13%
Total 5400 · Automat. & Dept. Oper.	22,913.85	207,035.57	256,200.00	80.81%
5500 · Services				
5501 · Youth Services Programs	1,910.11	31,052.39	28,000.00	110.9%
5503 · Adult/Teen Programs	673.37	15,700.08	25,000.00	62.8%
5505 · Library Newsletter	0.00	13,877.73	47,000.00	29.53%
5509 · Library Publicity and Promotion	-370.56	7,168.89	30,000.00	23.9%
Total 5500 · Services	2,212.92	67,799.09	130,000.00	52.15%
5600 · Collection		4	40 5-	
5601 · Youth Services Books	10,049.68	42,732.96	46,000.00	92.9%
5606 · Youth Services Media	3,163.73	14,273.56	22,000.00	64.88%
5630 · Adult Books	12,957.27	62,254.48	75,000.00	83.01%
5634 · Online Resources	1,996.00	35,044.47	35,000.00	100.13%

Carol Stream Public Library Combined Statements of Revenues and Expenses Modified Cash Basis - All Funds

	Apr 21	May '20 - Apr 21	Annual Budget	% of Budget
5635 · Magazines & Newspapers	545.00	11,593.87	12,000.00	96.62%
5637 · Adult Media	6,534.41	29,853.05	60,000.00	49.76%
5651 · Digital Media	21,497.38	101,416.51	80,000.00	126.77%
5652 · Grant/Award Expense	0.00	49,638.75	49,600.00	100.08%
Total 5600 · Collection	56,743.47	346,807.65	379,600.00	91.36%
6600 · Payroll Expenses				
6610 · FICA Expense	9,967.86	128,782.70	150,000.00	85,86%
6620 · Illinois Municipal Retirement F	15,566.48	198,463.56	200,000.00	99.23%
Total 6600 · Payroll Expenses	25,534.34	327,246.26	350,000.00	93.5%
6900 · Operating Xfers In (Out)				
6920 · Working Cash Fund	0.00	0.00	100.00	0.0%
Total 6900 · Operating Xfers In (Out)	0.00	0.00	100.00	0.0%
7101 · Liability Insurance	0.00	18,271.00	20,000.00	91.36%
7102 · Risk Management expense	582.85	2,437.05	4,000.00	60.93%
7103 · Unemployment Compensation Insur	1,707.29	2,940.95	3,000.00	98.03%
7201 · Audit Expense	0.00	12,065.00	12,000.00	100.54%
7400 · Capital Expenditures				
7401 · Furniture	500.00	500.00	20,000.00	2.5%
7402 · Parking Lot Repair	0.00	6,246.49	12,000.00	52.05%
7403 · Building Repair	0.00	4,612.00	50,000.00	9.22%
7404 · Landscape	1,600.00	24,650.00	75,000.00	32.87%
7405 · Memorials	104.95	220.86	1,500.00	14.72%
7406 · Other Capital Expenditures	0.00	35,187.11	35,000.00	100.54%
Total 7400 · Capital Expenditures	2,204.95	71,416.46	193,500.00	36.91%
7500 · Special Capital Projects				
7504 · Light Bright Fixture	0.00	12,092.00		
7505 · Recover Partition Wall	0.00	0.00	15,000.00	0.0%
7506 · Office & Staff Room Door Wraps	0.00	0.00	10,000.00	0.0%
7507 · Computer Equipment	0.00	20,336.01	40,000.00	50.84%
7508 · Library Remodel 2019-20	0.00	523,565.09	530,000.00	98.79%
7509 · Security Camera Upgrades	0.00	2,600.00		
Total 7500 · Special Capital Projects	0.00	558,593.10	595,000.00	93.88%
Total Expense	282,558.80	3,828,649.44	4,626,700.00	82.75%
Net Ordinary Income	-279,330.06	-22,497.01	-620,039.00	3.63%
Other Income/Expense				
Other Income				
8001 · Interfund Transfers In	150,000.00	150,000.00		
8002 · Interfund Transferrs Out	-250,000.00	-250,000.00		
8003 · Transfer In of Surplus Funds	100,000.00	100,000.00		
Total Other Income	0.00	0.00		
Other Expense				
8000 · Debt Repayment Expense	0.00	234,461.01	234,461.00	100.0%
Total Other Expense	0.00	234,461.01	234,461.00	100.0%
Net Other Income	0.00	-234,461.01	-234,461.00	100.0%
Net Income	-279,330.06	-256,958.02	-854,500.00	30.07%



Carol Stream Public Library
Supplementary Information
Revenues and Expenses - Modified Cash Basis - By Fund

	10-Gene	10-General Fund	20-Working Cash Fund	Cash Fund	30-FICA Fund	Fund
	Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21
Ordinary Income/Expense Income 3000 · Property Taxes	00'0	3.137.348.42	00 0	00 0	00 0	141 993 86
3100 · PPR Taxes 3200 · Interest Income	2,249.36 92.13	38,732.60 4,574.43	0.00	0.00 126.30	0.00	0.00 230.81
3300 · Patron Payments	766.75	4,951.73	0.00	0.00	00.00	0.00
3400 · Donations 3600 · RBP/ILL Reimbursements 3700 · Grants	0.00	760.00 78.77 49,638.75	0.00	0.00	0.00	0.00
3800 · Other Income	0.00	313.76	0.00	0.00	00.00	0.00
Total Income	3,108.24	3,236,398.46	2.54	126.30	4.65	142,224.67
Gross Profit	3,108.24	3,236,398.46	2.54	126.30	4.65	142,224.67
Expense 5100 · Salaries	153,517,98	1,986,290.73	00.00	0.00	0.00	0.00
5200 · Plant Maint.	10,131.65	143,775.39	0.00	0.00	00.00	00.00
5300 · Business Exp.	7,009.50	83,971.19	0.00	0.00	00.00	0.00
5400 · Automat. & Dept. Oper.	22,913.85	207,035.57	0.00	0.00	00.00	0.00
5500 · Services	2,212.92	67,725.45	0.00	73.64	0.00	0.00
5600 · Collection	56,743.47	346,807.65	0.00	0.00	0.00	0.00
6600 · Payroll Expenses	0.00	146.30	0.00	0.00	9,967.86	128,636.40
7101 · Liability Insurance	0.00	0.00	0.00	0.00	0.00	0.00
7103 · Unemployment Compensation Insur	00:0	0.00	0.00	0.00	00:0	0.00
7201 · Audit Expense 7400 · Capital Expenditures	0.00	00:00	00.00	0.00	0.00	0.00
7500 · Special Capital Projects	00.00	0.00	0.00	0.00	0.00	0.00
Total Expense	252,529.37	2,835,752.28	0.00	73.64	9,967.86	128,636.40
Net Ordinary Income	-249,421.13	400,646.18	2.54	52.66	-9,963.21	13,588.27

Carol Stream Public Library
Supplementary Information
Revenues and Expenses - Modified Cash Basis - By Fund

May '20		10-General Fund	al Fund	20-Working	20-Working Cash Fund	30-FIC	30-FICA Fund
Income Income Income 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00<		Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21
11 - Interfund Transfers In 2-550,000.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 <th< td=""><td>Other Income/Expense Other Income</td><td></td><td></td><td></td><td></td><td></td><td></td></th<>	Other Income/Expense Other Income						
2.50,000.00 2.50,000.00 2.50,000.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	8001 · Interfund Transfers In	0.00	0.00	0.00	0.00	0.00	0.00
Other Income -250,000.00 -250,000.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 <th< td=""><td>8003 · Transfer of Surplus Funds</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td></th<>	8003 · Transfer of Surplus Funds	0.00	0.00	0.00	0.00	0.00	0.00
Expense 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	Total Other Income	-250,000.00	-250,000.00	0.00	0.00	00.00	0.00
Other Expense 0.00 0.00 0.00 0.00 0.00 r Income -250,000.00 -250,000.00 0.00 0.00 0.00 -499,421.13 150,646.18 2.54 52.66 -9,963.21	Other Expense 8000 · Debt Repayment Expense	0.00	0.00	0.00	0.00	0.00	0.00
-250,000.00 -250,000.00 0.00 0.00 0.00 0.00 0.00 -499,421.13 150,646.18 2.54 52.66 -9,963.21	Total Other Expense	0.00	0.00	0.00	0.00	00'0	0.00
-499,421.13 150,646.18 2.54 52.66 -9,963.21	Net Other Income	-250,000.00	-250,000.00	0.00	0.00	00.00	0.00
	Net Income	-499,421.13	150,646.18	2.54	52.66	-9,963.21	13,588.27



Carol Stream Public Library
Supplementary Information
Revenues and Expenses - Modified Cash Basis - By Fund

	40-IMI	40-IMRF Fund	50-Liabi	50-Liability Fund	60-Audit Fund	t Fund
	Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21
Ordinary Income/Expense Income 3000 - Property Taxes	00.0	171 188 03	00 0	1 327 33	00 0	13 270 28
						21.0
3100 · PPR Taxes 3200 · Interest Income	0.00	0.00 278.13	0.00	0.00 82.76	0.00	0.00
3300 · Patron Payments	0.00	0.00	0.00	0.00	0.00	00.0
3400 · Donations 3600 · RBP/ILL Reimbursements 3700 · Grants	0.00	0.00	0.00	0.00	0.00	0.00
3800 · Other Income	0.00	0.00	0.00	0.00	0.00	00:00
Total Income	5.60	171,466.16	1.67	1,410.09	0.33	13,286.73
Gross Profit	5.60	171,466.16	1.67	1,410.09	0.33	13,286.73
Expense 5100 · Salaries	0.00	0.00	0.00	0.00	00.00	0.00
5200 · Plant Maint.	0.00	0.00	00.00	0.00	0.00	0.00
5300 · Business Exp.	0.00	0.00	0.00	00.00	0.00	0.00
5400 · Automat. & Dept. Oper.	0.00	0.00	00.00	00.0	0.00	0.00
5500 · Services	00'0	0.00	0.00	00.0	0.00	0.00
5600 · Collection	0.00	00.00	00.00	00'0	0.00	00.00
6600 · Payroll Expenses	15,566.48	198,463.56	00.00	00.00	0.00	0.00
7101 - Liability Insurance 7102 - Risk Management expense 7103 - Unemployment Compensation Insur 7201 - Audit Expense 7400 - Capital Expenditures	0.00	0.00 0.00 0.00 0.00	0.00 582.85 1,707.29 0.00	18,271.00 2,437.05 2,940.95 0.00	0.00	0.00 0.00 0.00 12,065.00 0.00
7500 · Special Capital Projects	0.00	0.00	0.00	00.00	0.00	0.00
Total Expense	15,566.48	198,463.56	2,290.14	23,649.00	0.00	12,065.00
Net Ordinary Income	-15,560.88	-26,997.40	-2,288.47	-22,238.91	0.33	1,221.73

Carol Stream Public Library
Supplementary Information
Revenues and Expenses - Modified Cash Basis - By Fund

Other Income/Expense Other Income		40-IMIN' FUND	50-Liabil	50-Liability Fund	e0-Auc	60-Audit Fund
Other Income/Expense Other Income	Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21
8001 · Interfund Transfers In	0.00		0.00	0.00	0.00	
8002 · Interfund Transferrs Out	00.0	00'0	00.00	00.00	0.00	
8003 · Transfer of Surplus Funds	00.00		0.00	00.0	00.00	
Total Other Income	00'0	00.00	0.00	0.00	0.00	
Other Expense 8000 · Debt Repayment Expense	0.00	00:0	0.00	00.0	0.00	
Total Other Expense	0.00	00.00	0.00	0.00	00.00	
Net Other Income	0.00	0.00	00.00	0.00	0.00	
Net Income	-15,560.88	-26,997.40	-2,288.47	-22,238.91	0.33	1,221.73



Carol Stream Public Library
Supplementary Information
Revenues and Expenses - Modified Cash Basis - By Fund

	70-Capital Main	-Capital Maint. & Repair Fund	80-Debt Service	Service	TOTAL	.AL
	Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21
Ordinary Income/Expense Income						
3000 · Property Taxes	0.00	0.00	00:00	235,991.74	0.00	3,701,119.66
3100 · PPR Taxes 3200 · Interest Income	0.00	0.00 5,243.30	0.00	0.00 4.98	2,249.36 212.63	38,732.60 10,557.16
3300 · Patron Payments	0.00	00.00	0.00	0.00	766.75	4,951.73
3400 · Donations 3600 · RBP/ILL Reimbursements 3700 · Grants	0.00	0.00	0.00	0.00	0.00	760.00 78.77 49,638,75
3800 · Other Income	0.00	0.00	0.00	0.00	00'0	313.76
Total Income	105.61	5,243.30	0.10	235,996.72	3,228.74	3,806,152.43
Gross Profit	105.61	5,243.30	0.10	235,996.72	3,228.74	3,806,152.43
Expense 5100 · Salaries	0.00	0.00	0.00	0.00	153,517.98	1,986,290.73
5200 · Plant Maint.	0.00	0.00	0.00	00.0	10,131.65	143,775.39
5300 · Business Exp.	0.00	0.00	0.00	00.0	7,009.50	83,971.19
5400 · Automat. & Dept. Oper.	0.00	0.00	00.00	00.00	22,913.85	207,035.57
5500 · Services	0.00	0.00	00.00	00.00	2,212.92	62,799.09
5600 · Collection	0.00	00.00	00.00	0.00	56,743.47	346,807.65
6600 · Payroll Expenses	0.00	00.00	00.00	0.00	25,534.34	327,246.26
7101 · Liability Insurance 7102 · Risk Management expense	0.00	0.00	0.00	0.00	0.00	18,271.00 2,437.05
7103 · Unemployment Compensation Insur 7201 · Audit Expense 7400 · Capital Expenditures	0.00 0.00 2,204.95	0.00 0.00 71,416,46	0.00	0.00	1,707.29 0.00 2,204.95	2,940.95 12,065.00 71,416.46
7500 · Special Capital Projects	0.00	558,593.10	00.00	00.0	00.0	558,593.10
Total Expense	2,204.95	630,009.56	00.00	00.00	282,558.80	3,828,649.44
Net Ordinary Income	-2,099.34	-624,766.26	0.10	235,996.72	-279,330.06	-22,497.01

Carol Stream Public Library Supplementary Information Revenues and Expenses - Modified Cash Basis - By Fund

	70-Capital Maint	70-Capital Maint. & Repair Fund	80-Debt Service	Service	TOTAL	AL
	Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21	Apr 21	May '20 - Apr 21
Other Income/Expense Other Income						
8001 · Interfund Transfers In 8002 · Interfund Transferrs Out 8003 · Transfer of Surplus Funds	150,000.00	150,000.00	0.00	0.00	150,000.00	150,000.00 -250,000.00
	00:0		00,000,00	000000	00,000,001	20,000
Total Other Income	150,000.00	150,000.00	100,000.00	100,000.00	0.00	00.00
Other Expense 8000 · Debt Repayment Expense	0.00	00:0	0.00	234,461.01	0.00	234,461.01
Total Other Expense	0.00	0.00	00.00	234,461.01	0.00	234,461.01
Net Other Income	150,000.00	150,000.00	100,000.00	-134,461.01	0.00	-234,461.01
Net Income	147,900.66	-474,766.26	100,000.10	101,535.71	-279,330.06	-256,958.02
	Consider the second sec					



Trustee Sheikh's Update on EDI Work/Research

Diversity, Equity, and Inclusion Advisory Council (DEI200) for CUSD 200: Talking About Race

Date: February 4, 2021 Time: 7:00 – 8:00 PM

CSPL EDI Virtual Committee Meeting

Date: March 9, 2021 Time: 6:00 – 7:00 PM

DEI: Conversation with Wheaton Community Leaders

Date: March 23, 2021 Time: 7:00 – 8:30 PM

Glad you asked: How Racist Am I? (YouTube)

Date: April 8, 2021

https://youtu.be/ho2lpTpgRUQ

Diversity, Equity, Inclusion: What Library Trustees Need to Know. ILA Spring Trustee Forum

Presented by Anne Phibbs, PhD

Date: April 17, 2021 Time: 10:00 – 12:00 PM

Five Ramadan Iftar Meals Around the World (YouTube)

Date: April 18, 2021

https://youtu.be/gd0CSEi67_s

The Lie that Invented Racism (YouTube)

Presented by John Biewen, November 2019. TEDxCharlottesville

Date: April 18, 2021

https://youtu.be/oIZDtqWX6Fk

The Difference between being "Not Racist" and Antiracist (YouTube)

Presented by Ibram Kendi, Cloe Shasha, Whitney Pennington Rodgers. May 2020. TED2020.

Date: April 18, 2021

https://youtu.be/KCxbl5QgFZw

CSPL More Than a Month Discussion Group: "The Lie that Invented Racism"

https://www.cslibrary.org/admin/slides/more-month-discussion

Date: April 20, 2021 Time: 7:00 – 8:30 PM 2021 Virtual Elevate Illinois Libraries Leadership Program

Conference topic: Joining or Judging? Conscious Acts for Inclusion in Libraries and Archives

Presented by Mark A. Puente

Date: April 24, 2021 Time: 8:15 – 12:30 PM

CSPL DEI Trustee Assessment

Date: April 28, 2021 Time: 6:30 – 8:30 PM

DEI200 and Wheaton Public Library, Talking About Race: Community Conversations

Date: May 6, 2021 Time: 7:00 – 8:30 PM

Books Read

1. Just Ask by Sonia Sotomayor

2. <u>Lubna and the Pebble</u> by Wendy Meddour

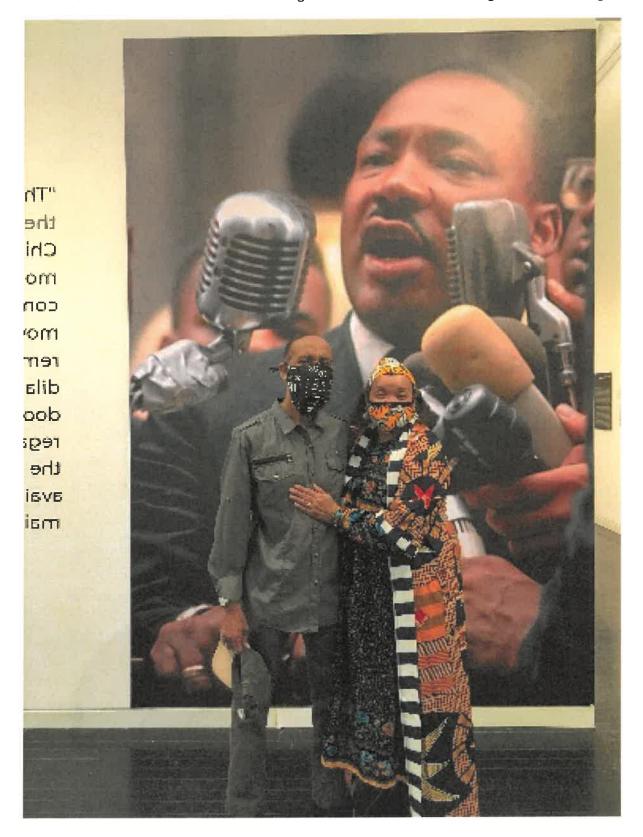
3. Little Fires Everywhere by Celeste Ng

4. How to be an Antiracist by Ibram X. Kendi





Elmhurst Art Museum. In Focus: The Chicago Freedom Movement & the Fight for Fair Housing



616 Hiawatha Drive • Carol Stream, IL 60188 (630)-653-0755 www.cslibrary.org

May 19, 2021

To: The Honorable Mayor Frank Saverino and Members of the Board of Trustees of the Village of Carol Stream

Cc: Bob Mellor, Village Manager

Re: Board of Library Trustees of the Village of Carol Stream Annual Report 2020-2021

Pursuant to the Local Library Act (75 ILCS 5/4-10), the Board of Library Trustees of the Village of Carol Stream submits the following Annual Report for the Fiscal Year ending April 30, 2021 on the condition of its trust.

- Part I Itemized Statement of the various funds received from the library fund and from other sources (subject to annual audit)-Exhibit 1
- Part II Itemized statement of the objects and purposes for which those sums of money have been expended (subject to annual audit)-Exhibit 2
- Part III a statement of the number of books and periodicals available for use, and the number and character thereof circulated
- Part IV A statement of the real and personal property acquired by legacy, purchase, gift or otherwise
- Part V A statement of the character of any extensions of library service which have been undertaken
- Part VI Blank (This amendment to 75 ILCS 5/4-10, passed August 22, 2017.)
- Part VII A statement as to the amount of accumulations and the reasons thereof (subject to annual audit)
- Part VIII A statement as to any outstanding liabilities including those for bonds still outstanding or amounts due for judgements, settlements, liability insurance, or for amounts due under a certificate of the board
- Part IX Any other statistics, information and suggestions that may be of interest

Part III

Total number of books (including audiobooks, eBooks and eAudiobooks) is 156,388. The Library subscribes to 24 newspapers, 132 print magazines and has 3397 downloadable eMagazine subscriptions. Paper copies of print back issues of six months to one year are available. The Library circulated 202,941 items during FY 20/21.

Part IV



The Library did not acquire any property over the past year.

Part V

FY20/21 has been an interesting and challenging year for the Library. We have adapted our services and practices in response to the COVID-19 pandemic. Staff have responded to these changes with a positive attitude and creative thinking, finding a variety of ways to continue our Library patron relationships and providing as many services as possible and implementing new ones.

- The Youth Services Department offered 197 virtual programs with 2,984 attendees. The Adult Services Department offered 81 virtual programs with 1,129 attendees. 70 Teen programs were offered with 522 attendees. To provide additional options for patrons, the three departments provided a large variety of passive programming utilizing take and make crafts and individually customized Binge Boxes that were comprised of books, activities, tchotchkes and a snack. These are available by request for patrons of all ages. Youth Services had 636 passive programs with 7,531 participants, Adult Services had 144 passive programs with 2,836 participants, and Teen Services had 12 passive programs with 80 participants.
- Two new collections were added to the library in FY21. We now circulate Nintendo Switch video games. We also circulate Launch Pads in the Youth Services department. Launch Pads are preloaded tablets for children of various ages with educational games, stories and more. A Carol Stream Authors section has been added to our Spotlight Collection area, featuring books written and/or illustrated by local residents.
- Press Reader is a new online magazine/newspaper database that we have added to our online resources. It contains over 7000 newspapers and magazines that can be read instantly or downloaded for later and can be translated instantly in up to sixteen different languages. There are publications from over 120 countries and in more than 60 different languages that provide our patrons with instant access to content from home, and from around the world. With Carol Stream being such a diverse community comprised of residents from around the world, we are very happy to be able to provide them with this new online service to provide them with a connection to their former home, culture and heritage.
- The Library resumed monthly Homebound deliveries of Library materials to local senior centers and individual patrons in September 2020.
- The Library provided online virtual Library card registration so that patrons would be able to access our online collections and databases while the building was closed to the public.
- The Library installed curbside pick-up service for the public while the building was closed. In the summer of 2020 permanent curbside pick-up parking stalls were added at the front of the building. Curbside pick-up service is now a permanent service that we will be providing to the community. Patrons can reserve materials online, text the staff when they arrive, and their bag of materials is brought out to their vehicle. 13,403 curbside transactions took place in FY21.
- In addition to Library materials, the Library has provided complimentary printing, faxing and scanning services for curbside or in-person pick-up throughout the year.
- The Library often works with local community organizations to provide additional information and services. During the pandemic, the Library hosted three mobile blood drives in the parking lot. In addition, the Library worked with the Wheaton League of Women Voters to provide drive-up voter registration and voter information in the parking lot and in

- front of the building on several occasions during the past year's election cycles. The Library was a polling location in November and April.
- The Library installed an additional Wi-Fi router to the outside of the building, to extend internet access farther into the parking lot.
- The Library's Website, www.cslibrary.org, offers patrons 24/7 service with the opportunity to download eAudiobooks, eBooks, eMagazines, streaming video and music, access to online subscription databases, as well as the ability to register for programs through their home computers and other electronic devices.
- The Library has a mobile application for patrons to access the Library with their smartphones and other devices. The application was accessed 36,325 times during FY 20/21.
- Live online chat and texting with librarians is available during regular Library hours to immediately respond to patrons' informational needs. Portable chargers are available for check out for patrons who need to charge their electronic devices. Bike locks are available for check out for riders to secure their bicycles.
- The Library's newsletter is delivered every month to the residents of Carol Stream to inform them of Library collections, services and programs. The in-print newsletter was suspended for most of FY21, with the focus on information mailers and our e-newsletter. In fall 2021 we are planning to resume the publication of the monthly newsletter.
- The Library offers patrons the opportunity to subscribe to an e-newsletter.

Part VI No longer required.

Part VII

The Library Board continues to implement, within its financial plan, the accumulation of funds for the purpose of completing capital improvement projects, making major repairs, providing for catastrophic emergency, and special projects. This past fiscal year the Library had \$400,646 (subject to audit) remaining in the General Fund to add to the Library's Reserve. In anticipation of this surplus, \$250,000 of that amount was transferred in April to two of the Library's Special Funds (\$150,000 to CM&R Fund and \$100,000 to the Building Renovation Loan Fund). The surplus this year was a result of staffing adjustments, staff vacancies, new vendor contracts and reductions in some of our yearly expenses.

Part VIII

In FY 2019 the Library Board entered into an Intergovernmental Loan Agreement (ILA) with the Village of Carol Stream for \$2,000,000 for ten years. The annual loan repayment is \$234,461.

Part IX

Part IX

- Percentage of population (39,711) registered with Library cards is 45 % (18,044 cardholders)
- Digital Services: There were 121,955 visits to the Library's Web page and remote access to the
 Library's subscription databases via the Web page numbered 45,425 (16.8% increase). 65,732
 eAudiobooks, eBooks, and music CDs were downloaded through the Library's subscription
 services via the Library web page and mobile application (52% increase). 6087 videos were
 streamed from the Library's online streaming service Hoopla (116.5% increase). 7,015
 eMagazines were downloaded with the Library's downloadable online magazine service RBdigital

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- (27% increase). Being able to provide expanded patron access to our downloadable/virtual collections has been a great benefit to the residents of the community during the pandemic.
- Social Media: The Library's Facebook page has 2,356 Followers and received 49,130
 Engagements (Likes) and had 503,110 Impressions (Views) in FY20/21. Instagram has 926
 followers and had 1,500 Engagements (Likes) and 58,261 Impressions (Views) of posts in FY
 20/21. Twitter has 1347 followers and had 47,628 Engagements (Likes) and 339,900 Impressions
 (Views) of posts in FY 20/21.
- The number of homebound patrons currently being served is 36. The Library made 177 deliveries and delivered 1,107 items to our homebound patrons during FY 20/21.
- Adult reference staff answered 10,831 questions and Youth reference staff answered 3,572 questions for a total of 14,403.
- The Library's study rooms and meeting rooms were not available to the public during the pandemic. They are being utilized for staff workspace and breaks to provide social distancing.

CERTIFICATION

This Annual Report is filed by the Carol Stream Public Library pursuant to the Local Library Act (75 ILCS 5/4-10) for the fiscal year commencing May 1, 2020 and ending April 30, 2021.

igned:	
usan Westgate ibrary Director	
, the undersigned President of the Board of Library Trustees of the Village of Carol Stream, here	eby
tate that the foregoing entitled: BOARD OF LIBRARY TRUSTEES OF THE VILLAGE OF CAROL STREAM ANNUA	
REPORT 2020-2021 s a true and accurate report of the activities of the Carol Stream Public Library for the year state	ed.
resident Soard of Library Trustees (Seal)	

ACCT#	Account Name	
	GENERAL FUND REVENUES	
	Property Taxes	2 107 2 12
	Property Tax Current	3,137,348
	Property Tax Non-Current	0
	PPR Taxes	38,733
	Interest Income	
	Interest Income Taxes	
	Interest Income Investments	4,574
	Patron Payments	
	Fines & Fees	3,189
	Public Copier Payments	1,364
	Non-Resident Card Fees	400
	Sale items	0
	Donations	760
	Developer Contributions	0
	RBP/ILL Reimbursements	79
	Grants	
	Per Capita Grant	49,639
	Other Grants/Awards	0
	Other Income	314
	TOTAL GENERAL FUND REVENUE	3,236,400
	SPECIAL FUND REVENUES	
	IMRF Fund	
	Property Tax Current	171,188
	Property Tax Non-Current	-
	Interest Income Taxes	0
	Interest Income Investments	278
	FICA Fund	
	Property Tax Current	141,994
	Property Tax Non-Current	0
	Interest Income Taxes	0
	Interest Income Investments	231
	Liability Fund	
_	Property Tax Current	1,327
	Property Tax Non-Current	0
	Interest Income Taxes	0
	Interest Income Investments	83

ACCT#	Account Name	
	Audit Fund	
	Property Tax Current	13,270
	Property Tax Non-Current	0
	Interest Income Taxes	0
	Interest Income Investments	16
	Capital Maint. & Repair	
	Interest Income Investments	5,243
	Working Cash Fund	
	Interest Income Investments	126
	Debt Service Fund	
	Property Tax Current	235,992
	Property Tax Non-Current	0
	Interet Incoome Taxes	0
	interest Income Investments	5
	TOTAL SPECIAL FUND REVENUES	569,753
_	TOTAL INCOME FY 2021	\$3,806,153

EXHIB	IT 2 - FY 21 EXPENSES (subjection)	ct to audit)	
		•	
ACCT#	Account Name		
	GENERAL FUND EXPENDITURES		
5100	SALARIES		
	1 EXEMPT STAFF SALARIES	584,758	
	2 NON-EXEMPT STAFF SALARIES	1,106,200	
	3 CUSTODIAL SALARIES	72,145	
	4 BENEFITS-MED/LIFE/DENTAL		
510	5 Professional Education	5,685	
510	6 Memberships	3,647	
	7 Benefits Life insurance	1,778	
	8 Benefits Health Insurance	208,506	
510	9 Benefits Other	1,427	
511	0 Trustee Development	2,146	
	TOTAL	1,986,292	
E000	DI ANT MAINTENANCE		
5200	PLANT MAINTENANCE	47.000	
	1 SUPPLIES	17,888	
	2 MAINTENANCE CONTRACTS	6,227	-
	3 MAINTENANCE CONTRACTS	39,785	
	4 LANDSCAPE MAINTENANCE	11,227	
	5 FURNITURE/EQUIPMENT	10,496	
	6 ELECTRIC - COMM EDISON	44,300	
	7 WATER/SEWER	3,924	
520	8 INSURANCE (PROPERTY) TOTAL	9,929	
	TOTAL	143,776	
5300	BUSINESS EXPENSE		
530	1 POSTAGE	1,599	
530	2 OFFICE&EQUIPMENT SUPPLIES	3,123	
530	3 PRINTER SUPPLIES	219	
530	4 EQUIPMENT LEASING	19,106	
530	5 MILEAGE REIMBURSEMENT	171	
530	6 LEGAL NOTICES	504	
530	8 BUSINESS PHONE	10,822	
530	9 ACCOUNTING SERVICE	13,426	
531	MATERIAL RECOVERY FEES	0	
531	1 PAYROLL SERVICE	6,963	
531	2 ATTORNEY FEES	2,640	
531	4 OTHER CONSULTANTS	0	
531	OTHER EXPENDITURES	17,912	
531	7 BANK FEES	40	
531	9 SECURITY SERVICE	338	

EXHIBI	T 2 - FY 21 EXPENSES (subjec	t to audit)	
ACCT#	Account Name		
5320	Donation Received Expense	450	
	Human Resources	6,660	
	TOTAL	83,973	
5400	CIRCULATION & MATERIALS PROCESSING, I	NCLUDING AUTOMATED SERVICE	ES
5401	Automation Hardware	15,578	
5402	ISP and Web Page Hosting	5,534	
5403	Computer Software	8,139	
5404	LAN and Hardware Maintenance	14,526	
5405	Technical Services Supplies	2,722	
5406	Circulation Supplies	5,133	
	Tech Services Online Resources	14,824	
5409	RBP/ILL Expenses	471	
	SWAN Consortium	46,861	
5411	Village IT Services	93,248	
	TOTAL	207,036	
5500	SERVICES		
5501	Youth Services Programs	31,052	
5503	Adult Programs	15,700	
5505	Library Newsletter	13,878	
5509	Library Publicity and Promotion	7,169	
	TOTAL	67,799	
5600	COLLECTION DEVELOPMENT		
5601	Youth Services Books	42,733	
5606	Youth Services Media	14,274	
5630	Adult Books	62,254	
5634	Online Resources	35,044	
5635	Magazines & Newspapers	11,594	
5637	Adult Media	29,853	
	Digital Media	101,417	
5652	Grant/Award Expense (Databases)	49,639	
	TOTAL	346,808	
	GENERAL FUND EXPENDITURES		
5100	SALARIES	1,986,292	
5200	PLANT MAINTENANCE	143,776	
5300	BUSINESS EXPENSE	83,973	
5400	CIRCULATION & MATERIAL Proc	207,036	
5500	SERVICES	67,799	

XHIBI	T 2 - FY 21 EXPENSES (subje	ct to audit)	
ACCT#	Account Name		
5600	COLLECTION DEVELOPMENT	346,808	
	TOTAL	2,835,684	
	SPECIAL FUND EXPENDITURES		
	Account Name		
	LIABILITY INSURANCE FUND	23,649	
	FICA FUND	128,636	
	IMRF FUND	198,464	
	AUDIT FUND	12,065	
	Capital Maintenance & Repair Fund	71,416	
	Special Capital Projects in CM&R Fund	558,593	
	Debt Service Fund	234,461	
	TOTAL	1,227,284	
	General Fund Expenditures	2,835,864	
	Special Fund Expenditures	1,227,284	
	Total Expenditures	\$ 4,063,148	



PROPOSAL

1980 UNIVERSITY LANE, LISLE. IL 60532 | PHONE: (630) 521-0234 | fax: (630) 521-0556 | WEBSITE: WWW.PCSOC.COM

Date: April 20, 2021

To: Carol Stream Public Library

616 Hiawatha Drive Carol Stream, IL 60188

Re: iWave C Bi-Polar Ionization & BAS Alarming

Precision Control Systems of Chicago, Inc. proposes to furnish and install **iWave C Bi-Polar Ionization air purifiers** for air handling units AHU-1 and AHU-2. These will also be monitored by the existing building automation system for alarming.

We have specifically included the following:

- Furnish and install four (4) purifiers in AHU-1 and three (3) purifiers in AHU-2.
- These BPI Purifiers need to be installed in the supply duct or housing evenly spaced across the air stream for best performance. We have included hangers, installation materials and any modifications required.
- Provide transformers and power wiring to each device.
- Integrate the seven (7) devices into the existing building automation control panels for alarming at the graphical user interface.
- Required labor and installation materials for a turnkey project.
- Engineering, programming, revised graphics, and programming.

Notes:

All work to be performed during normal working hours.

For the sum of \$14,945

Please contact me should you have any questions, require any additional information, or would like to discuss or modify the scope of work presented above.

Best regards,

Rick Brand Sr. Account Executive Precision Control Systems of Chicago, Inc. Cell: 847-514-5059 Office 630-521-0234 x321







Products Indoor Air Quality Wave-C Air Purifier

Aerosol Products

Coil Cleaners & Sprayers

ClenAir

Closed System Products

<u>EasySeal</u>

EcoPure Refrigerants

Everpure

Gallo Gun

Gas Leak Detectors

Glycols

Ice Machine Maintenance

Indoor Air Quality

<u>ViroBlaster</u>

Complete Care Mini-Split Kit

Clean Guard

Gallo Gun and Mag Cartridges

PurCool Green Strips

Gel Tabs

Evap-Fresh No Rinse Aerosol

Evap-Fresh No Rinse

PanPads

Bio-Fresh cd

Pan-Treat

PurCool Strips

iWave-C Air Purifier







- Needlepoint ionization actively treats air in homes and buildings
- Duct-mount install for systems up to 12 tons (4800 CFM)
- Includes waterproof housing for installation indoors or outdoors
- Universal voltage input -24VAC-240VAC
- Kills mold, bacteria and viruses
- Reduces allergens, odors, smoke, static electricity and other airborne particles
- Keeps coil cleaner
- **OEM Approved**

Description

Directions Product information

Description:



HVAC Odor Block

ClenAir Liquid Formula

ClenAir MiniFresh

PurCool Tablets

iWave-C Air Purifier

iWave-R Air Purifier

<u>iWave-M Air Purifier</u>

iWave-V Air Purifier

iWave-F Air Purifier

ClenAir Original Odor Neutralizer

OrangeAir Odor Neutralizer

CherryAir Odor Neutralizer

HVAC Carbon Block

Bio-Fresh Fogger

PanPads (1)

Insulation Products

iWave Air Purifiers

Plumbing Products

Refrigeration & VP Oils

Rx11-flush

Specialty Products

Total System Protection

Water Filtration

Water Treatment

Green Select

iWave-C is a self-cleaning, bi-polar ionization generator for actively treating a building's air quality that does not require replacement parts in a year or two like competing UV lights or other ionizer technologies. In addition, the iWave-C produces and maintains unparalleled ionization output and capabilities. As the air flows past the iWave-C, the device emits positive and negative ions, creating a plamsa region that actively purifies the supply air, killing mold, bacteria and viruses in the coil and living space. The ionization process also reduces allergens, smoke and static electricity, as well as controlling odors (cooking, pet, VOCs) and other particles (no more sunbeams) in the air without creating ozone or any harmful byproducts.

Although suitable for residential applications, the original iWave-C is specially designed for light commercial systems up to 12 tons (4800 CFM) with no maintenance or replacement parts needed. iWave-C can be easily duct-mounted indoors or outdoors, depending on the application. iWave-C always works at peak performance, producing over 200 million ions/cc perpolarity (400 million total ions/cc), making it superior to other market approaches. Special features include a programmable self-cleaning cycle, waterproof housing, digital display (for on-site visual monitoring) and integral alarm contact (for remote monitoring). In the event the ion emitters become damaged or wear out (after years of service), they can be replaced on the iWave-C model.

Three Year Limited Warranty Nu-Calgon offers a three year limited warranty on iWave products. For a valid warranty claim within three years, proof of purchase and proof of installation by a licensed HVAC or Electrical contractor must be provided. See full warranty at iwaveair.com for complete details.

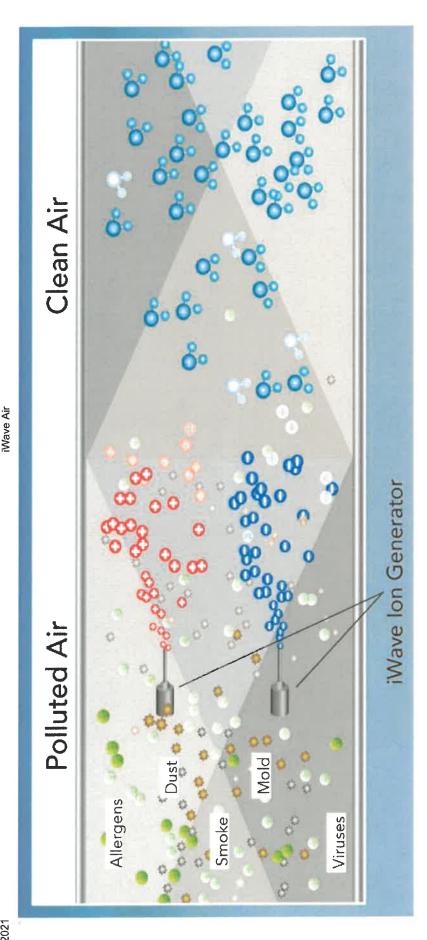
DISCLAIMER: The use of this technology is not intended to take the place of reasonable precautions to prevent the transmission of pathogens. It is important to comply with all applicable public health laws and guidelines issued by federal, state, and local governments and health authorities as well as <u>official guidance</u> published by the Centers for Disease Control and Prevention (CDC), including but not limited to social distancing, hand hygiene, cough etiquette, and the use of face masks.

Packaging Size	Part Number	Additional Info
iWave-C	4900-10	

Directions:

This product must be used in accordance to the following directions by HVACR professionals only.

1. Turn power off to the unit.



When the ions come in contact with viruses, bacteria or mold, they remove the hydrogen molecules - without them, the pathogens have no source of energy and will die. The ions also attach to allergens like pollen and other particles, causing them to band together until they are large enough to be caught by your ventilation system's air filter. This process is proven by independent laboratory testing to be both safe and effective.

break apart molecules, naturally cleaning the air and producing a healthy environment. The only difference between the iWave's technology and Wave's technology generates the same ions that nature creates with lightening, waterfalls, ocean waves, etc. Nature uses energy and shear to nature is that the iWave does it without developing harmful ozone.

WATCH MOLD & SMOKE DEMOS (NEF/LOAD/BFAE7D9ED53AB8CF1100A0F4526E8FDF?WIDTH=640&HEIGHT=365)



Contact Us



-AQs

QUESTIONS ABOUT OUR TECHNOLOGY

What is iWave's Needlepoint Bipolar Ionization technology?

NBPI is an artificial generation of both positive and negative ions through needle points, without the production of ozone or harmful byproducts.

How does iWave's NPBI kill pathogens?

iWave technology produces ions that kill pathogens by robbing them of life-sustaining hydrogen. The ions also breakdown harmful VOCs into harmless compounds like O2, CO2, N2, and H2O.

Do iWave air purifiers kill COVID-19?

confusion and inaccuracies -- use the correct terminology and call the virus SARS-CoV-2, Through independent lab tests, iWave has been proven to kill 99.4% of the SARS-CoV-2 Wave air purifiers will kill SARS-CoV-2, the virus that causes the COVID-19 disease. virus within 30 minutes. When talking about pathogens, it's important to avoid not COVID-19.

Does iWave produce harmful byproducts?

No. Passing through an ionization field causes harmful compounds to break into harmless compounds already present in the air.

Is NPBI safe for people and animals?

NPBI products are completely safe for humans and animals. This technology only produces elements and compounds that are naturally found in air.

Do air filters need to be changed more frequently when used with iWave?

Filter change intervals may be increased in some applications based on run time and how the space is utilized. Most applications can maintain their existing filter change schedule.

Does ionization degrade filters, insulation, wire coatings, and plastic like UV lights?

No. Ionization leaves other equipment unaffected.

How long does the product last?

On average the product lasts the life of a new system, or 10-15 years.

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Addendum to Library Policy Governing Patron Behavior Adopted 6/17/2020

Face Covering/Face Mask Requirement

The following policy shall be enforced while the Restore Illinois Plan requires face masks and social distancing in public and is for the health and safety of Library staff and patrons.

All persons entering the Library must wear a face covering and maintain social distancing (a minimum six-foot distance from all other persons) when practicable. Children under the age of two are exempt from wearing a face covering, but must be closely monitored at all times by their parent or guardian. A disposable face mask will be provided free of charge to individuals who do not have a face mask.

Reasonable accommodations such as Curbside Services and online resources are available to those who are medically prevented from or decline to wear a face covering. Those refusing to wear a face covering and/or to maintain sixfoot distance when practicable are required to leave the Library. If a person refuses to leave the Library for not following this policy, Police may be contacted and could result in a ban from the Library for a specified period of time.

This policy shall not be enforced when the Illinois Department of Public Health declares that the state has reached Phase 5 of the Restore Illinois plan.

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Carol Stream Public Library Expenses by Vendor Detail April 2021

	Date	N N	Aprii 2021 Memo	Account	Amount
Access One Inc	Ī				
	04/13/2021	=	Inv. #4905880	5308 · Business Phone	-883.57
Total Access One, Inc.					-883.57
AMAZON/SYNCB					
	04/13/2021	=	Inv. #49599393935	5501 · Youth Services Programs	-71.94
	04/13/2021	=	Inv. #434635767697	5501 - Youth Services Programs	-32.84
	04/13/2021	=	Inv. #743693949854	5630 · Adult Books	-77.90
	04/13/2021	=	Inv. #454797697333	5201 · Supplies	-159.80
	04/13/2021	=	Inv. #754655476735	5503 · Adult/Teen Programs	-26.53
	04/13/2021	=	Inv. #888698777675	5501 · Youth Services Programs	-27.60
	04/13/2021	=	Inv. #437579359966	5501 · Youth Services Programs	-172.26
	04/13/2021	=	Inv. #577878595336	5201 · Supplies	-17.98
	04/13/2021	=	Inv. #796497686849	5503 · Adult/Teen Programs	-41.70
	04/13/2021	-	Inv. #775545855674	5501 · Youth Services Programs	-239.25
	04/13/2021	_	Inv. #773498739593	5501 · Youth Services Programs	-37.98
	04/13/2021	-	Inv. #558933749533	5202 · Maintenance/Repair	-9.63
	04/13/2021	_	Inv. #433333653975	5501 · Youth Services Programs	-129.09
	04/13/2021	_	Inv. #457774976978	5201 · Supplies	-523.04
	04/13/2021	_	Inv. #453953345475	5630 · Adult Books	-48.97
	04/13/2021	_	Inv. #453953345475	5503 · Adult/Teen Programs	-74.65
	04/13/2021	_	Inv. #465843358484	5503 · Adult/Teen Programs	-10.00
	04/13/2021	_	Inv. #947647763367	5501 · Youth Services Programs	-32.99
	04/13/2021	-	Inv. #764686469765	5405 · Technical Services Supplies	-8.99
Total AMAZON/SYNCB					-1,743.14
American Library Association - Bookstore					
	04/20/2021	9	6 pkg. Award Medallion Seals	5405 · Technical Services Supplies	-101.33
Total American Library Association - Bookstore					-101.33
Ancel Glink, P.C.					
	04/13/2021	0,	Statement #81270	5312 · Attorney Fees	-275.00
Total Ancel Glink, P.C.					-275.00
Baker & Taylor					
	04/19/2021	0,	Several invoices	5105 · Professional Education	-5.61
	04/19/2021	0,	Several invoices	5110 · Trustee Development	-37.73

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Carol Stream Public Library Expenses by Vendor Detail April 2021

		April 2021		
	Date	Memo	Account	Amount
	04/19/2021	Several invoices	5501 · Youth Services Programs	-257.38
	04/19/2021	Several invoices	5601 · Youth Services Books	-6,473.38
	04/19/2021	Several invoices	5630 · Adult Books	-7,527.35
	04/30/2021	Inv. #NS21040401	5651 · Digital Media	-8,090.00
	04/30/2021	Several invoices	5601 · Youth Services Books	-3,462.22
	04/30/2021	Several invoices	5630 - Adult Books	-3,541.92
Total Baker & Taylor				-29,395.59
BookPage				
	04/13/2021	Inv. #S52976	5635 · Magazines & Newspapers	-588.00
Total BookPage				-588.00
Bracing Systems - North				
	04/13/2021	Inv. #383486-1	5202 · Maintenance/Repair	-198.00
Total Bracing Systems - North				-198.00
Center Point for Large Print Books				
	04/13/2021	Inv. #1837039	5630 · Adult Books	-137.82
Total Center Point for Large Print Books				-137.82
Comcast				
	04/13/2021	4/2/21-5/1/21	5402 · ISP and Web page hosting	-157.85
Total Comcast				-157.85
ComEd				
	04/28/2021	3/19-4/19/2021	5206 · Electric-Comm Edison	-3,753.47
Total ComEd				-3,753.47
Complete Cleaning Co., Inc.				
	04/13/2021	Inv. #C17068	5203 · Maintenance Contracts	-1,810.00
Total Complete Cleaning Co., Inc.				-1,810.00
Demco				
	04/16/2021	Inv. #6936165	5405 · Technical Services Supplies	-158.80
	04/16/2021	Inv. #6936165	5406 · Circulation Supplies	-100.08
Total Demco				-258.88
Fannie May				
	04/20/2021	NLW Day Staff treat	5321 · Human Resources	-151.94
Total Fannie May				-151.94
Findaway World, LLC				

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Carol Stream Public Library Expenses by Vendor Detail April 2021

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	Date Nation	OHAM	Heconil	Allount
	04/13/2021	Inv. #344050	5637 · Adult Media	-255.38
	04/13/2021	Inv. #344050	5606 · Youth Services Media	-155.91
	04/13/2021	Inv. #346005	5606 · Youth Services Media	-1,688.94
	04/13/2021	Inv. #346654	5405 · Technical Services Supplies	-66.91
	04/26/2021	Inv. #347850	5606 · Youth Services Media	-305.07
	04/26/2021	Inv. #347850	5637 · Adult Media	-240.38
	04/26/2021	Inv. #348312	5606 · Youth Services Media	-388.11
Total Findaway World, LLC				-3,100.70
Fox Valley Fire & Safety Company, Inc.				
	04/13/2021	Inv. #IN00423809	7102 · Risk Management expense	-489.85
	04/13/2021	Inv. #IN00427383	7102 · Risk Management expense	-93.00
	04/19/2021	Inv. #IN00427383	7102 · Risk Management expense	0.00
Total Fox Valley Fire & Safety Company, Inc.				-582.85
Fresh Air Experts, LLC				
	04/15/2021	Inv. #1372	5201 · Supplies	-800.00
Total Fresh Air Experts, LLC				-800.00
Gale/Cengage Learning Inc.				
	04/13/2021	Inv. #73979187	5630 · Adult Books	-27.74
	04/13/2021	Inv. #73979538	5630 · Adult Books	-55.48
	04/13/2021	Inv. #74022370	5630 · Adult Books	-55.48
	04/13/2021	Inv. #74022014	5630 · Adult Books	-28.49
	04/16/2021	Inv. #74117721	5630 · Adult Books	-82.47
	04/16/2021	Inv. #74118285	5630 · Adult Books	-110.21
	04/16/2021	Inv. #74118359	5630 · Adult Books	-28.49
	04/26/2021	Inv. #74173487	5630 · Adult Books	-28.49
Total Gale/Cengage Learning Inc.				-416.85
Garvey's Office Products				
	04/13/2021	Inv. #PINV2058863	5302 · Office & Equipment Supplies	-5.38
	04/13/2021	Inv. #PiNV2056851	5405 : Technical Services Supplies	-31.92
	04/13/2021	Inv. #PINV2056851	5302 · Office & Equipment Supplies	-39.13
	04/13/2021	Inv. #PINV2056851	5501 · Youth Services Programs	-377.78
	04/13/2021	Inv. #PINV2060022	5302 · Office & Equipment Supplies	-62.02
	04/13/2021	Inv. #PINV2062256	5302 · Office & Equipment Supplies	-103.61
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Expenses by Vendor Detail Carol Stream Public Library

April 2021

	Date Num	Memo	Account	Amount
	04/13/2021	Inv. #PINV2062256	5405 · Technical Services Supplies	-28.99
	04/28/2021	Inv. #PINV2072711	5501 · Youth Services Programs	-179.98
	04/28/2021	Inv. #PINV2069544	5405 · Technical Services Supplies	-10.40
	04/28/2021	Inv. #PINV2069544	5503 · Adult/Teen Programs	-179.98
Total Garvey's Office Products				-1,019.19
GreatAmerica Financial Services				
	04/30/2021	Inv. #29170621	5304 · Equipment Leasing	-1,756.63
Total GreatAmerica Financial Services				-1,756.63
Hirease, LLC dba Accurate Now				
	04/20/2021	Inv. #2103280348	5321 · Human Resources	-59.95
Total Hirease, LLC dba Accurate Now				-59.95
Illinois Library Association				
	04/20/2021	Reaching Forward 2021 - Cain	5105 · Professional Education	-50.00
	04/20/2021	2021 ILA Mkt. Forum Mini-Conf Porch	5105 · Professional Education	-10.00
Total Illinois Library Association				-60.00
Illinois Tree Service Inc.				
	04/19/2021	Inv. #26626	7404 · Landscape	-1,600.00
Total Illinois Tree Service Inc.				-1,600.00
Impressions in Stone				
	04/26/2021	Inv. #11449	7405 · Memorials	-104.95
Total Impressions in Stone				-104.95
India For Everyone				
	04/14/2021	Inv. #2A-2577	5630 · Adult Books	-1,043.56
Total India For Everyone				-1,043.56
Ingram Library Services				
	04/13/2021	Inv. #67292792	5637 · Adult Media	-214.86
	04/13/2021	Inv. #67292728	5637 · Adult Media	-298.54
	04/13/2021	Inv. #67292495	5637 · Adult Media	-213.66
	04/13/2021	Inv. #67292496	5637 · Adult Media	-162.62
	04/13/2021	Inv. #67290845	5637 · Adult Media	-74.18
	04/13/2021	Inv. #67287267	5637 · Adult Media	-120.73
	04/13/2021	Inv. #67287338	5637 · Adult Media	-120.73
	04/13/2021	Inv. #67283482	5637 · Adult Media	-253.16



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Expenses by Vendor Detail Carol Stream Public Library

-41.54 0.00 -52.85 -52.85 -25.00 -25.00 -50.00 -87.99 -87.99 -625.70 -197.04 -60.84 -181.62 -302.00 -60.84 -180.92 -500.00 -500.00 -1,075.00 -3,391.85 -5,452.41 -1,707.29 -1,707.29 -1,075.00 -163.52 -2,449.76 Amount 7103 · Unemployment Compensation Insur 5509 · Library Publicity and Promotion 5105 · Professional Education 5105 · Professional Education 5606 - Youth Services Media 5309 · Accounting Service 5321 · Human Resources Account 5651 · Digital Media 5637 · Adult Media 7401 · Furniture 7401 · Furniture Dig. Exp - People w/ Disabilites - Hays Deposit for Proposal #174105 YS New Hire - Yvestrenko Memo First Qtr. ending 3/31/21 Webinar - Westgate **April 2021** Several involces Several invoices Several invoices Several invoices Inv. #67285573 Inv. #67285815 Inv. #67285578 Inv. #67285686 Inv. #67285579 Inv. #67285127 Inv. #67294974 Prop. #174105 Subscription Inv. #11957 Num 04/13/2021 04/13/2021 04/13/2021 04/13/2021 04/13/2021 04/13/2021 04/15/2021 04/16/2021 04/20/2021 04/20/2021 04/16/2021 04/20/2021 04/15/2021 04/19/2021 04/19/2021 04/19/2021 04/30/2021 04/20/2021 04/13/2021 Date Total LIMRICC Unemployment Compensation Group **LIMRICC Unemployment Compensation Group** Total McClure, Inserra & Company Chartered McClure, Inserra & Company Chartered Total Land's End Business Outfitters Land's End Business Outfitters Total Interior Investments, LLC Total Ingram Library Services Interior Investments, LLC Total LibraryWorks, Inc. LibraryWorks, Inc. Total MailChimp Midwest Tape

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Carol Stream Public Library Expenses by Vendor Detail April 2021

	Date	Num	April 2021 Memo	Account	Amount
Total Midwest Tape					-9,667.00
INM					
	04/27/2021		Inv. #850815-01-21	5630 · Adult Books	-162.90
Total MNI					-162.90
MNJ Technologies Direct, INC.					
	04/26/2021		Inv. #0003778880	5404 · Tech Support & Repair	-1,377.68
Total MNJ Technologies Direct, INC.					-1,377.68
OverDrive, Inc.					
	04/14/2021		Inv. #21074938 {(\$5655.14-\$274.18 (Credit App 5651 · Digital Media	p 5651 · Digital Media	-5,380.96
	04/14/2021		Inv. #21129957	5651 · Digital Media	-2,574.01
Total OverDrive, Inc.					-7,954.97
Paylocity					
	04/14/2021		Inv. #107975459	5311 · Payroll Service	-332.76
	04/14/2021		Inv. #107975459	5321 · Human Resources	-303.45
	04/14/2021		Inv. #108049430	5311 · Payroll Service	-185.93
	04/23/2021		Inv. #108121150	5311 · Payroll Service	-336.11
	04/23/2021		Inv. #108121150	5321 · Human Resources	-303.45
Total Paylocity					-1,461.70
PermaBound Books					
	04/14/2021		Inv. #1885054-01	5601 · Youth Services Books	-58.84
	04/14/2021		Inv. #1886766-00	5601 · Youth Services Books	-40.80
	04/14/2021		Inv. #1886766-01	5601 · Youth Services Books	-14.44
Total PermaBound Books					-114.08
Pitney Bowes Global Financial Services LL					
	04/14/2021		Inv. #3104674337	5304 · Equipment Leasing	-366.75
Total Pitney Bowes Global Financial Services LL					-366.75
Precision Control Systems of Chicago, Inc					
	04/14/2021		Inv. #41284	5203 · Maintenance Contracts	-1,319.00
Total Precision Control Systems of Chicago, Inc					-1,319.00
Princess & Me Parties					
	04/20/2021		Superhero Training Academy - Balance due	5501 · Youth Services Programs	-67.50
	04/20/2021		Anna & Elsa visit - Deposit (FY22)	5501 · Youth Services Programs	-81.00
Total Princess & Me Parties					-148.50



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Carol Stream Public Library Expenses by Vendor Detail

			April 2021		
	Date	Num	Memo	Account	Amount
RAILS					
	04/16/2021		Inv. #7815	5403 · Computer Software	-795.00
	04/30/2021		Inv. #7839	5503 · Adult/Teen Programs	-49.80
Total RAILS					-844.80
Sebert Landscaping, Inc.					
	04/14/2021		Inv. #217632	5204 · Landscape Maintenance/Snow Remo	-1,024.00
	04/23/2021		Inv. #S528057	5204 · Landscape Maintenance/Snow Remo	-163.00
	04/26/2021		Inv. #219488	5204 · Landscape Maintenance/Snow Remo	-646.00
Total Sebert Landscaping, Inc.				•	-1,833.00
Staples					
	04/14/2021		Inv. #3473085079	5201 · Supplies	-284.95
Total Staples				,	-284.95
StickItSolutions					
	04/20/2021		Reusable sign frames	5509 · Library Publicity and Promotion	-41.45
Total StickItSolutions					-41.45
Successories					
	04/20/2021		Trustee Appreciation clocks	5315 · Other Expenditures	-592.13
Total Successories				•	-592.13
Swan (System Wide Automated Network)					
	04/14/2021		lnv. #8680	5410 · SWAN Consortium	-11,715.00
	04/14/2021		Inv. #8560	5634 · Online Resources	-1,996.00
	04/14/2021		Inv. #8560	5403 · Computer Software	-110.00
	04/19/2021		Inv. #8756	5409 · RBP/ILL Expenses	-209.04
Total Swan (System Wide Automated Network)					-14,030.04
Swope Sr., David					
	04/08/2021		Reissue of check for 10/26/20 Diversity Pgm	5503 · Adult/Teen Programs	-200.00
Total Swope Sr., David					-200.00
Techsoup					
	04/20/2021		Zoom 50% disc. admin. fee	5403 · Computer Software	-57.00
Total Techsoup					-57.00
Tracfone					
	04/20/2021		Mthly. Serv.	5308 · Business Phone	-22.51
Total Tracfone					-22.51

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Carol Stream Public Library Expenses by Vendor Detail April 2021

			April 2021		
	Date	EnN	Memo	Account	Amount
Village of Carol Stream					
	04/14/2021		Inv. #5329	5411 · Village IT Services	-7,800.00
Total Village of Carol Stream					-7,800.00
Village of Carol Stream - Benefits					
	04/23/2021		Inv. #5348	5107 · Life Insurance	-149.28
	04/23/2021		Inv. #5348	5108 · Health Insurance	-22,499.93
	04/23/2021		Inv. #5348	5109 · Benefits, other	-20.00
Total Village of Carol Stream - Benefits					-22,669.21
Village of Carol Stream - IMRF					
	04/23/2021		4/9-4/23/21	6620 · Illinois Municipal Retirement F	-15,566.48
Total Village of Carol Stream - IMRF					-15,566.48
Village of Carol Stream - Water Dept.					
	04/14/2021		Bill #01722669	5207 · Water/Sewer	-60.38
	04/30/2021		Bill #01733892	5207 · Water/Sewer	-74.85
Total Village of Carol Stream - Water Dept.					-135.23
Walgreen Co.					
	04/20/2021		Refreshments - New Employees	5321 · Human Resources	-5.05
Total Walgreen Co.					-5.05
Western First Aid & Safety					
	04/23/2021		Inv. #ORD4-006944	5201 · Supplies	-87.55
Total Western First Aid & Safety					-87.55
Zoom Video Communications					
	04/20/2021		Inv. #78139639	5403 · Computer Software	-224.85
Total Zoom Video Communications TOTAL					-224.85
	Total Disb	ursemer	Total Disbursements for April 1, 2021 through April 30, 2021	, 2021	

Approved by the Library Board of Trustees May 19, 2021

Secretary

President

Date

Date

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Carol Stream Public Library	Check Detail	May 1 - 17, 2021
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_	Date	Name	Мето	Account	Class	Paid Amount
05/03/2021 Co	රි	Comcast	8771 20 180 0134870	10-1006 · WSB General Checking		
05/03/2021			5/2-6/1/2021	5402 · ISP and Web page hosting	10-General Fund	-157.85 -157.85
05/04/2021 F	ш.	Fearless Gardening	May Garden Club Mtg.	10-1006 · WSB General Checking		
			May Garden Club Mtg.	5503 - Adult/Teen Programs		-150.00 -150.00
05/13/2021		Access One, Inc.	2005373525	10-1006 · WSB General Checking		
05/04/2021			Inv. #4938880	5308 · Business Phone	10-General Fund	-886.00
05/13/2021		Ancel Glink, P.C.	3049959	10-1006 · WSB General Checking		
05/04/2021			Statement #81804	5312 · Attorney Fees	10-General Fund	-495.00
05/13/2021		Chicago Sun-Times	0300012697	10-1006 · WSB General Checking		
05/04/2021			52 wks. sub.	5635 - Magazines & Newspapers	10-General Fund	-421.20 -421.20
05/13/2021		Chicago Tribune	60387406	10-1006 · WSB General Checking		
05/12/2021			Inv. 1 yr. 2 papers - 5/31/21-5/30/22	5635 · Magazines & Newspapers	10-General Fund	-1,716.00
05/13/2021		Cole Information	35-2721841	10-1006 · WSB General Checking		
05/12/2021			Inv. #4008373	5630 - Adult Books	10-General Fund	-466.95 -466.95
05/13/2021		Complete Cleaning Co., Inc.	CAR010	10-1006 · WSB General Checking		
05/04/2021			Inv. #C17355	5203 · Maintenance Contracts	10-General Fund	-1,900.00
05/13/2021		Ebsco Information Services	CG-S-15474-06	10-1006 · WSB General Checking		
05/12/2021 05/12/2021			Inv. #1624795 Inv. #1624799	5635 - Magazines & Newspapers 5635 - Magazines & Newspapers	10-General Fund 10-General Fund	-6,216.78 -586.84 -6,803.62 Page 1 of 4

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Carol Stream Public Library Check Detail May 1 - 17, 2021

Paid Amount		-232.88 -469.95 -702.83		-164.04		-248.00		-1,756.63		-13.94	-26.42		-1,070.00		-2,000.00		-1,075.00		-1,746.87
Class		10-General Fund 10-General Fund		10-General Fund		10-General Fund		10-General Fund		10-General Fund 10-General Fund			10-General Fund		10-General Fund		10-General Fund		10-General Fund
Account	10-1006 · WSB General Checking	5637 - Adult Media 5606 - Youth Services Media	10-1006 · WSB General Checking	5302 · Office & Equipment Supplies	10-1006 · WSB General Checking	5302 · Office & Equipment Supplies	10-1006 · WSB General Checking	5304 · Equipment Leasing	10-1006 · WSB General Checking	X: 5202 · Maintenance/Repair 5205 · Furniture/Equipment		10-1006 · WSB General Checking	5321 · Human Resources	10-1006 · WSB General Checking	5403 - Computer Software	10-1006 · WSB General Checking	5309 - Accounting Service	10-1006 · WSB General Checking	5651 · Digital Media
Memo		Inv. #348875 Inv. #348875		Inv. #PINV2076285		Inv. #154808		Inv. #29170621	6035-3225-3299-3916	Inv. #8022710 \$34.85 less credit Inv. 420: 5202 · Maintenance/Repair Inv. #8022710		57492	Inv. #FY22-58471		Inv. #1799		Inv. #12031	1107-0018	Inv. #21210120
Name	Findaway World, LLC		Garvey's Office Products		Graphic 5, Inc.		GreatAmerica Financial Services		Home Depot Credit Services			HR Source		Library Market		McClure, Inserra & Company Chartered		OverDrive, Inc.	
Date	05/13/2021	05/12/2021	05/13/2021	05/04/2021	05/13/2021	05/04/2021	05/13/2021	05/12/2021	05/13/2021	05/12/2021		05/13/2021	05/11/2021	05/13/2021	05/12/2021	05/13/2021	05/04/2021	05/13/2021	05/12/2021
ENN	10705	TOTAL	10706	TOTAL	10707	TOTAL	10708	TOTAL	10709		TOTAL	10710	TOTAL	10711	TOTAL	10712	TOTAL	10713	



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Carol Stream Public Library Check Detail May 1 - 17, 2021

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	Paid Amount	-5,000.00		-197.19		-7,200.00		-1,319.00		-2,823.00 -3,897.00 -6,720.00		-65.00		-55.00 -5,173.00 -5,228.00		-125.00		-8,229.00	
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Carol Stream Public Library Check Detail May 1 - 17, 2021

	Paid Amount	-280.00		-149.28 -22,499.93 -20.00	-22,669.21		-334.10		-32.79 -196.46 -5.032.32	-5,261.57		-3,996.48	\$88,410.96	\$88,410.96 \$142,888.99 (\$77,587.77)	\$153,742.18	
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Carol Stream Public Library Account QuickReport April 2021

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Page 1 of 1



Carol Stream Public Library (9366)

Check Dates: 04/09/2021 to 04/23/2021

Processes: 2021040901 - 2021042301

Pay Periods: 03/21/2021 to 04/17/2021

Page 1 of 1

REIMB -- REIMBURSEMENT

Company: (9366)

Employee	ID	SSN	Location	Amount
Anderson, Ronald	1068		15	-2.24
Clemens, Mary	5		01	-5.26
Danusiar, Amy	1181		12	-202.52
Elder, Jessica	1176		11	-13.84
Farrell, Joyce C.	1103		10	-8.20
Garcia, Crystal	1191		11	-15.35
Kovac, Sarah	1101		11	-15.58
Kushad, Omar M.	1124		11	-3.14
McDonald, Rabecca	1209		11	-2.10
Olekanma, Vera	1161		11	-52.23
Pellico, Mary	1170		01	-22.31
Stanton, Katherine	1177		11	-2.21
Wagner, Nathaniel	1173		11	-38.48
Westgate, Susan	1139		01	-6.05
2 .				

Totals for REIMB - REIMBURSEMENT

14 Employees

-389.51

Report Totals

Code	Description	Туре	Employees	Amount
REIMB	REIMBURSEMENT	Add	14	-389.51
Totals			14	-389.51



User: mclemens

LIBRARY DIRECTOR REPORT-CAROL STREAM PUBLIC LIBRARY

May 19, 2021

Canvass of Votes

Included in your packet is the Canvass of Votes for the Village of Carol Stream's consolidated General Election. These are the official results. Congratulations to Bonnie, Nadia, Mansi and Ed for their reelection to the Library Board.

Additional Principal payment on Village Renovation Loan

A transfer of \$100,000 of FY 21 surplus funds to the Building Renovation Loan Fund was approved at the April Board meeting. We will be making an additional payment to the Village of \$100,000 towards the principal of our loan this month. This will reduce the amount of interest that the Library will be paying on the loan.

Annual Report to the Village

I prepared the Annual Report (FY20/21) for the Village as required by state law. It includes an overview of our past years' finances and services. The figures in the report are subject to audit.

Non-Resident Card Fee

The fee for non-resident privileges is calculated on the basis of the tax rate being applied to the equalized assessed valuation of the applicant's property – the same as the calculation for a resident which is currently .2743%. The fee for renters is equal to 15% of the average monthly rent. Public Law 92-0166 requires annual Board action and notification to the Library's regional library system, RAILS.

Library Landscaping Project

Following the removal of the Library's temporary construction road, we will be re-landscaping the eastern portion of the property along the fence from the street to the patio. Our landscaping company has provided a landscaping plan for that area. I have included it with your package. It has not been finalized at this time as we are making a few tweaks to the size, type and quantity of some of the plants. I have included an agenda item to approve the project, not to exceed \$20,000. The current proposed plan includes the beds and plants for \$17,590. The adjustments to be made to the plan should bring this amount to under \$15,000. Mulch for the beds is estimated at \$3,523. The Park District has generously offered us some very large stone pieces to add to our design that are located in their yard at Armstrong Park. To relocate these stones will cost \$680. This project should begin prior to the June Board meeting, so I am requesting the Board to approve the project, not to exceed \$20,000.

HVAC Bi-Polar Ionization Purifiers

Included in your packet is information regarding the installation of i-Wave C Bi-Polar Ionization devices to be installed into the Library's existing HVAC system. The i-Wave creates positive and negative ions that are injected into the airstream that break down pollutants and gases into harmless compounds. It reduces pathogens and other airborne particles creating a healthy



environment without any harmful by products. When they come in contact with viruses, bacteria and mold, they remove their hydrogen molecules and then they die. This addition to our existing system will create a healthier air environment for staff and patrons. Our current UV light system will remain in place. One of the UV light is currently burnt out and will not be replaced. I am recommending this new purifying system as replacement upgrade.

Library Re-opening Plan

The Library opened the outdoor patio to socially distanced seating on Monday, May 3. Indoor seating opened to the public on Monday, May 19. Disinfecting wipe stands were purchased and placed around the building for patrons to use if they would like to wipe down their seating areas. Starting June 1 we will be removing the restriction for youth under the age of fifteen needing to accompanied by an adult. We will no longer be quarantining materials beginning, June 1. The majority of SWAN libraries are no longer quarantining materials. RAILS stopped quarantining delivery materials several weeks ago. Over the next few months we will be transitioning the Technical Services staff back into their workroom. This will free up the Discovery Room for staff to do virtual programming. Once the quarantine materials are removed from the Horizon Room, it will be set-up for staff breaks. Once we are able to complete these two steps, we will return the Study Rooms and Quiet Reading Room to public use. We look forward to further opening of the building and services to our patrons. The CDC has announced that individuals that are vaccinated, no longer are required to wear masks or socially distant. This will have an impact on our current patron mask practices. I would like for us to discuss patron mask requirements at the Board meeting. I have included a copy of the current mask policy that can be revised at the meeting based upon Board input.

Library DEI Assessment Project

The consultants will complete the final survey focus group on May 18. Data from the public policies and Employee Handbook review and SFGs will be compiled and presented to the Management Team in mid-June. The assessment is done with an asset approach with the view point of what can be improved upon and is in alignment with the Library's values, Mission and Vision. Clear deliverables will be identified and recommended following the assessment.

Bat House Donations

Carol Stream Girl Scout Troop 55209 donated two Bat Houses as part of the girls Girl Scout Bronze Award. Photos of their donation will be featured in a future Facebook posting. A bat expert from the Department of Natural Resources is being contacted to come to our property to determine the best and safest location for the Bat Houses on the Library grounds.

Library Journal Program

I was contacted by *Library Journal* in late April and asked to be a speaker as part of their three week course "Designing for a Flexible Future". They contacted me because Carol Stream Library had been recommended by a colleague who was aware of our new patio. Mary Clemens and I presented together on Wednesday, May 12 as part of the course. Our presentation topic was "Boundless Libraries: Maximizing Outdoor Spaces." We provided an overview of the Carol Stream community and Library, how we have used the Library grounds, parking lot and local

parks for programming, the planning process and outcome of our renovation and patio installation, our future plans for using the patio and north lot, and our indoor flexible spaces. The program was very well received by the attendees. The Library will be receiving an honorarium for our participation.

https://www.libraryjournal.com/?event=designing-for-the-flexible-future

Week 2: Wednesday, May 12, 2021, 2-4 pm ET

Session 1 | 2:00-2:45 pm ET

Boundless Libraries: Maximizing Outdoor Spaces

As libraries have responded to the Covid-19 pandemic, creative temporary space takeovers have been instrumental in helping ensure continuity of service. In this session, you'll learn how libraries can continue to capitalize on their existing outdoor spaces, whether they are parking lots, gardens or plazas, and expand their offerings to meet the immediate needs of their communities.

Speaker: Susan Westgate, Library Director, Carol Stream Public Library **Mary Clemens**, Assistant Library Director, Carol Stream Public Library

May Employee Anniversaries

Sarah Grippando-5/08/18-Youth Services

Susan Westgate, Library Director

of Library Website Visits

Mobile App Views

of Wireless Users

	April FY 19-20	April FY 20-21	Current YTD
Jse of Library Resources/Services			
Circulation Activity			
Books	0	5,914	62,589
Videos	0	1,501	14,560
Audio	0	568	4,269
Periodicals	0	141	1,295
Other	0	159	1,480
E-books	4,019	3,009	40,530
E-Audio	1,973	2,163	25,202
E-Video	722	491	6,087
Digital magazines	705	179	7,015
Museum Passes	0	12	69
ILL - Borrowed from SWAN	0	3,106	29,986
ILL - Borrowed from Non-SWAN	0	30	242
ILL - Loaned to SWAN	0	1,144	9,045
ILL - Loaned to Non-SWAN	0	69	572
otal Circulation	7,419	18,486	202,941
Total Adult	5,564	11,525	127,016
Total Teen	n/a	87	1,236
Total Youth	1,855	6,874	74,689
Reciprocal Borrower Loans (incl. above)	0	450	3,601
Automatic Renewals (not incl. above)	0	12,876	107,071
Self Check - % of Circulation	0	30.90%	22.70%
Programs - # of Programs/Attendance			
Adult - Number/Attendance	1/5	38 / 465	225 / 3,965
Teen Number/Attendance	0/0	9/41	82 / 407
Youth - Number/Attendance	8 / 40	98 / 837	833 / 10,515
otal - Number/Attendance	9 / 45	145 / 1,343	1,140 / 14,88
.ibrary Events - Number / Attendance	0/0	0/0	0/0
Outreach* - Number / Attendance	0/0	1/36	13 / 937
Facility Usage			
Library Visits (Door Count)	0	3,926	24,795
Curbside Pickup Transactions	n/a	723	13,403
Meeting Rooms - # of Public Bookings*	0	n/a	n/a
Study Rooms - # of Users/Total Hours*	0	n/a	n/a
Electronic Usage			
# of Database Sessions	2,969	3,644	45,425
# of Internet Sessions/Total Time	0/0	n/a	929 / 678
#iMac Sessions/Total Time	0/0	n/a	n/a

7,670

628

123

12,150

3,469

628

121,955

36,325

6,799

Reference Transactions			
Adult (Includes Online Chat)	130	892	8,119
Youth	4	359	3,572
Circulation	7	322	2,712
Total Reference Transactions	141	1,573	14,403

Total One-on-One Tutorials			
Adult	n/a	0	31
Youth	n/a	0	0

Patron Statistics			
# of Resident Cards	17,772	18,034	
# of Non-Resident Cards	12	10	
Total Registered Users	17,784	18,044	

Books	57,423	61,282	
Newspapers (Print only)	22	24	
Periodicals (Print only)	140	132	
Total Print Materials	57,585	61,438	
Current Subscriptions (Print Only)	162	156	
Current E-Subscriptions	3,696	3,397	
E-Books: Downloadable	55,448	70,489	
Audio Recordings	6,236	6,539	
Audio Recordings (Downloadable)	19,550	24,617	
Videos	11,165	11,203	
Other: Video Games, Puzzles, Devices	535	685	
Databases	53	67	
tal Resources Owned/Licensed	154,268	178,435	

Professional Development Hours	377	91.50	1,220.50
	'		

^{*} Library closed 3/14/20 - 5/30/20 due to COVID-19.

- * Curbside pick-up service started 6/1/20.
- * Library reopened to the public with limited hours on 7/6/20.
- * Library resumed full hours except on Sundays on 8/3/20.
- * Library returned to Curbside only service effective 11/17/20
- * Library reopened to the public 2/1/2021
- *Meeting Rooms and Study Rooms were not available for use effective 3/17/19 due to Library Remodel and remained unavailable due to COVID-19, except for a brief period of study room use, mid-December 2019 mid-March 2020.

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Assistant Director's Report April 2021

Primary Action Items - Administration

- Payroll
 - o Payroll processing week of 4/5 and 4/19
 - o Follow-up with Paylocity on FFCRA updates
- Assist in facilitating scheduling and follow-up related to EDI Survey Focus groups
- Document Management Team discussion on EDI Headline, Business Case and Executive summary
- Prep Local Author policy and updates to Gifts and Donations and Collection Development policies
- Assist with various tasks related to reinstating library services planning, signage, scripts, response to patron inquiries, etc.
- Assisted at the Village COVID vaccination event on 4/20
- Building
 - Work with Ron on undercabinet lighting for TS workstations
 - o Coordinate order for shelving in Youth Services office with Interior Investments
 - o Coordinate removal of vending machine from staff kitchen Joyce
 - Communication with Complete Cleaning re: contract pricing
- Documentation: New hire checklist Joyce
- Fiscal year end invoice processing and file set-up Joyce
- Annual collection Staff Driver License and Insurance Joyce
- Coordinate welcome table schedule and statistics tracking through closing of table on 4/28
- The Business Office and TS Staff covered the Welcome Table 16 hours per week
- Coordination of monthly financial and Librarian statistic reports
- Preparation of Management Team agenda
- Update proxy cards for new/departing staff as needed

Primary Action Items - Tech Services

- Items ordered 90 (fiscal year end cutoff for ordering was 3/31/21)
- Items put into Circulation 1,007
- Items catalogued imported bib records & original cataloging 119
- Item record edits/database clean-up 787
- Bib record merges submitted to SWAN support 10
- Conversion project items 536
- Repair items (includes disc cleaning) 54
- Serial record edits 12
- Serials Claimed Issues 3
- We ended the fiscal year with only 85 items not received that rolled over into the new fiscal year. Susan Grude worked closely with Baker & Taylor on monitoring outstanding orders and expediting them for shipment. The Tech Services and Business Office staff received, loaded, invoiced and paid all items received through 4/30.

Conversion Projects

- J DVD Collection Front call number labels complete Susan
- Romance Genre sticker replacement 55% complete Barb
- Large Type Genre sticker replacement 40% complete Barb
- Youth Award Books remove duplicates from picture book Award genre, coordinate ordering of ALA medallions - Barb

Other

- Processing 2022 State Award nominees Monarch, Bluestem, Caudill and Lincoln and deprocessing of 2021 nominees – Barb and Marie
- Spotlight collections: Ramadan, Asian American Pacific Islander Month
- Follow-up related to discontinued magazines Road & Track and Arthritis Today Barb
- Database clean-up related to open orders from Midwest Tape and Ingram and invoices still showing as unpaid in Workflows prior to fiscal year end rollover - Susan

Professional Development

- 4/7 LACONI Fraud Awareness and Strengthening Internal Controls at Your Library Mary C. (1.0)
- 4/9 LACONI: Diversity, Equity, Inclusion in Cataloging and Collection Development Marie,
 Mary C. (2.5 x 2)
- 4/12 RAILS Passing the Baton: Succession Planning Mary C. (1.5)
- 4/14 SWAN ASPEN Overlay Update Mary C. (.75)
- 4/27 SWAN Fireside Chat Mary C. (1.0)
- 4/27 RAILS Member Update Mary C. (1.5)

Meeting Attendance

- 4/1, 4/8, 4/15, 4/22, 4/29 Management Team
- 4/1, 4/9, 4/13, 4/16, 4/30 HR topic and payroll check-in meetings with Mary P.
- 4/6 collectionHQ Team meeting
- 4/6 EDI Survey Focus Group planning with Perspectives
- 4/6, 4/28 Business Office meeting Joyce, Mary
- 4/13 All Staff Meeting Barb, Joyce, Marie, Mary C. Susan
- 4/7, 4/14, 4/21, 4/27 Check-in meeting with Susan
- 4/15 Review cataloging of bibliotherapy books for Parent collection with Amy
- 4/21 Library Board meeting
- 4/22 Circ Item Type discussion with SWAN staff and Jeri
- 4/27 Review Peek-a-book Collection with Amy T. Barb
- 4/29 EDI Staff Focus Group Barb, Marie, Susan

Respectfully submitted, Mary Clemens



Adult Services Department Monthly Report April 2021

COVID services update

- Computer Labs remain closed.
- Curbside document services continue. In April we processed:
 - o 295print job
 - o 37copy jobs.
 - o And 74 fax jobs

EDI activities (programs, partnerships, displays, training)

- Perspectives-led DEI assessment First staff survey focus group held on April 29
- Training attended included webinars from Lynda.com Diversity, Inclusion, and Belonging Learning Path and talking about Race from ALA
- Programming In partnership with Pizza and Social Justice, patrons watched and discussed the TEDtalk "The Lie that Invented Racism"
- PressReader a collection of digital newspapers and magazine was added to provide over 7,000 newspapers and magazines in over 60 languages and from over 120 countries.
 Articles can be translated in up to 18 languages.

Collection Development

- April 6 CollectionHQ Team meeting
- With the April dataset, selectors will review Collection Use reports for guidance on how to manage their collection.

Outreach Activities

- Homebound delivery
 - o Registered 36
 - o Delivered 27
 - o Items delivered 196
- April 14 CS Chamber Not-for-profit roundtable Omar
- April 30 CS Chamber Industrial roundtable Omar

Programs & Displays

• John Sandford event updated - He was interviewed by Carl Hiaasen. 6 patrons registered.

Meetings

- Monthly Allstaff meeting,
- Bi-weekly department meetings,
- And Weekly Management Team meetings continue.
- Week of April 11 One-on-one checkin meetings with Laura
- April 1 COHS Tea Time Hour Crystal
- April 14 SWAN ASPEN update Laura
- April 14 Summer Reading Program planning meeting Jessica, Omar
- April 20 Director meeting Laura
- April 22 SWAN e-resources advisory group Crystal
- April 26 Carol Stream Historical Society program partnership Laura

- April 27 SWAN chat Laura
- April 27 RAILS update Laura
- April 29 AVID Spring meeting Laura

Information technology

- Laura Hays
 - o Zoom renewal processed using Techsoup discount
 - o Impact printer and copier installation on April 1.
 - o PressReader (digital magazines) added to website.
 - Hotspot firmware updated Laura worked with Anjali (Circ) to confirm update on all devices.
- Community IT staff
 - o There were 34 support tickets in April.
 - o Fortinet package (firewall) renewal.
 - Printer installations and followup tickets.
 - o Website and cpanel down Server did not restart after GoDaddy applied patch.
 - Exploration Station pages "missing" from website. IT and website consultant investigating.
 - o Parking lot wifi patron reported either unable to bring up websites or running slow.

Laura Hays Head of Adult Services

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Youth Services Report April 2021

Program Highlights

- Christine Thornton returned via Zoom to teach drawing to kids with Drawin' Dragons on 4/15. Steve Dexheimer hosted the event with 7 in attendance.
- Aneesa Iqbal and Leigh Anne Wilson presented "We're Over the Moon for Ramadan!" a Zoom storytime on 4/26. 25 were in attendance and fun was had by all!
- Amy Danusiar and Leigh Anne Wilson put together Mother's Day kits for kids to take home and create a treasure box for their mothers. 51 kits were distributed in April.
- CSPL Kits continue to be popular with 4 kits distributed each month. For preschooler this month we distributed Play
 & Learn with Popsicle Sticks and Sculptor's Workshop that encouraged kids to create art with Play-Doh and straws.
 For school age kids this month we distributed an Egg Rocket Racers STEM activity and 3D Paper Caterpillar crafts.

Patron Service and Reference

 Youth staff prepared 37 Binge Boxes during April. Whenever possible, we include diverse titles with the items given to the patrons.

Summer Reading Preparations

Camp Hiawatha: Explore Your World will begin on June 1. Preparations have been in full swing and we are making it
flexible so that families can participate by coming in to the Library or through Curbside Service. The book log is being
translated into Spanish so we will have that version available as well as Spanish prize books.

Collection Development

Staff built selection carts but is saving them for the new fiscal year.

Professional Development

Youth Staff did 10.25 hours of training through online webinars and workshops.

Meeting Attendance

- 4/1, 8, 15, 22, 29

 Management Team Meeting Amy Teske
- 4/1 Intellectual Freedom Quarterly Meeting Leigh Anne Wilson
- 4/6 CollectionHQ Team Amy Teske, Steve Dexheimer
- 4/7 Meeting with Susan W. Amy Teske
- 4/13 All Staff
- 4/13 U46 Summer Reading Meeting Amy Teske and Amy Danusiar
- 4/21 Board Meeting Amy Teske
- 4/19 Birth to 5 Planning Meeting Amy Teske

Respectfully Submitted,

Amy Teske, Youth Services Manager



Facebook Post from April 12: Library regulars Tenley and Keegan show off their skills as future librarians by creating a library at home. We think they've nailed it! Human Resources Monthly Report April 2021

Administration

- Partook in meeting with Paylocity regarding changes to Performance Management program we utilize as well as information on new products.
- Participated in Kick-off meeting for Diversity, Equity and Inclusion initiative. Shared Employee Handbook with Liz Jansen from Perspectives.
- Researched and discussed scheduled hours procedures with Susan and Mary.
- 100% response rate received from Employee Data Survey. Data will be helpful as we move forward with Diversity, Equity and Inclusion initiative.

Benefits & Compensation

- Ordered benefit material for upcoming benefits open enrollment 5/17/21 -5/28/21
- Coordinated the Library's first benefit open enrollment presentation on May 20 for eligible staff.
- Completed and submitted HR Source's Library Salary Survey.

COVID-19

- Contributed in vaccine and discussions.
- Updated Domestic Travel procedures for upcoming vacation season.

Staffing & Onboarding

Preparing to post open positions in Circulation.

Training

 Reviewed webinar Brand Touchpoints for potential upcoming staff training. Participated in conversations regarding options for new fiscal year training.

Terminations

 Michael Gray, resigned from Circulation Clerk position effective 4/22/21. Conducted exit interview.

Marketing Report

April 2021

March Newsletter

 We recorded 360 views of the newsletter. The digital newsletter and promotional emails drove approximately 101 program registrations this month.

Activities

- Designed and promoted the National Library Week community survey. We collected 712 responses. (From the valid card holders that responded, the names of five patrons were randomly drawn to receive an Amazon gift card.)
 - o A brief overview of the common themes in the survey responses:
 - People think the library is really great. They use words like efficient, organized, smooth, quick, and easy to describe using our services.
 - They have positive impressions of staff, using words like kind, courteous, pleasant, friendly, helpful, and polite.
 - Two patrons described Library service as "life saving"
 - Overall, visitors feel safe coming in and appreciate the safety precautions in place.
 - Many remarked on the cleanliness of our facility. Overall, they like the renovation and are eager to be able to come in and stay awhile and enjoy the space.
 - They really love and rely on curbside and hope it's here to stay.
 - They mentioned books, Hoopla, Libby, Binge Boxes, audiobooks, Take
 & Makes and video games (specifically Switch).
 - Several mentioned that they like the Spotlight section and like how the displays are by topic.
 - They love the printing and faxing services and are really grateful that it's (basically) free.
- Began preparations for summer reading, including creating patron materials and working out details on some all-ages activities
- Promoted the Equity, Diversity, and Inclusion Community Focus Groups (registration was at 28/30 spots for the first one and 31/30 spots for the second)
- Promoted the Blood Drive (filled all but four spots for regular donation)
- Meetings: Summer reading meeting, staff meeting
- Professional development:
 - Marketing with Infographics (1.5 hours)
 - o ILA Marketing Forum Mini-Conference (4 hours)
 - Harnessing your library advocacy powers: Library communicators as influencers (1 hour)

Statistics:

Facebook

2,356 followers	Total impressions: 26,159	Total engagements: 2,711
Last 12 months:	Impressions	Engagement

Impressions: the number of times each post was seen by anybody

Engagement: the number of times each post was clicked on, liked, and/or commented on Top three posts from April:



Twitter

Followers: 1,347	Total impressions: 33,700	Total engagement: 10,579
Last 12 months:	Impressions:	Engagement:



Top tweets from April:

Carol Stream Public Library and Stream Publi	3,364	47	1.4%
Might we suggest:			
@gailbrdnlibrary @alachualibrary @OrkneyLibrary @JCLS_tweets @librarylagrange @cojeffcolibrary			
Plus so many others. Add your own below or start your			
own follow train! pic.twitter.com/ZG87DFD4IC			Promote
Carol Stream Public Library @CaroStreamPk Apr 26 With Gary Larson and #thefarside trending, attached is a	3,189	795	24.9%
favorite from one of our staff members.			
Vest West siden.			Promote
Carol Stream Public Library @CarolStreamFl. Apr 5 In celebration of National Library Week, we want to hear from YOU! Take our 3 minute survey, enter your library card number, and you could win an Amazon gift card. (One entry per cardholder. Winners must be ages 18+.) surveymonkey.com/tr/CSLibrary	1,661	29	1.7%
pic.twitter.com/18GbcwSaey			Promote

Promotional Emails

April 1	Do You Have An Hour To Save A Life?	Open rate: 16.5%	Click rate: 1.0%
April 8	Win A \$100 Amazon Gift Card	Open rate: 20.5%	Click rate: 7.0%
April 15	Last Chance To Win \$100	Open rate: 23.6%	Click rate: 3.3%
April 21	Your May Newsletter Has Arrived!	Open rate: 19%	click rate: 4%
April 23	You're Invited To Share Your Thoughts	Open rate: 17.4%	Click rate: 0.7%
April 29	NEW Resource: Get 7,000 Newspapers & Magazines	Open rate: 16.3%	Click rate: 2.2%



Monthly Report of IT Service

4/30/2021 4/1/2021

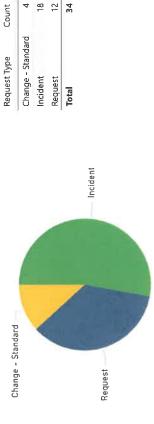
Report Range

CAROL STREAM PUBLIC LIBRARY

Support Tickets

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Helpdesk tickets are broken down by type and categorized to help identify trends. The most common tickets are Requests and Incidents, If there are multiple related Incidents, this indicates a problem and leads to a Change.



m Ln on

Network Infrastructure

Security Systems

Printer

Internet / Intranet

34

9

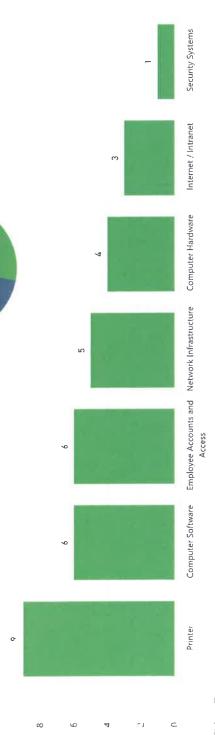
Employee Accounts and Access

Computer Hardware Computer Software

> 18 34 2

CategoryName

Count



Tickets Types

Definitions:

Incident - This is when an existing service is not working as it should and we work quickly to find a resolution. Consider you can't login to email, or a printer stopped working. All of these tickets can generally be resolved quickly. Problem - A problem is when we have an incident or multiple related incidents that cannot be fixed quickly and requires research to figure out why the problem occurs. Requests - A request is a request for a service. This may include a printer setup, a new user setup, assistance with an application.

Problem - Known - This is something that has been identified as a problem, but we have chosen not to fix it. This can be a result of budget, capabilities or other influences.